

Chiropractic, PT and OT Network Standards *(effective 11.16.2023)*



As part of the eviCore healthcare network, we have designed a comprehensive set of Standards to ensure members consistent, high quality service across the network. These requirements are used to evaluate your credentialing request in addition to all NCQA, federal, state and/or CMS requirements applicable to your Agreement with eviCore healthcare, LLC.

- Specialties Covered: Chiropractic, PT and OT
- Contact PHNetmanagement@eviCore.com if you have questions

Credentialing Requirements for all Applicants:

- Completion of the eviCore online practitioner credentialing application, CAQH application or state mandated application form
- Each provider must possess a current license that is in good standing in the state where they are rendering services
- Education must be primary source verified by the applicable state licensing board or provided during the credentialing process
- All providers must be enrolled in Medicare
- Medicaid enrollment is required for applicable lines of business
- Practitioners must have a minimum of \$1m/\$3m professional liability insurance
- Provide disclosure of any disciplinary issues or reportable actions to the NPDB or state medical board in the past 5 years
- Must provide documentation if work history contains a 6 month or more gap in the past 5 years
- Provider is required to provide a phone number and email address
- Provider must have an active Individual NPI #

Chiropractic Additional Standards:

- Performing X-rays on every patient is not allowed.
- Chiropractors must retake marginal X-rays that are not of a diagnostic quality. This means the image(s) must meet a quality standard that allows the reader to successfully rule out fractures and dislocations. The cost to retake images will be at the expense of the chiropractor not the patient, eviCore healthcare, its subsidiaries or clients.
- Chiropractors are required to evaluate all possible causes of a patient's complaint in addition to subluxation.
- Only investigating subluxation is not allowed