

# MFA Standalone: User Registration and Authentication Guide for CW and P2



# Agenda

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- User Login / MFA Registration
- MFA authentication Post-Registration

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# MFA User Registration

## Step 1: When user logs in to eviCore.com, MFA screen will appear and user is prompted to register their device for two-factor authentication

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**Set up Two Factor Authentication**

Email  SMS

Register Email Address

example@evicore.com

Only one device (Email or SMS) is currently allowed.

Send PIN

Please enter PIN sent to your Email Address

PIN

Submit

## Step 2: User can choose one authentication device type to enroll for MFA (SMS or Email)

**Set up Two Factor Authentication**

Email  SMS

Register Mobile Number

USA (+1) 123-456-7890 ⓘ

Only one device (Email or SMS) is currently allowed.

Send PIN

Please enter the PIN sent to your Mobile Number

PIN

Submit

**Set up Two Factor Authentication**

Email  SMS

Register Email Address

example@evicore.com

Only one device (Email or SMS) is currently allowed.

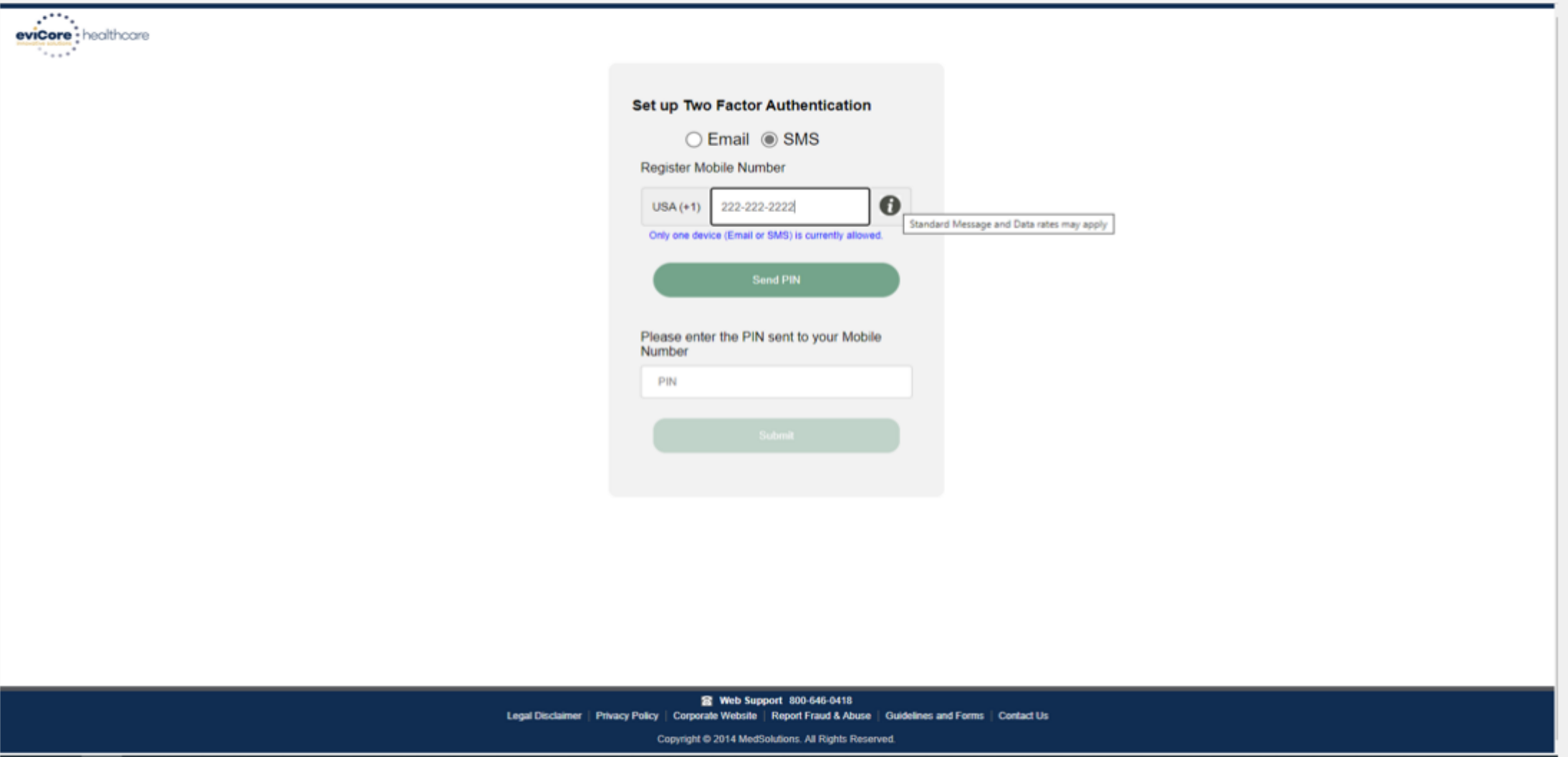
Send PIN

Please enter PIN sent to your Email Address

PIN

Submit

# If user enrolls mobile device, they can hover their mouse over the tooltip icon to view message: “Standard data rates may apply”



# User must enter a valid Phone Number or Email Address before proceeding

**Set up Two Factor Authentication**

Email  SMS

Register Mobile Number

USA (+1) 123-456-7890

Only one device (Email or SMS) is currently allowed.

Mobile Number is required

Send PIN

Please enter the PIN sent to your Mobile Number

PIN

Submit

**Set up Two Factor Authentication**

Email  SMS

Register Email Address

example@evicore.com

Only one device (Email or SMS) is currently allowed.

Send PIN

Please enter PIN sent to your Email Address

PIN

Submit

### Step 3: User will enter a valid 10-digit mobile phone number or email address and select “Send Pin”

**Set up Two Factor Authentication**

Email  SMS

Register Mobile Number

USA (+1) 123-456-7890 ⓘ

Only one device (Email or SMS) is currently allowed.

Mobile Number is required

Send PIN

Please enter the PIN sent to your Mobile Number

PIN

Submit

**Set up Two Factor Authentication**

Email  SMS

Register Email Address

example@evicore.com

Only one device (Email or SMS) is currently allowed.

Send PIN

Please enter PIN sent to your Email Address

PIN

Submit



## Step 4: Once user selects “Send Pin,” a 6-digit pin is generated and sent to their device

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**Set up Two Factor Authentication**

Email  SMS

Register Email Address

example@evicore.com

Only one device (Email or SMS) is currently allowed.

Send PIN

Please enter PIN sent to your Email Address

PIN

Submit


## If user does not receive a pin, they can request to “Resend Pin” after the second counter completes



**Set up Two Factor Authentication**

Email  SMS

Register Mobile Number

USA (+1) 770-329-4167 

Only one device (Email or SMS) is currently allowed.

Resend PIN after 31 seconds

Please enter the PIN sent to your Mobile Number

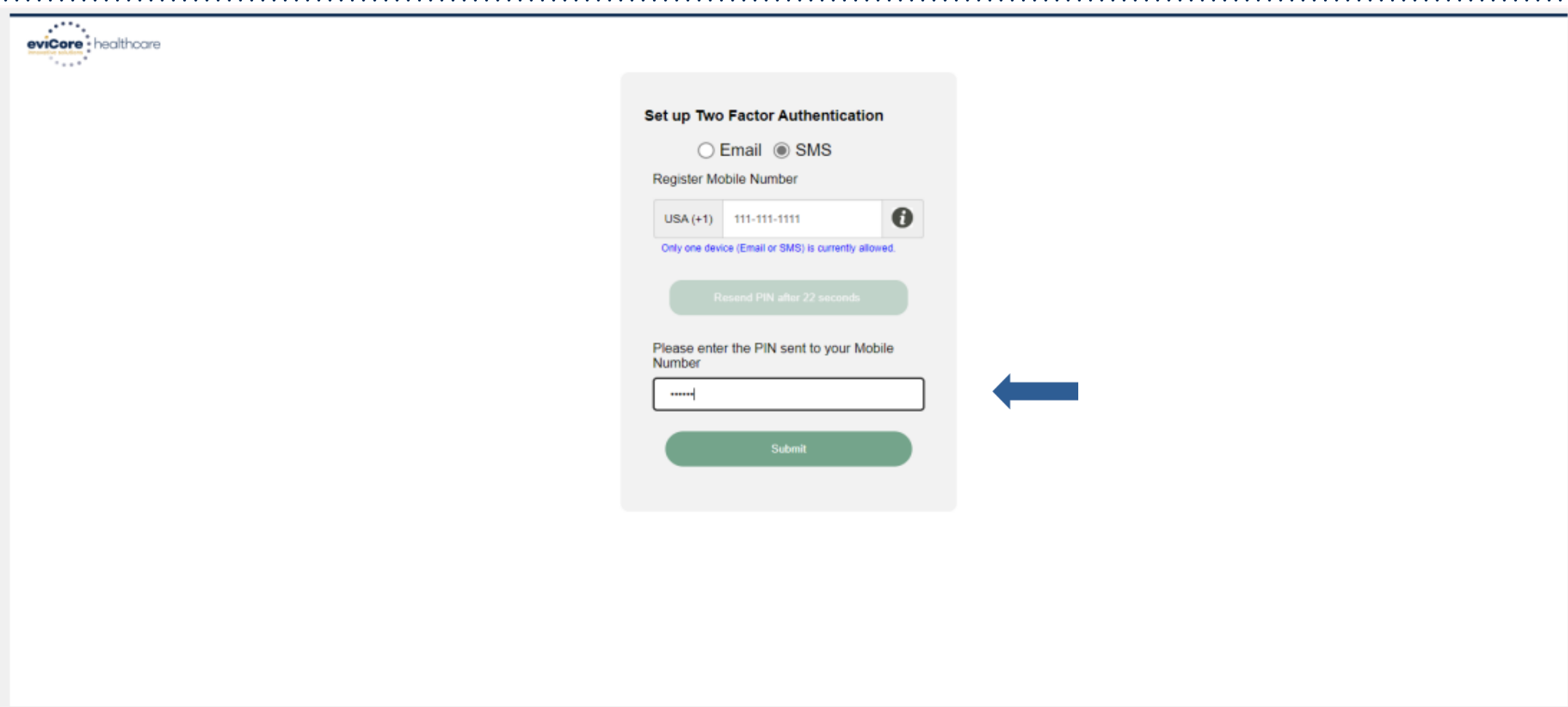
\*\*\*\*\*

Please enter correct PIN

Submit



# Step 5: User will enter pin that was generated and sent to their chosen device



# If invalid pin is entered, error message will appear: “Please enter correct PIN”

The screenshot shows a web form titled "Set up Two Factor Authentication" with the "eviCore healthcare" logo in the top left. The form has two radio buttons: "Email" (unselected) and "SMS" (selected). Below this is the "Register Mobile Number" section, which includes a dropdown menu set to "USA (+1)" and a text input field containing "770-329-4167". A small information icon is to the right of the number. Below the number field is a blue error message: "Only one device (Email or SMS) is currently allowed." A green button labeled "Resend PIN after 31 seconds" is positioned below the error message. The next section is "Please enter the PIN sent to your Mobile Number", featuring a text input field with six asterisks. A red error message, "Please enter correct PIN", is displayed below the input field. A large blue arrow points from the right towards the PIN input field. At the bottom of the form is a green "Submit" button.

## Step 6: Once correct 6-digit pin is entered, the user can select “Submit” and they will be successfully registered

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**Set up Two Factor Authentication**

Email  SMS

Register Email Address

example@evicore.com

Only one device (Email or SMS) is currently allowed.

Send PIN

Please enter PIN sent to your Email Address

PIN

Submit

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# MFA Authentication Post-Registration

# Step 1: Once logged into eviCore.com, MFA screen will appear and based on registration status, they are redirected to “Complete Two Factor Authentication Screen”



Online Chat   Logout

## Complete Two Factor Authentication

Registered Email Id

Send PIN

Please enter PIN sent to your Registered Email Address

Submit

Web Support 800-646-0418

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## Step 2: Based on the chosen device during registration, an email address or mobile phone number will be pre-populated in the field



Online Chat   Logout

### Complete Two Factor Authentication

Registered Email Id

meh\*\*\*\*@evicore.com

Send PIN

Please enter PIN sent to your  
Registered Email Address

PIN

Submit

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## Step 3: User will select “Send Pin” and a 6-digit pin is generated and sent to their registered device



Online Chat Logout

### Complete Two Factor Authentication

Registered Email Id

meh\*\*\*\*@evicore.com

Send PIN

Please enter PIN sent to your  
Registered Email Address

PIN

Submit



Web Support 800-646-0418

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# If user does not receive a pin, they can request to “Resend Pin” after the second counter completes

## Complete Two Factor Authentication

Registered Email Address

pra\*\*\*\*@evicore.com

Resend PIN after 48 seconds

Please enter PIN sent to your Registered Email Address

PIN

Submit



## Step 4: User will enter pin that was generated and sent to their registered device



Online Chat Logout

### Complete Two Factor Authentication

Registered Email Address

pra\*\*\*\*@evicore.com

Resend PIN after 48 seconds

Please enter PIN sent to your Registered Email Address

PIN

Submit



Web Support 800-646-0418

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# If invalid pin is entered, error message will appear: “Please enter correct PIN”



### Complete Two Factor Authentication


Registered Email Address

Resend PIN after 54 seconds

Please enter PIN sent to your Registered Email Address

Submit

Please enter correct PIN



# Step 5: Once correct 6-digit pin is entered, the user can select “Submit” and they will be successfully authenticated



[Online Chat](#) [Settings](#) [Logout](#)


**Complete Two Factor Authentication**

Registered Email Address

Resend PIN after 18 seconds

Please enter PIN sent to your Registered Email Address

Submit



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# Thank you

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