



eviCore EAP

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STATEMENT OF UNDERSTANDING

The Employee Assistance Program (EAP) is provided by your employer to assist in resolving of any personal concerns that an EAP benefit eligible employee, or their dependents, may have that are affecting the work performance of the employee. These services may include EAP sessions or referrals to programs within the community. EAP counseling sessions will be provided at no cost to you. EAP is not considered comprehensive treatment and therefore, an EAP provider may suggest more appropriate referrals (Typically for mental health issues, such as, depression or anxiety or alcohol and drug treatment.) There is a cost for treatment services beyond the EAP. Health insurance plans may cover some of the costs associated with certain services. (If you have questions regarding the procedure for utilizing your insurance benefits, please call your insurance provider or contact your Human Resource Department)

CONFIDENTIALITY

The EAP Program will not reveal information that you disclose to anyone outside the EAP except in the following circumstances:

- (1) You consent in writing on the eviCore EAP Authorization to Release Information for Administrative referral
- (2) If there is an imminent threat of harm to yourself or others, for which a safety plan can not be agreed upon
- (3) If there is reason to believe that a child under the age of 18 is being abused or neglected
- (4) Receipt of a court order and a judicial subpoena
- (5) Medical emergency.

PARTICIPATION

Participation in the EAP Program is voluntary. However, at no time can such participation exempt an employee from adhering to the policies and procedures of the workplace. You are advised that participation in the EAP Program does not constitute a waiver of an employer’s right to take disciplinary measures in the event of unsatisfactory job performance or behavior prior to, during, or subsequent to your participation in the EAP.

APPLICABLE TO ADMINISTRATIVE REFERRALS ONLY

An Administrative referral is utilized to assist you in resolving any concern that is impacting your workplace performance. Refusal to comply with an Administrative referral may indicate an unwillingness to improve performance. Disciplinary or corrective action will continue based on performance issues as covered by your workplace policies and procedures. Questions regarding these procedures should be addressed with your Human Resource Department.

In some instances, compliance with an Administrative referral may be deemed Mandatory by the employer, especially for serious violations of workplace policy and procedure, state or federal law, use of alcohol or drugs, or when the safety of an employee is jeopardized. The final decision to accept a mandatory referral will remain with the employee. However, continued employment may be contingent upon acceptance of the referral. Questions regarding the status of your employment should be discussed with your employer.

I have read and received a copy of this Statement of Understanding. My signature on this Statement of Understanding is NOT my consent for eviCore EAP to release or disclose my EAP information or records. eviCore EAP records are retained electronically for a period of 7 years from the final date of EAP services.

EAP Client Signature _____

Date ____/____/____

Witness Signature _____

Date ____/____/____