

EviCore By EVERNORTH For online requests: Use the Carecore National Portal Use the MedSolutions Portal Use ep 360 Use the Health Plan Specific Portal	Cardiovascular	Durable Medical Equipment	Gastroenterology	Lab Management	Medical Drug Management/ Medical Specialty Drug	Medical Oncology	MSK Pain/Joint/ Spine	MSK Therapies	Post Acute Care	Radiation Therapy	Radiology	Sleep	Vascular Intervention
1199SEIU				Ph. 888-910-1199 Fax. 844-545-9213	Ph. 888-910-1199 Fax. 844-545-2406	Ph. 888-910-1199 Fax. 800-540-2406				Ph. 888-910-1199 Fax. 866-699-8160	Ph. 888-910-1199 Fax. 800-540-2406		
Aetna	Ph. 888-622-7329 Fax 800-540-2406						Ph. 888-633-7329 Fax. 855-774-1319			Ph. 888-633-7329 Fax. 800-540-2406	Ph. 888-633-7329 Fax. 800-540-2406	Ph. 888-633-7329 Fax. 866-999-3510	Ph. 888-693-3211 Fax. 888-444-1562
Aetna Better Health FL	Ph. 888-693-3211 Fax. 844-822-3862										Ph. 888-693-3211 Fax. 844-822-3862		
Aetna Better Health IL	Ph. 888-693-3211 Fax. 844-822-3862						Ph. 888-693-3211 Fax. 844-822-3862				Ph. 888-693-3211 Fax. 844-822-3862		
Aetna Better Health KY	Ph. 888-693-3211 Fax. 844-822-3862						Ph. 888-693-3211 Fax. 844-822-3862				Ph. 888-693-3211 Fax. 844-822-3862		
Aetna Better Health LA	Ph. 888-693-3211 Fax. 844-822-3862										Ph. 888-693-3211 Fax. 844-822-3862		
Aetna Better Health MD	Ph. 888-693-3211 Fax. 844-822-3862						Ph. 888-693-3211 Fax. 844-822-3862				Ph. 888-693-3211 Fax. 844-822-3862		
Aetna Better Health MI	Ph. 888-693-3211 Fax. 844-822-3862						Ph. 888-693-3211 Fax. 844-822-3862				Ph. 888-693-3211 Fax. 844-822-3862		
Aetna Better Health of OH	Ph. 888-693-3211 Fax. 844-822-3862						Ph. 888-693-3211 Fax. 844-822-3862				Ph. 888-693-3211 Fax. 844-822-3862		
Aetna Better Health of TX	Ph. 888-693-3211 Fax. 844-822-3862										Ph. 888-693-3211 Fax. 844-822-3862		
Aetna Better Health VA	Ph. 888-693-3211 Fax. 844-822-3862						Ph. 888-693-3211 Fax. 844-822-3862				Ph. 888-693-3211 Fax. 844-822-3862		
Aetna Better Health WV							Ph. 888-693-3211 Fax. 844-822-3862				Ph. 888-693-3211 Fax. 844-822-3862		
Alabama Medicaid	Ph. 855-774-1318 Fax. 888-693-3210										Ph. 855-774-1318 Fax. 888-693-3210		
Alliance Health				Ph. 888-333-8641 Fax. 844-545-9213									
AmeriHealth Administrators				Ph. 866-686-2649 Fax. 844-545-9213						Ph. 866-686-2649 Fax. 844-545-9213			
AmeriHealth New Jersey				Ph. 866-686-2649 Fax. 844-545-9213						Ph. 866-686-2649 Fax. 844-545-9214			
Arkansas Blue Cross and Blue Shield		Ph. 866-220-4699 Fax. 800-540-2406				Ph. 866-220-4699 Fax. 866-663-7740				Ph. 866-220-4699 Fax. 800-540-2406	Ph. 866-220-4699 Fax. 800-540-2406		
AultCare	Ph. 844-635-7224 Fax. 800-540-2406										Ph. 844-635-7224 Fax. 800-540-2406		

AvMed	Ph. 800-792-8790 Fax. 800-540-2406										Ph. 800-792-8790 Fax. 800-540-2406		
Banner Health	Ph. 888-444-9261 Fax. 888-693-3210					Ph. 888-444-9261 Fax. 888-693-3210	Ph. 888-444-9261 Fax. 888-693-3210	Ph. 888-444-9261 Fax. 888-693-3210		Ph. 888-444-9261 Fax. 888-693-3210	Ph. 888-444-9261 Fax. 888-693-3210		
BCBS AL										Ph. 866-803-8002 Fax. 866-466-6964			
BCBS AZ (AZ Blue)				Ph. 866-743-9630 Fax. 844-542-9213	Ph. 866-743-9630 Fax. 866-699-8160	Ph. 866-743-9630 Fax. 866-699-8160	Ph. 866-743-9630 Fax. 800-693-3210			Ph. 866-743-9630 Fax. 800-540-2406	Ph. 866-743-9630 Fax. 800-540-2406		
BCBS IL (Medicare/Medicaid)				Ph. 855-252-1117 Fax. 844-324-7002	Ph. 855-252-1117		Ph. 855-252-1117 Fax. 800-540-2406	Ph. 855-252-1117 Fax. 844-324-7001	Ph. 855-252-1117 Fax. 855-826-3725		Ph. 855-252-1117 Fax. 800-540-2406	Ph. 855-252-1117	
BCBS Kansas City	Ph. 888-333-9082 Fax. 800-540-2406						Ph. 888-333-9082 Fax. 800-540-2406				Ph. 888-333-9082 Fax. 800-540-2406		
BCBS MI										Ph. 877-917-2583 Fax. 866-699-8160			
BCBS MN				Ph. 844-224-0494 Fax. 844-545-9213					Ph. 844-224-0494	Ph. 844-224-0494 Fax. 800-540-2406		Ph. 844-224-0494 Fax. 866.999.3510	
BCBS MT				Ph. 855-252-1117 Fax. 844-324-7002	Ph. 855-252-1117	Ph. 855-252-1117 Fax. 800-540-2406				Ph. 855-252-1117 Fax. 844-324-7001	Ph. 855-252-1117 Fax. 800-540-2406		
BCBS ND				Ph. 800-228-6386 Fax. 844-545-9213									
BCBS NM (Medicare)				Ph. 855-252-1117 Fax. 844-324-7002			Ph. 855-252-1117 Fax. 800-540-2406				Ph. 855-252-1117 Fax. 800-540-2406	Ph. 855-252-1117 Fax. 866-999-3510	
BCBS OK(Medicare)				Ph. 855-252-1117 Fax. 844-324-7002			Ph. 855-252-1117 Fax. 800-540-2406				Ph. 855-252-1117 Fax. 800-540-2406	Ph. 855-252-1117 FX. 866-999-3510	

BCBS Rhode Island	Ph. 888-233-8158 Fax. 888-693-3210						Ph. 888-233-8158 Fax. 888-693-3210				Ph. 888-233-8158 Fax. 888-693-3210		
BCBS TN	Ph. 855-252-1117 Fax. 800-540-2406			Ph. 855-252-1117 Fax. 800-540-2406						Ph. 855-252-1117 Fax. 800-540-2406	Ph. 855-252-1117 Fax. 800-540-2406		
BCBS TX				Ph. 855-252-1117 Fax. 844-327-7002	Ph. 855-252-1117 Fax. 800-540-2406		Ph. 855-252-1117 Fax. 800-540-2406	Ph. 855-252-1117 Fax. 855-774-1319			Ph. 855-252-1117 Fax. 800-540-2406	Ph. 855-252-1117 Fax. 866-999-3510	
Blue Care Network								Ph. 855-774-1317 Fax. 800-540-2406		Ph. 855-774-1317 Fax. 800-540-2406			
Cambia							Ph. 855-252-1115 Fax. 855-774-1319	Ph. 855-252-1115 Fax. 855-774-1319					

Carefirst BCBS	Ph. 844-303-8450 Fax. 800-540-2406										Ph. 844-303-8450 Fax. 800-540-2406		
Cigna	Ph. 888-693-3297 Fax. 888-693-3210 Fax. 800-540-2406	Ph. 800-298-4806 Fax. 888-444-1027	Ph. 866-668-9250 Fax. 800-540-2406	Ph. 866-668-9250 Fax. 844-545-9213		Ph. 866-668-9250 Fax. 800-540-2406	Ph. 888-693-3297 Fax. 888-693-3210 Fax 800-540-2606	Ph. 800-298-4806 Fax. 888-444-1027	Ph. 844-324-7010 Fax. 888-444-1027	Ph. 866-668-9250 Fax 800-540-2406	Ph. 866-668-9250 Fax. 888-693-3210	Ph. 800-298-4806 Fax. 888-444-1027	Ph. 866-668-9250 Fax 800-540-2406
Cigna Medicare Advantage	Ph. 866-686-4452 Fax. 800-540-2406					Ph. 866-686-4452 Fax. 800-540-2406	Ph. 866-686-4452 Fax. 800-540-2406			Ph. 866-686-4452 Fax. 800-540-2406	Ph. 866-686-4452 Fax. 800-540-2406		
Cigna Plus Oscar	Ph. 855-252-1118 Fax. 800-540-2406			Ph. 855-252-1118 Fax. 844-545-9213		Ph. 855-252-1118 Fax. 866-699-8160	Ph. 855-252-1118 Fax. 800-540-2406			Ph. 855-252-1118	Ph. 855-252-1118 Fax. 800-540-2406		
Clover	Ph. 800-421-7592 Fax. 800-540-2406						Ph. 800-421-7592 Fax. 800-540-2406	Ph. 800-421-7592 Fax. 800-540-2406		Ph. 800-421-7592 Fax. 866-699-8160	Ph. 800-421-7592 Fax 800-540-2406	Ph. 800-421-7592 Fax 866-999-3510	
ConnectiCare				Ph. 888-835-2042 Fax. 844-545-9213									
CountyCare									Ph. 866-525-5029 Fax. 866-663-7740				
Emblem GHI	Ph. 886-889-8056 Fax. 800-540-2406									Ph. 886-889-8056 Fax. 800-540-2406	Ph. 886-889-8056 Fax. 800-540-2406		
Emblem HIP	Ph. 866-417-2345 Fax. 800-540-2406	Ph. 866-427-2345 Fax. 800-540-2406								Ph. 866-417-2345 Fax. 800-540-2406	Ph. 866-417-2345 Fax. 800-540-2406		

EOCCO	Ph. 844-303-8451 Fax. 800-540-2406										Ph. 844-303-8451 Fax. 800-540-2406		
Excellus	Ph. 866-889-8056 Fax. 888-785-2487						Ph. 866-889-8056 Fax. 888-785-2487			Ph. 866-889-8056	Ph. 866-889-8056 Fax. 888-785-2487		
Fallon	Ph. 888-693-3211 Fax. 888-693-3210										Ph. 888-693-3211 Fax. 888-693-3210		
First Carolina Care	Ph. 877-872-4161 Fax. 800-540-2406			Ph. 877-872-4161 Fax. 800-540-2406		Ph. 877-872-4161 Fax. 800-540-2406	Ph. 877-872-4161 Fax. 800-540-2406	Ph. 877-872-4161 Fax. 800-540-2406		Ph. 877-872-4161 Fax. 800-540-2406	Ph. 877-872-4161 Fax. 800-540-2406	Ph. 877-872-4161 Fax. 800-540-2406	Ph. 877-872-4161 Fax. 800-540-2406
Health Alliance Medical Plans	Ph. 844-303-8452 Fax. 800-540-2406			Ph. 844-303-8452 Fax. 800-540-2406		Ph. 844-303-8452 Fax. 800-540-2406	Ph. 844-303-8452 Fax. 800-540-2406	Ph. 844-303-8452 Fax. 800-540-2406		Ph. 844-303-8452 Fax. 800-540-2406	Ph. 844-303-8452 Fax. 800-540-2406	Ph. 844-303-8452 Fax. 800-540-2406	Ph. 844-303-8452 Fax. 800-540-2406
Health Alliance Plan MI							Ph. 888-564-5487 Fax. 800-540-2406				Ph. 888-564-5487 Fax. 800-540-2406	Ph. 888-693-3211 Fax. 888-693-3210	
Health Choice Arizona	Ph. 888-693-3211 Fax. 888-693-3210										Ph. 888-693-3211 Fax. 888-693-3210		
Health Net CA										Ph. 888-693-3211 Fax. 888-693-3210		Ph. 888-693-3211 Fax. 888-693-3210	
Health New England	Ph. 888-693-3211 Fax. 888-693-3210			Ph. 888-785-2485 Fax. 888-693-3210							Ph. 888-693-3211 Fax. 888-693-3210		
Health Partners Plan	Ph. 888-444-6178 Fax. 866-935-5348						Ph. 888-444-6178 Fax. 866-935-5348	Ph. 888-444-6178 Fax. 866-935-5348		Ph. 888-444-6178 Fax. 866-935-5348	Ph. 888-444-6178 Fax. 866-935-5348	Ph. 888-444-6178 Fax. 866-935-5348	Ph. 888-444-6178 Fax. 866-935-5348
HealthCare Partners								Ph. 855-748-6499 Fax. 866-935-5348					
Health First	Ph. 877-773-6964 Fax. 866-466-6964			Ph. 877-773-6964 Fax. 866-466-6964		Ph. 877-773-6964 Fax. 866-466-6964				Ph. 877-773-6964 Fax. 866-466-6964	Ph. 877-773-6964 Fax. 866-466-6964		
Highmark	Ph. 888-564-5492 Fax. 800-540-2406			Ph. 888-564-5492 Fax. 800-540-2406			Ph. 888-564-5492 Fax. 800-540-2406			Ph. 888-564-5492 Fax. 800-540-2406	Ph. 888-564-5492 Fax. 800-540-2406		
Highmark Medicaid	Ph. 888-564-5492 Fax. 800-540-2406						Ph. 888-564-5492 Fax. 800-540-2406				Ph. 888-564-5492 Fax. 800-540-2406		
Horizon	Ph. 866-496-6200 Fax. 888-785-2480			Fax. 844-545-9213						Ph. 866-242-5749 Fax. 800-637-5204	Ph. 866-496-6200 Fax. 800-637-5204		
Humana Health Horizons in Kentucky								Ph. 866-672-8115 Fax. 800-540-2406			Ph. 866-672-8115 Fax. 800-540-2406		
Husky Health											Ph. 800-572-2153 Fax. 888-693-3210		
Independence Administrators				Ph. 866-686-2649 Fax. 844-545-9213						Ph. 866-686-2649 Fax. 844-545-9213			
Independence Blue Cross				Ph. 866-686-2649 Fax. 800-540-2406						Ph. 866-686-2649 Fax. 800-540-2406			
Jefferson Health Plans	Ph. 888-444-6178 Fax. 800-540-2406					Ph. 888-444-6178 Fax. 800-540-2406	Ph. 888-444-6178	Ph. 888-444-6178 Fax. 855-774-1319		Ph. 888-444-6178 Fax. 800-540-2406	Ph. 888-444-6178 Fax. 800-540-2406	Ph. 888-444-6178 Fax. 866-999-3510	
Johns Hopkins Healthcare	Ph. 866-220-3071 Fax. 800-540-2406			Ph. 866-220-3071 Fax. 800-540-2406			Ph. 866-220-3071 Fax. 800-540-2406	Ph. 866-220-3071 Fax. 800-540-2406	Ph. 866-220-3071 Fax. 800-540-2406		Ph. 866-220-3071 Fax. 800-540-2406		
LifeWise (Premera BCBS)								Ph. 800-792-8751 Fax. 855-774-1319					

Mass General Brigham Health Plan				Ph. 844-303-8454 Fax. 844-545-9213									
Medical Mutual of Ohio										Ph. 877-531-9139 Fax. 855-774-1319			

Mercy Care Plan (ABH AZ)							Ph. 888-693-3211 Fax. 844-822-3862				Ph. 888.693.3211 Fax. 844-822-3862		
Moda Health	Ph. 844-303-8451 Fax. 800-540-2406						Ph. 844-303-8451 Fax. 800-540-2406	Ph. 844-303-8451 Fax. 800-540-2406			Ph. 844-303-8451 Fax. 800-540-2406		
MVP										Ph. 866-665-8341 Fax. 800-540-2406	Ph. 866-665-8341 Fax. 800-540-2406		
Network Health WI	Ph. 855-727-7444 Fax. 800-540-2406			Ph. 855-727-7444 Fax. 866-699-8160		Ph. 855-727-7444 Fax. 866-699-8160	Ph. 855-727-7444 Fax. 855-774-1319	Ph. 855-727-7444 Fax. 866-699-8160		Ph. 855-727-7444 Fax. 866-699-8160	Ph. 855-727-7444 Fax. 800-540-2406		Ph. 855-727-7444 Fax. 800-540-2406
NHP Neighborhood Health Plan	Ph. 866-242-9546 Fax. 866-466-6964			Ph. 866-242-9546 Fax. 866-466-6964							Ph. 866-242-9546 Fax. 866-466-6964		
NTCA											Ph. 866-581-5253 Fax. 800-540-2406		
OHSU Health Services	Ph. 844-303-8451 Fax. 800-540-2406										Ph. 844-303-8451 Fax. 800-540-2406		
Oscar Cases may not be initiated via fax	Ph. 855-252-1118 Fax. 800-540-2406			Ph. 855-252-1118 Fax. 800-540-2406		Ph. 855-252-1118 Fax. 800-540-2406	Ph. 855-252-1118 Fax. 800-540-2406	Ph. 855-252-1118 Fax. 800-540-2406		Ph. 855-252-1118 Fax. 800-540-2406	Ph. 855-252-1118 Fax. 800-540-2406	Ph. 855-252-1118 Fax. 800-540-2406	Ph. 855-252-1118 Fax. 800-540-2406

Premera Blue Cross								Ph. 855-252-1115 Fax. 855-774-1319				
Priority Health				Ph. 844-303-8456 Fax. 844-545-9213							Ph. 844-303-8456 Fax. 800-540-2406	
Prominence Health Plan	Ph. 844-303-8454 Fax. 800-540-2406	Ph. 844-303-8454 Fax. 866-663-7740	Ph. 844-303-8454 Fax. 800-540-2406	Ph. 844-303-8454 Fax. 844-545-9213			Ph. 844-303-8454 Fax. 855-774-1319			Ph. 844-303-8454 Fax. 800-540-2406	Ph. 844-303-8454 Fax. 800-540-2406	Ph. 844-303-8454 Fax. 888-511-0403
Providence Health								Ph. 866-803-8052 Fax. 855-774-1319				
Rhode Island Medicaid											Ph. 888-693-3211 Fax. 888-693-3210	
Sanford Health Plan											Ph. 844-635-7225 Fax. 800-540-2406	
Scott and White	Ph. 888-209-5762 Fax. 800-540-2406						Ph. 888-209-5762 Fax. 800-540-2406				Ph. 888-209-5762 Fax. 800-540-2406	
Security Health Plan	Ph. 888-444-6185 Fax. 888-693-3210						Ph. 888-444-6185 Fax. 800-540-2406	Ph. 888-444-6185 Fax. 855-774-1319		Ph. 888-444-6185 Fax. 888-785-2485	Ph. 888-444-6185 Fax. 888-693-3210	Ph. 888-444-6185 Fax. 888-511-0403
SummaCare				Ph. 888-996-8710 Fax. 844-545-9213 Clinical Only		Ph. 888-996-8710 Fax. Clinical Only				Ph. 888-996-8710 Fax. 866-699-8160 Clinical only	Ph. 888-996-8710 Fax. 800-540-2406	
Summit Health	Ph. 844-303-8451 Fax. 800-540-2406							Ph. 844-303-8451 Fax. 800-540-2406			Ph. 844-303-8451 Fax. 800-540-2406	
The Health Plan Cases may not be initiated via website	Ph. 877-791-4104 Fax. 800-540-2406	Ph. 877-791-4104 Fax. 800-540-2406					Ph. 877-791-4104 Fax. 800-540-2406	Ph. 877-791-4104 Fax. 800-540-2406	Ph. 877-791-4104 Fax. 800-540-2406		Ph. 877-791-4104 Fax. 800-540-2406	Ph. 877-791-4104 Fax. 800-540-2406
Trustmark	Ph. 888-693-3211 Fax. 888-693-3210										Ph. 888-693-3211 Fax. 888-693-3210	
Tufts												Ph. 800-630-3493 Fax. 866-999-3510
United Healthcare Oxford	Ph. 877-773-2884 Fax. 888-622-7369		Ph. 877-773-2884 Fax. 800-540-2406								Ph. 877-773-2884 Fax. 800-540-2406	
Univera	Ph. 888-333-9036 Fax. 888-785-2487						Ph. 888-333-9036 Fax. 888-785-2487			Ph. 888-333-9036 Fax. 888-785-2487	Ph. 888-333-9036 Fax. 888-785-2487	
University health Alliance (UHA)							Ph. 855-252-1119 Fax. 855-774-1319					
Vaya Health	Ph. 855-754-5527 Fax. 800-540-2406							Ph. 855-754-5527 Fax. 855-774-1319			Ph. 855-754-5527 Fax. 800-540-2406	
WellCare Medicare				Ph. 888-333-8641 Fax. 844-545-9213			Ph. 888-333-8641 Fax. 855-774-1319	Ph. 888-333-8641 Fax. 855-774-1319				
WellCare Medicaid Fidelis				Ph. 888-333-8641 Fax. 844-545-9213								Ph. 888-333-8641 Fax. 800-540-2406
WellMark BCBS	Ph. 844-253-9502 Fax. 800-540-2406			Ph. 844-253-9502 Fax. 844-545-9213							Ph. 844-253-9502 Fax. 800-540-2406	
WellSense	Ph. 888-693-3211 Fax. 888-693-3210			Ph. 844-725-4448 Fax. 844-545-9213			Ph. 844-725-4448 Fax. 855-774-1319				Ph. 888-693-3211 Fax. 888-693-3210	

Wisconsin Medicaid											Ph. 888-693-3211 Fax. 888-693-3210	
WPS Health Insurance and WPS Health Plan						Ph. 800-475-1954 Fax. 800-540-2406				Ph. 800-475-1954 Fax. 800-540-2406		
Yamhill Community Care	Ph. 844-407-5290 Fax. 800-540-2406										Ph. 844-407-5290 Fax. 800-540-2406	