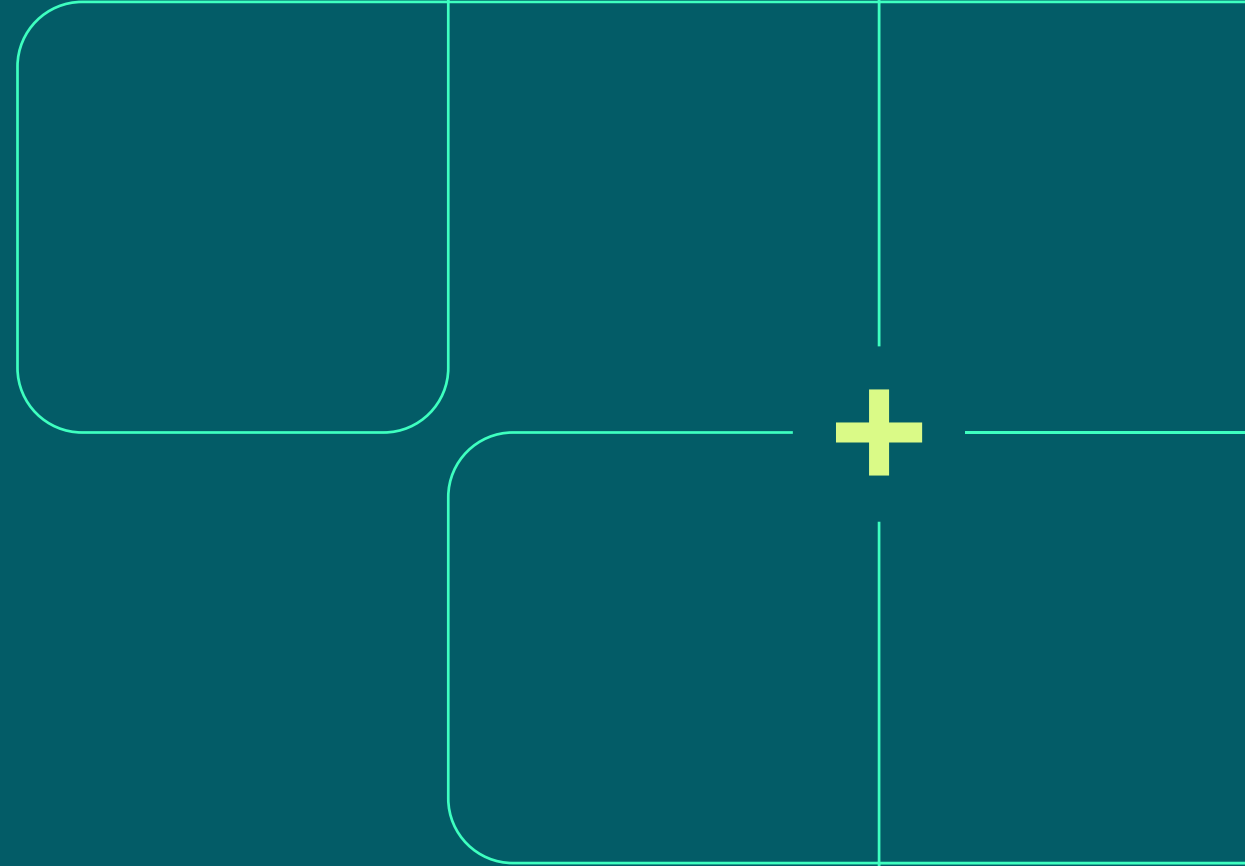


TRAINING DOCUMENT

Universal Provider Dashboard



UPX Unified Dashboard Training

This training document will walk you through the features that are available to you on the new Unified Provider Experience (UPX) Dashboard, including the home page which displays both CareCore National and MedSolutions requests that you have submitted.

It also covers the following:

1. How to initiate any actionable items for your case
2. View more detailed information
3. Link to the legacy system
4. Share your worklist
5. Request an authorization

Main Dashboard

The image below reflects the dashboard page you will land on when you sign in to the evicore.com website. You will have access to the original portals by clicking on the Request ID number or by using the portal dropdown list. You can sort your requests by using the tabs at the top of the list.

EviCore

By EVERNORTH

Hello, suma

Auth Lookup

Request an Auth

Worklist

Portals

User Access

My Worklist

Pending

Approved

Partially Approved

Denied

Cancelled

All Statuses

Start typing to search...

	Request ID	Authorization ID	Patient	Status	Submitted	End Date	Procedure	Ordering Provider	Site of Service	Insurer
+	1233069765	--	AMRIT MOWELL 4/27/1966	Awaiting receipt of additional clinical information	4/29/2025	--	72148	DANIEL BOWMAN	NEOGENOMICS LABORATORIES INC	WELLMARK BCBS
+	1233064991	--	AMRIT MOWELL 4/27/1966	In Nurse Review	4/28/2025	--	33264	DANIEL BOWMAN	NEOGENOMICS LABORATORIES INC	WELLMARK BCBS
+	1233007445	--	PETRONA MILLIEN 7/10/2005	Awaiting receipt of additional clinical information	4/2/2025	--	70492	RODNEY BRANDENBURGER	CITY OF DYSART	WELLMARK BCBS

Row Expansion – CareCore National

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Hello, Suma

Request An Authorization

Worklist

Auth Lookup

User Access

My Worklist

Pending

Approved

Partially Approved

Denied

Cancelled

All Statuses

Start typing to search...

+

1233074538

KERENSA ARDOLINO
9/29/1990

Cancelled

5/6/2025

71260

DANIEL BOWMAN

AVERA MCKENNAN HOSPITAL UNIVERSITY HEALTH CENTER

WELLMARK BCBS

Contact

Ordering Provider
DANIEL BOWMAN
Phone: (913) 284-4678
Fax: (888) 443-4153

Site of service
AVERA MCKENNAN HOSPITAL UNIVERSITY HEALTH CENTER
Phone: (605) 322-8000
Fax: (605) 322-8296

Procedure Codes

71260 Qty 1 CT THORAX W/ CONTRAST

Diagnosis codes

C81.23 Mixed cellularity Hodgkin lymphoma, intra-abdominal lymph nodes

+ 1233074537

KERENSA ARDOLINO
9/29/1990

Cancelled

5/6/2025

71260

DANIEL BOWMAN

AVERA MCKENNAN HOSPITAL UNIVERSITY HEALTH CENTER

WELLMARK BCBS

+ 1233074606

CRESCENTIA HUNTZINGER
5/10/1989

Cancelled

5/6/2025

71260

NACMI FEI

STATE UNIVERSITY OF IOWA

WELLMARK BCBS

+ 1233074553

VARITZA NEAR
9/16/2023

Withdrawn

5/6/2025

85264

LEENA SHARAN

SHARAN LEENA

AETNA

+ 1233074549

AMRUT MOWELL
4/27/1990

Cancelled

5/6/2025

72126

DANIEL BOWMAN

NEOGENOMICS LABORATORIES INC

WELLMARK BCBS

Contact

Ordering Provider
DANIEL BOWMAN
Phone: (913) 284-4678
Fax: (888) 443-4153

Site of service
AVERA MCKENNAN HOSPITAL UNIVERSITY HEALTH CENTER
Phone: (605) 322-8000
Fax: (605) 322-8296

Procedure Codes

71260 Qty 1 CT THORAX W/ CONTRAST

Diagnosis codes

C81.23 Mixed cellularity Hodgkin lymphoma, intra-abdominal lymph nodes

To see additional case details for requests you initiated on CareCore National, click on the plus sign “+” and the row will drop open for you.

EviCore

By EVERNORTH

May 16, 2025

4

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Row Expansion – MedSolutions

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Hello, suma

[Request An Authorization](#)[Worklist](#)[Auth Lookup](#)[User Access](#)

My Worklist

[Pending](#)[Approved](#)[Partially Approved](#)[Denied](#)[Cancelled](#)[All Statuses](#)

Start typing to search...

	Request ID	Authorization ID	Patient	Status	Submitted	End Date	Procedure	Ordering Provider	Site of Service	Insurer
—	124864324	A66622194	STEPHAYNE MONTGOMERY 5/5/1971	Physician Review Process	4/24/2025	—	SOCCPT	SMITHA K JOHN	CHICAGO RIDGE MEDICAL IMAGING, LLC	CIGNA HEALTHCARE
Additional Information										
For additional information relating to this request Click Here 124864324										
+	124863869	A66621609	STEPHAYNE MONTGOMERY 5/5/1971	RN Review Process	4/21/2025	—	SOCCPT	SMITHA K JOHN	CHICAGO RIDGE MEDICAL IMAGING, LLC	CIGNA HEALTHCARE
+	124863867	A66621610	STEPHAYNE MONTGOMERY 5/5/1971	Clinical Info Requested	4/21/2025	—	SOCCPT	SMITHA K JOHN	BRIGHT LIGHT MEDICAL IMAGING, SC	CIGNA HEALTHCARE
+	124863744	A66621386	STEPHAYNE MONTGOMERY 5/5/1971	—	4/18/2025	10/15/2025	SOCCPT	SMITHA K JOHN	CHICAGO RIDGE MEDICAL IMAGING, LLC	CIGNA HEALTHCARE
+	124863748	A66621408	STEPHAYNE MONTGOMERY 5/5/1971	Physician Review Process	4/18/2025	—	SOCCPT	SMITHA K JOHN	CHICAGO RIDGE MEDICAL IMAGING, LLC	CIGNA HEALTHCARE

Showing: 10 results < 1 >

To see additional case details for requests you initiated on the MedSolutions portal, click on the plus sign “+” and select the link to navigate to the portal.

Start typing to search...

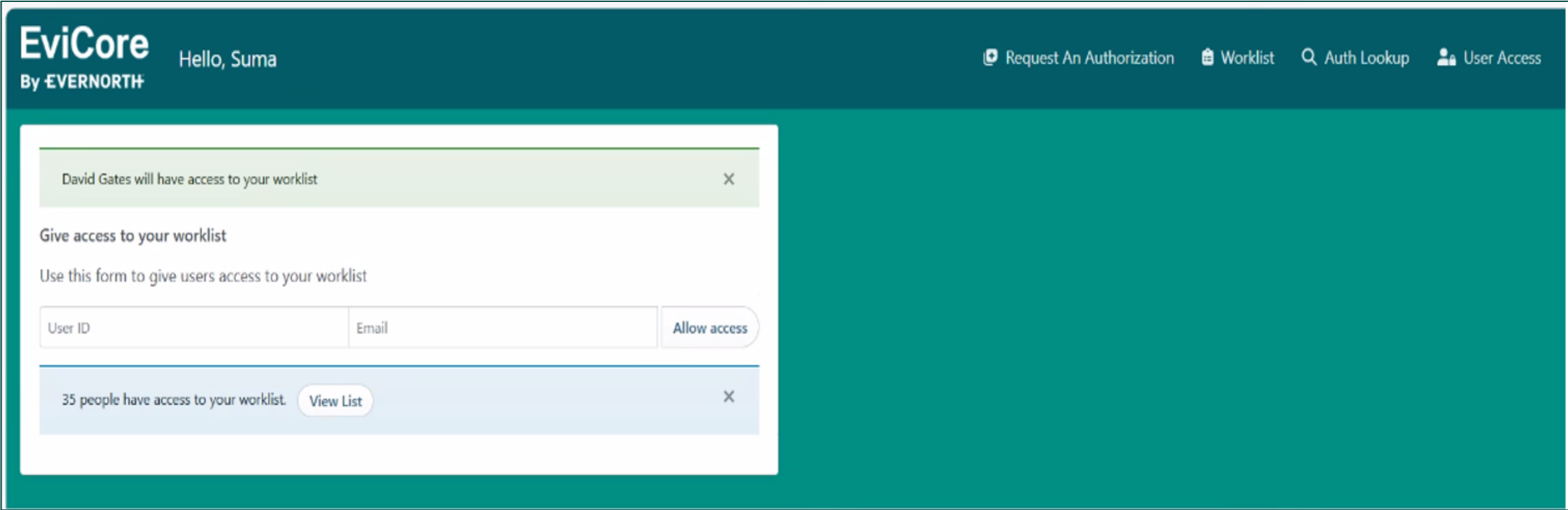
	Request ID	Authorization ID	Patient
—	124864324	A66622194	STEPHAYNE MONTGOMERY 5/5/1971

Additional Information

For additional information relating to this request [Click Here 124864324](#)

Provider Shared Worklist

To allow others to view your worklist while you are out of the office you can add them by selecting “User Access” and add their User ID and Email Address. They must have an EviCore account to be added.



Worklist Access View

David Gates will have access to your worklist

Give access to your worklist

Use this form to give a users access to your worklist

User ID

Email

+ Allow access

35 people have access to your worklist.

View List

Click “View List” to see who has access to your worklist. You will have the ability to remove team members from your list.

Users with access My Worklist

Full name	User ID	Email address	Actions
David Gates	DGates	david.gates@evicore.com	<div>Remove</div>
Hannah Martin	HMartin	hannah.martin@evicore.com	<div>Remove</div>

Request an Authorization

You can request an authorization by clicking on “Request an Authorization.” After selecting the health plan and program you will be directed to the correct portal to initiate your request.

EviCore
By EVERNORTH

Hello, Suma

[Request An Authorization](#) [Worklist](#) [Auth Lookup](#) [User Access](#)

Request an Authorization

Please select a Health Plan and Program below to build your request.

Select a Health Plan ▼ Select a Program ▼

[Continue](#)

The following request types are not yet available in this portal. ×

- **Durable Medical Equipment** for Cigna
- **Home Health** for BCBSMN, Cigna or The Health Plan
- **Post Acute Care** for BCBSMN or The Health Plan
- **Sleep** for Cigna

Please [log in to the eP Portal](#) to continue building your request.

[Search](#)