



Provider Forums and Trainings

EviCore offers interactive training sessions to engage providers and practices to enhance patient care. We invite providers and staff to attend these virtual training sessions to help maximize your experience with the [EviCore Web Portal](#) and tools.

- **All Provider Forums and Trainings are free of charge and require advance registration. They are presented virtually through WebEx and last about one hour. Please see descriptions, dates and times below.**

Intro to EviCore Online Resources

A brief overview of the EviCore Web Portal, covering basic navigation and commonly used tools across the CareCore National and MedSolutions platforms. *Not health plan specific.*

EviCore Portal Training – Provider Hub Tools & Prior Authorization Overview

Overview of EviCore Provider Hub tools, including registration, portal navigation, and prior authorization submission. *Not health plan specific. Recommended for new users.*

Post-Acute Care Portal Training

Overview of portal navigation, request submission, case status review, and support resources for post-acute care.

Therapy Provider Training

Step-by-step guidance on EviCore’s Medical Necessity Management process and web portal navigation for therapy providers, with practical tips and resources.

Webinar Topic	Frequency of Available Sessions	Length
Intro to Web Portal Training	Twice a week	70 min
EviCore Portal Training	Twice per month	60 min
Post-Acute Care Portal Training	Several times a month.	60 min
Therapy Provider Training	Twice a quarter	60 min

Please select the Webinar Topic name to register for an upcoming training session.