

For Online Requests Use:

Care Core National Portal

MedSolution Portal

1P-360

Health Plan Specific Portal

1199SEIU	Laboratory: Phone 888-910-1199 Fax 844-545-0213 Medical Oncology: Phone 888-910-1199 Fax 800-540-2406 Cardiology: Phone 888-622-7329 Fax 800-540-2406 Home Health: Phone 800-663-7740 Fax 866-705-8574 Cardiology: Phone 888-693-3211 Fax 844-822-3862	Medical Specialty Drug: Phone 888-910-1199 Fax 844-545-2406 Radiation Oncology: Phone 888-910-1199 Fax 866-699-8100 MSK Pain/Spine: Phone 866-633-7329 Fax 866-633-7319 Post Acute Care: Phone 888-622-7329 Fax 855-633-6031	Radiology: Phone 888-910-1199 Fax 800-540-2406 Radiation Oncology: Phone 866-633-7329 Fax 800-540-2406 Sleep: Phone 888-633-7329 Fax 866-999-3510 Vascular Intervention: Phone 888-693-3211 Fax 888-444-1562	
Aetna	Cardiology: Phone 888-693-3211 Fax 844-822-3862 MSK Pain/Spine: Phone 866-693-3211 Fax 844-822-3862 Cardiology: Phone 888-693-3211 Fax 844-822-3862	Radiology: Phone 888-633-3211 Fax 844-822-3862		
Aetna Better Health FL	Cardiology: Phone 888-693-3211 Fax 844-822-3862 MSK Pain/Spine: Phone 866-693-3211 Fax 844-822-3862	Radiology: Phone 888-633-3211 Fax 844-822-3862		
Aetna Better Health IL	Cardiology: Phone 888-693-3211 Fax 844-822-3862 MSK Pain/Spine: Phone 866-693-3211 Fax 844-822-3862	Radiology: Phone 888-633-3211 Fax 844-822-3862		
Aetna Better Health KY	Cardiology: Phone 888-693-3211 Fax 844-822-3862 MSK Pain/Spine: Phone 866-693-3211 Fax 844-822-3862	Radiology: Phone 888-633-3211 Fax 844-822-3862		
Aetna Better Health LA	Cardiology: Phone 888-693-3211 Fax 844-822-3862 MSK Pain/Spine: Phone 866-693-3211 Fax 844-822-3862	Radiology: Phone 888-633-3211 Fax 844-822-3862		
Aetna Better Health MD	Cardiology: Phone 888-693-3211 Fax 844-822-3862 MSK Pain/Spine: Phone 866-693-3211 Fax 844-822-3862	Radiology: Phone 888-633-3211 Fax 844-822-3862		
Aetna Better Health MI	Cardiology: Phone 888-693-3211 Fax 844-822-3862 MSK Pain/Spine: Phone 866-693-3211 Fax 844-822-3862	Radiology: Phone 888-633-3211 Fax 844-822-3862		
Aetna Better Health NI	Cardiology: Phone 888-693-3211 Fax 844-822-3862 MSK Pain/Spine: Phone 866-693-3211 Fax 844-822-3862	Radiology: Phone 888-633-3211 Fax 844-822-3862		
Aetna Better Health TX	Cardiology: Phone 888-693-3211 Fax 844-822-3862 MSK Pain/Spine: Phone 866-693-3211 Fax 844-822-3862	Radiology: Phone 888-633-3211 Fax 844-822-3862		
Aetna Better Health VA	Cardiology: Phone 888-693-3211 Fax 844-822-3862 MSK Pain/Spine: Phone 866-693-3211 Fax 844-822-3862	Radiology: Phone 888-633-3211 Fax 844-822-3862		
Aetna Better Health WV	Cardiology: Phone 888-693-3211 Fax 844-822-3862 MSK Pain/Spine: Phone 866-693-3211 Fax 844-822-3862	Radiology: Phone 888-633-3211 Fax 844-822-3862		
Alabama Medicaid	Cardiology: Phone 855-774-1318 Fax 888-693-3210 Laboratory: Phone 888-333-8641 Fax 844-545-9213			
Alliance Health	Laboratory: Phone 866-686-2649 Fax 844-545-9213 Radiation Oncology: Phone 866-686-2649 Fax 844-545-9213 Laboratory: Phone 866-686-2649 Fax 844-545-9213			
AmeriHealth Administrators	Laboratory: Phone 866-686-2649 Fax 844-545-9213 Radiation Oncology: Phone 866-686-2649 Fax 844-545-9213			
AmeriHealth New Jersey	Durable Medical Equipment: Phone 866-220-4699 Fax 800-540-2406 Medical Oncology: Phone 866-220-4699 Fax 866-630-7740 Cardiology: Phone 800-792-8790 Fax 800-540-2406 Radiology: Phone 800-792-8790 Fax 800-540-2406	Radiation Oncology: Phone 866-220-4699 Fax 800-540-2406 MSK Pain/Spine: Phone 888-444-9261 Fax 888-693-3210 MSK Therapies: Phone 888-444-9261 Fax 888-693-3210		
Arkansas Blue Cross and Blue Shield	Cardiology: Phone 800-792-8790 Fax 800-540-2406 Radiology: Phone 800-792-8790 Fax 800-540-2406			
AvMed	Cardiology: Phone 888-444-9261 Fax 888-693-3210 Medical Oncology: Phone 888-444-9261 Fax 888-693-3210 Radiation Oncology: Phone 866-803-8002 Fax 866-666-6964	MSK Pain/Spine: Phone 888-444-9261 Fax 888-693-3210 MSK Therapies: Phone 888-444-9261 Fax 888-693-3210	Radiation Oncology: Phone 888-444-9261 Fax 888-693-3210	
BCBS AL	Laboratory: Phone 866-743-9630 Fax 844-542-9213 Medical Drug Mgmt: Phone 866-743-9630 Fax 866-699-8160/800-540-2406	Medical Oncology: Phone 866-743-9630 Fax 866-699-8160/800-540-2406 Medical Specialty Drug: Phone 866-743-9630 Fax 844-545-2406	Radiology: Phone 866-743-9630 Fax 800-540-2406	
BCBS AZ (AZ Blue)	Laboratory: Phone 855-252-1117 Fax 844-324-7002 Medical Drug Mgmt: Phone 855-252-1117 Cardiology: Phone 888-333-9090 Fax 800-540-2406 Radiology: Phone 888-333-9090 Fax 800-540-2406	MSK Pain/Spine: Phone 855-252-1117 Fax 800-540-2406 MSK Therapies: Phone 855-252-1117 Fax 844-324-7002	Radiology: Phone 855-252-1117 Fax 800-540-2406 Sleep: Phone 855-252-1117	
BCBS IL	Cardiology: Phone 888-333-9090 Fax 800-540-2406 Radiology: Phone 888-333-9090 Fax 800-540-2406			
BCBS Kansas City	Radiation Oncology: Phone 877-917-2583 Fax 866-699-8100			
BCBS MI	Laboratory: Phone 844-224-0494 Fax 844-545-9213			
BCBS MN	Radiation Oncology: Phone 855-252-1117 Fax 844-324-7001			
BCBS MT	Laboratory: Phone 800-228-6386 Fax 844-545-9213			
BCBS ND	Laboratory: Phone 855-252-1117 Fax 844-324-7002 Cardiology: Phone 800-423-7929 Fax 800-540-2406 MSK Pain/Spine: Phone 855-252-1117 Fax 800-540-2406	Radiology: Phone 855-252-1117 Fax 800-540-2406 Sleep: Phone 855-252-1117 Fax 866-999-3510		
BCBS NM -Medicare	Laboratory: Phone 855-252-1117 Fax 844-324-7002 MSK Pain/Spine: Phone 855-252-1117 Fax 800-540-2406	MSK Therapies: Phone 855-252-1117 Fax 800-540-2406 Sleep: Phone 855-252-1117 Fax 866-999-3510		
BCBS OK -Medicare	Cardiology: Phone 888-233-8158 Fax 888-693-3210 MSK Pain/Spine: Phone 888-233-8158 Fax 888-693-3210 Radiation Oncology: Phone 855-252-1117	Radiology: Phone 888-233-8158 Fax 888-693-3210		
BCBS Rhode Island	MSK Therapies: Phone 855-774-1317 Fax 855-774-1319 Radiation Oncology: Phone 855-774-1317 Fax 855-774-1319			
Blue Care Network	MSK Therapies: Phone 855-774-1317 Fax 855-774-1319 Radiation Oncology: Phone 855-774-1317 Fax 855-774-1319			
Blue Cross Blue Shield of Florida (See BCBS AL)	MSK Pain/Spine: Phone 855-252-1115 Fax 800-540-2406 MSK Therapies: Phone 855-252-1115 Fax 855-774-1319 Laboratory: Phone 877-282-2510 Fax 844-545-9213			
Cambia	Cardiology: Phone 844-303-8450 Fax 800-540-2406 Radiology: Phone 844-303-8450 Fax 800-540-2406 Medical Drug Mgmt: Phone 866-264-7934 Fax 833-812-0187			
Capital Blue Cross	Cardiology: Phone 844-303-8450 Fax 800-540-2406 Radiology: Phone 844-303-8450 Fax 800-540-2406			
CareFirst	Cardiology: Phone 888-693-3297 Fax 888-693-3210/800-540-2406 Durable Medical Equipment: Phone 800-298-4806 Fax 866-663-7740 Gastroenterology: Phone 866-668-9250 Fax 800-540-2406 Cardiology: Phone 800-421-7592 Fax 800-540-2406 MSK Pain/Spine: Phone 800-421-7592 Fax 800-540-2406	Home Health: Phone 800-298-4806 Fax 888-444-1027 Laboratory: Phone 866-668-9250 Fax 844-545-9213 Medical Oncology: Phone 866-668-9250 Fax 800-540-2406 MSK Therapies: Phone 800-421-7592 Fax 800-540-2406 Radiation Oncology: Phone 800-421-7592 Fax 866-699-8160	MSK Spine: Phone 888-693-3297 Fax 888-693-3210/800-540-2406 MSK Joint/Spine: Phone 888-693-3997 Fax 800-540-2406 Radiation Oncology: Phone 866-668-9250 Fax 800-540-2406 Vascular Intervention: Phone 866-693-3997 Fax 800-540-2406	Sleep: Phone 800-298-4806 Fax 888-444-1027 Radiology: Phone 866-693-3997 Fax 800-540-2406
CareSource	Cardiology: Phone 888-693-3297 Fax 888-693-3210/800-540-2406 Durable Medical Equipment: Phone 800-298-4806 Fax 866-663-7740 Gastroenterology: Phone 866-668-9250 Fax 800-540-2406 Cardiology: Phone 800-421-7592 Fax 800-540-2406 MSK Pain/Spine: Phone 800-421-7592 Fax 800-540-2406	Home Health: Phone 800-298-4806 Fax 888-444-1027 Laboratory: Phone 866-668-9250 Fax 844-545-9213 Medical Oncology: Phone 866-668-9250 Fax 800-540-2406 MSK Therapies: Phone 800-421-7592 Fax 800-540-2406 Radiation Oncology: Phone 800-421-7592 Fax 866-699-8160	MSK Spine: Phone 888-693-3297 Fax 888-693-3210/800-540-2406 MSK Joint/Spine: Phone 888-693-3997 Fax 800-540-2406 Radiation Oncology: Phone 866-668-9250 Fax 800-540-2406 Vascular Intervention: Phone 866-693-3997 Fax 800-540-2406	Sleep: Phone 800-298-4806 Fax 888-444-1027 Radiology: Phone 866-693-3997 Fax 800-540-2406
Cigna	Cardiology: Phone 888-693-3297 Fax 888-693-3210/800-540-2406 Durable Medical Equipment: Phone 800-298-4806 Fax 866-663-7740 Gastroenterology: Phone 866-668-9250 Fax 800-540-2406 Cardiology: Phone 800-421-7592 Fax 800-540-2406 MSK Pain/Spine: Phone 800-421-7592 Fax 800-540-2406	Home Health: Phone 800-298-4806 Fax 888-444-1027 Laboratory: Phone 866-668-9250 Fax 844-545-9213 Medical Oncology: Phone 866-668-9250 Fax 800-540-2406 MSK Therapies: Phone 800-421-7592 Fax 800-540-2406 Radiation Oncology: Phone 800-421-7592 Fax 866-699-8160	MSK Spine: Phone 888-693-3297 Fax 888-693-3210/800-540-2406 MSK Joint/Spine: Phone 888-693-3997 Fax 800-540-2406 Radiation Oncology: Phone 866-668-9250 Fax 800-540-2406 Vascular Intervention: Phone 866-693-3997 Fax 800-540-2406	Sleep: Phone 800-298-4806 Fax 888-444-1027 Radiology: Phone 866-693-3997 Fax 800-540-2406
Clower	Cardiology: Phone 888-693-3297 Fax 888-693-3210/800-540-2406 Durable Medical Equipment: Phone 800-298-4806 Fax 866-663-7740 Gastroenterology: Phone 866-668-9250 Fax 800-540-2406 Cardiology: Phone 800-421-7592 Fax 800-540-2406 MSK Pain/Spine: Phone 800-421-7592 Fax 800-540-2406	Home Health: Phone 800-298-4806 Fax 888-444-1027 Laboratory: Phone 866-668-9250 Fax 844-545-9213 Medical Oncology: Phone 866-668-9250 Fax 800-540-2406 MSK Therapies: Phone 800-421-7592 Fax 800-540-2406 Radiation Oncology: Phone 800-421-7592 Fax 866-699-8160	MSK Spine: Phone 888-693-3297 Fax 888-693-3210/800-540-2406 MSK Joint/Spine: Phone 888-693-3997 Fax 800-540-2406 Radiation Oncology: Phone 866-668-9250 Fax 800-540-2406 Vascular Intervention: Phone 866-693-3997 Fax 800-540-2406	Sleep: Phone 800-298-4806 Fax 888-444-1027 Radiology: Phone 866-693-3997 Fax 800-540-2406
Commonwealth Care Alliance (CCA) (Coming April 2026)	Durable Medical Equipment: Phone 866-525-5029 Fax 866-663-7740			
County Care	Durable Medical Equipment: Phone 866-525-5029 Fax 866-663-7740			
Credence (see BCBS AL)	Cardiology: Phone 866-889-8056 Fax 800-540-2406 Radiation Oncology: Phone 866-889-8056 Fax 800-540-2406	Radiology: Phone 866-889-8056 Fax 800-540-2406		
Emblem GHI	Cardiology: Phone 866-417-2345 Fax 800-540-2406 Durable Medical Equipment: Phone 866-417-2345 Fax 866-663-7740 Cardiology: Phone 844-303-8451 Fax 800-540-2406 EOCO Laboratory: Phone 844-303-8451 Fax 800-540-2406 Cardiology: Phone 866-889-8056 Fax 888-785-2487 MSK Pain/Spine: Phone 866-889-8056 Fax 888-785-2487	Radiation Oncology: Phone 866-417-2345 Fax 800-540-2406 Radiology: Phone 866-417-2345 Fax 800-540-2406 MSK Pain/Spine: Phone 844-303-8451 Fax 800-540-2406 MSK Therapies: Phone 844-303-8451 Fax 800-540-2406 Radiation Oncology: Phone 866-889-8056 Radiology: Phone 866-889-8056 Fax 888-785-2487		
Emblem HP	Cardiology: Phone 866-417-2345 Fax 800-540-2406 Durable Medical Equipment: Phone 866-417-2345 Fax 866-663-7740 Cardiology: Phone 844-303-8451 Fax 800-540-2406 EOCO Laboratory: Phone 844-303-8451 Fax 800-540-2406 Cardiology: Phone 866-889-8056 Fax 888-785-2487 MSK Pain/Spine: Phone 866-889-8056 Fax 888-785-2487	Radiation Oncology: Phone 866-417-2345 Fax 800-540-2406 Radiology: Phone 866-417-2345 Fax 800-540-2406 MSK Pain/Spine: Phone 844-303-8451 Fax 800-540-2406 MSK Therapies: Phone 844-303-8451 Fax 800-540-2406 Radiation Oncology: Phone 866-889-8056 Radiology: Phone 866-889-8056 Fax 888-785-2487		
EOCO	Cardiology: Phone 844-303-8451 Fax 800-540-2406 EOCO Laboratory: Phone 844-303-8451 Fax 800-540-2406 Cardiology: Phone 866-889-8056 Fax 888-785-2487 MSK Pain/Spine: Phone 866-889-8056 Fax 888-785-2487	Radiation Oncology: Phone 866-417-2345 Fax 800-540-2406 Radiology: Phone 866-417-2345 Fax 800-540-2406 MSK Pain/Spine: Phone 844-303-8451 Fax 800-540-2406 MSK Therapies: Phone 844-303-8451 Fax 800-540-2406 Radiation Oncology: Phone 866-889-8056 Radiology: Phone 866-889-8056 Fax 888-785-2487		
Excellus	Cardiology: Phone 888-693-3211 Fax 888-693-3210 Radiology: Phone 888-693-3211 Fax 888-693-3210 MSK Pain/Spine: Phone 888-564-5487 Fax 800-540-2406 Radiology: Phone 888-564-5487 Fax 800-540-2406	Sleep: Phone 888-564-5487 Fax 800-540-2406		
Fallon	Cardiology: Phone 888-693-3211 Fax 888-693-3210 Radiology: Phone 888-693-3211 Fax 888-693-3210 MSK Pain/Spine: Phone 888-564-5487 Fax 800-540-2406 Radiology: Phone 888-564-5487 Fax 800-540-2406	Sleep: Phone 888-564-5487 Fax 800-540-2406		
Health Alliance Plan MI	Cardiology: Phone 800-421-7592 Fax 800-540-2406 Radiology: Phone 800-421-7592 Fax 800-540-2406			
Health Choice Arizona	Cardiology: Phone 888-693-3211 Fax 888-693-3210 Radiology: Phone 888-785-2485 Fax 888-693-3210 Cardiology: Phone 888-444-6178 Fax 800-540-2406 MSK Pain/Spine: Phone 888-444-6178 Fax 800-540-2406	Radiology: Phone 888-693-3211 Fax 888-693-3210 Radiation Oncology: Phone 888-444-6178 Fax 800-540-2406 Radiology: Phone 888-444-6178 Fax 866-935-5348		
Health New England	Cardiology: Phone 877-773-6964 Fax 866-466-6964 Laboratory: Phone 877-773-6964 Fax 866-466-6964 Radiation Oncology: Phone 888-693-3211 Fax 888-693-3210 Sleep: Phone 888-693-3211 Fax 888-693-3210	Medical Oncology: Phone 877-773-6964 Fax 866-466-6964 Radiation Oncology: Phone 877-773-6964 Fax 866-466-6964	Radiology: Phone 877-773-6964 Fax 866-466-6964	
Health Partners Plan	Cardiology: Phone 877-773-6964 Fax 866-466-6964 Laboratory: Phone 877-773-6964 Fax 866-466-6964 Radiation Oncology: Phone 888-693-3211 Fax 888-693-3210 Sleep: Phone 888-693-3211 Fax 888-693-3210	Medical Oncology: Phone 877-773-6964 Fax 866-466-6964 Radiation Oncology: Phone 877-773-6964 Fax 866-466-6964	Radiology: Phone 877-773-6964 Fax 866-466-6964	
HealthFirst	Cardiology: Phone 866-666-4452 Fax 888-693-3210 Durable Medical Eqpt: Phone 866-666-4452 Fax 866-663-7740 Cardiology: Phone 888-564-5492 Fax 800-540-2406 Radiology: Phone 888-564-5492 Fax 800-540-2406 Cardiology: Phone 866-496-6200 Fax 888-785-2480 Laboratory: Fax 844-545-9213	Medical Oncology: Phone 866-666-4452 Fax 866-699-8160 MSK Pain/Spine: Phone 866-666-4452 Fax 800-540-2406 Radiation Oncology: Phone 888-564-5492 Fax 800-540-2406 Radiation Oncology: Phone 888-564-5492 Fax 800-540-2406 Radiation Oncology: Phone 866-242-5749 Fax 800-637-5204 Radiology: Phone 866-496-6200 Fax 800-637-5204	Radiation Oncology: Phone 866-666-4452 Fax 800-540-2406 Radiology: Phone 866-666-4452 Fax 800-540-2406 Radiology: Phone 888-564-5492 Fax 800-540-2406	
HealthNet CA	Cardiology: Phone 866-666-4452 Fax 888-693-3210 Durable Medical Eqpt: Phone 866-666-4452 Fax 866-663-7740 Cardiology: Phone 888-564-5492 Fax 800-540-2406 Radiology: Phone 888-564-5492 Fax 800-540-2406 Cardiology: Phone 866-496-6200 Fax 888-785-2480 Laboratory: Fax 844-545-9213	Medical Oncology: Phone 866-666-4452 Fax 866-699-8160 MSK Pain/Spine: Phone 866-666-4452 Fax 800-540-2406 Radiation Oncology: Phone 888-564-5492 Fax 800-540-2406 Radiation Oncology: Phone 888-564-5492 Fax 800-540-2406 Radiation Oncology: Phone 866-242-5749 Fax 800-637-5204 Radiology: Phone 866-496-6200 Fax 800-637-5204	Radiation Oncology: Phone 866-666-4452 Fax 800-540-2406 Radiology: Phone 866-666-4452 Fax 800-540-2406 Radiology: Phone 888-564-5492 Fax 800-540-2406	
Highmark	Cardiology: Phone 866-496-6200 Fax 888-785-2480 Laboratory: Fax 844-545-9213 MSK Therapies: Phone 866-672-8115 Fax 800-540-2406 Radiology: Phone 866-672-8115 Fax 800-540-2406	Radiation Oncology: Phone 866-496-6200 Fax 800-637-5204 Radiology: Phone 866-496-6200 Fax 800-637-5204		
Horizon	MSK Therapies: Phone 866-672-8115 Fax 800-540-2406 Radiology: Phone 866-672-8115 Fax 800-540-2406 Radiology: Phone 800-572-2153 Fax 888-693-3210			
Humana Healthy Horizons in Kentucky	Laboratory: Phone 844-303-8454 Fax 844-545-9213 Radiation Oncology: Phone 877-531-9139 Fax 855-774-1319			
Husky Health	Laboratory: Phone 866-686-2649 Fax 844-545-9213 Radiation Oncology: Phone 866-686-2649 Fax 844-545-9213 Laboratory: Phone 866-686-2649 Fax 800-540-2406 Radiation Oncology: Phone 866-686-2649 Fax 800-540-2406			
Independence Administrators	Laboratory: Phone 866-686-2649 Fax 844-545-9213 Radiation Oncology: Phone 866-686-2649 Fax 844-545-9213 Laboratory: Phone 866-686-2649 Fax 800-540-2406 Radiation Oncology: Phone 866-686-2649 Fax 800-540-2406			
Independence Blue Cross	Laboratory: Phone 866-686-2649 Fax 844-545-9213 Radiation Oncology: Phone 866-686-2649 Fax 844-545-9213 Laboratory: Phone 866-686-2649 Fax 800-540-2406 Radiation Oncology: Phone 866-686-2649 Fax 800-540-2406			
Jefferson Health Plans	Cardiology: Phone 866-220-3071 Fax 800-54			

