

Quick Reference Guide

eviCore Health Plan Specific Provider Resource Site

Link	www.evicore.com/resources/healthplan/amerihealth-caritas-family-of-companies
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Case Initiation

Portal	www.eviCore.com
Phone	877-506-5193

Clinical Guidelines & Worksheets

Link	www.evicore.com/provider/clinical-guidelines
Link	www.evicore.com/provider/online-forms

Clinical Consultations (scheduled in advance)

Link	www.eviCore.com , Log in and Schedule
Phone	877-506-5193

Client and Provider Services Team

Email	clientservices@evicore.com
Phone	800-646-0418, option 4

eviCore Web Support

Email	portal.support@evicore.com
Phone	800-646-0418, Option 2

Additional Clinical

Link	www.eviCore.com log in and select authorization lookup and upload additional clinical
Fax Pain/Joint/Spine	800-540-2406
Fax Med Onc and Radiation	800-540-2406
Fax Genetic Testing	844-545-9213
Fax Sleep and Sleep DME	866-999-3510
Fax PT/OT	855-774-1319
Fax DME	866-663-7740

eviCore Provider Engagement Team

Oncology, MSK, Lab	www.evicore.com/-/media/files/evicore/provider/evicore-provider-experienc-territory-list-with-map-1-17-23.pdf
Sleep/DME	www.evicore.com/-/media/Files/eviCore/Provider/Post-Acute-Care-Provider-Engagement-Territory-Assignment.pdf