



Radiology & Cardiology Job Aid

eviCore will begin accepting requests on **July 23, 2018** for dates of **service August 1, 2018 and beyond**

Prior authorization applies to services that are:

- **Outpatient**
- **Elective / Non-emergent**
- **Diagnostic**

Prior authorization through eviCore healthcare does not apply to services that are performed in:

- **Emergency room**
- **Inpatient**
- **23-hour observation**

Authorization is required for BlueCross and BlueShield of Minnesota (Blue Cross) members enrolled in the following programs:

- **Blue Cross Commercial Fully Insured**
- **Blue Cross Medicare Advantage**

Members who do not require prior authorization through eviCore healthcare are:

- **Blue Cross Commercial Self Insured Members**
- **Blue Cross Federal Employee Members**
- **Blue Cross Medicaid Members**

Submissions for prior authorization should be initiated at www.availity.com or by phone at 844-224-0494, available Monday through Friday 7:00 am to 7:00 pm Central Time

All requests and corresponding notification are typically processed within **10 business days** after receipt of all necessary clinical information (10 days is the MN state statute).

A link to additional tools and resources can be found at the below link:

<https://www.bluecrossmn.com/healthy/public/personal/home/providers/medical-affairs/>

You will find the following information available at the above link:

- Provider Orientation Presentation
- CPT Code List
- Provider Manual

- eviCore evidence-based Clinical Guidelines

Urgent requests must be initiated by phone at 844-224-0494

Request Clinical Consultation: Link available on **Payer Spaces** through **Availity**

Web Support for issues experienced within the eviCore portal:
portal.support@evicore.com or by phone at **800-646-0418, option 2**

Additional questions or information, contact: ClientServices@evicore.com or by phone at **800-575-4517, option 3**

*Please include **Blue Cross** in the subject line of the email for expedited response time

Graduated Utilization Management for Radiology and Cardiology programs

Effective Dates of Service: August 1, 2018 – August 30, 2018

- Provider will submit all relevant clinical information for review
- eviCore will review clinical information and approve all requests with submitted clinical informatio
- Requests that do not meet criteria per the evidence based guidelines will still receive an approval that will include education language in the rationale

Effective Dates of Services: August 31 – October 30, 2018

- Provider will submit all relevant clinical information for review
- eviCore will review clinical information and make a determination
- Requests that do not meet criteria per the evidence based guidelines could result in an adverse determination; this determination will not include education language in the rationale

Complete clinical information must be submitted with each prior authorization request for Medical Necessity Determination.