



Durable Medical Equipment (DME) Program Update for Blue Cross Blue Shield of Minnesota (Blue Cross) Medicare Advantage members

***** DME Real Time Approvals via eviCore Portal *****

Dear Healthcare Provider:

eviCore healthcare (eviCore) continues to ensure patients receive optimal health care services in the most appropriate setting and at the right time. Our Utilization Management programs apply evidence-based guidelines to support the member throughout the care continuum.

To further support DME providers, we have made the approval process easier for the below HCPCS codes. Providers can now complete an authorization request for these codes and will receive a real time approval if criteria is met. The easiest and quickest way to receive an approval is via the eviCore portal. You may also call the eviCore call center @ 844-244-0494.

DME Category	HCPCS Codes
Wheelchair continued rental	K0001-K0009, E1161
Diabetic shoes and inserts	A5500, A5501, A5503, A5504, A5505, A5506, A5507, A5508, A5510, A5512, A5513, A5514
Hospital bed continued rental	E0250, E0251, E0290, E0291, E0328, E0255, E0256, E0292, E0293, E0260, E0261, E0294, E0295, E0329, E0301, E0303, E0302, E0304, E0265, E0266, E0296, E0297
Mattress replacement	E0271, E0272
Invasive ventilator continued rental	E0465
Non-invasive ventilator continued rental	E0466
Patient lift	E0621, E0625, E0630, E0635, E0636, E0639, E0640, E1035, E1036
Continuous passive motion machine	E0935, E0936
Night splint	L4396, L4397

eviCore will continue to implement DME Proprietary Clinical Guidelines to help better serve patients and providers.

For provider questions or concerns, please email: clientservices@evicore.com.

*Authorization from eviCore healthcare does not guarantee claim payment. Services must be covered by the health plan and the member must be eligible at the time services are rendered. **Claims submitted for services may be subject to benefit denial.** Please verify the member's benefits and eligibility with the health plan. Regardless of the benefit determination, the final decision regarding any health care services or treatment is between the member and their health care provider.*