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<Date>

<PROV_NM>
<ATTN>
<FRST_LN_ADDR> <SEC_LN_ADDR>
<City_NM>, <STE_CD> <ZIP_CD>

Re: Precertification requirement for certain gastroenterology procedures for most Cigna commercial customers, effective January 1, 2022

Dear <PROV_NM>,

Effective January 1, 2022, precertification for the gastroenterology procedures listed below will be included in the list of outpatient services requiring precertification for most Cigna commercial (non-Medicare) customers whose plan requires outpatient precertification.

- Esophagoscopy/Esophagogastroduodenoscopy (EGD)
- Most capsule endoscopies

Our goal is to help ensure that these tests and procedures are medically necessary according to evidence-based guidelines. We have delegated precertification of these procedures to eviCore healthcare (eviCore). eviCore's specially trained nurses and gastroenterologists will use evidence-based guidelines to determine medical necessity.

Precertification process

eviCore will begin taking precertification requests on January 1, 2022.*

The preferred and most efficient method for submitting precertification requests is through eviCore's website (eviCore.com). If you are not a registered user, you can go to eviCore.com > Register Now.

While we encourage you to submit requests through the website, you can also request precertification by calling eviCore at **866.668.9250** (7:00 a.m. to 7:00 p.m. local time).

Coverage policies

There are two coverage policies to support this program:

- Gastrointestinal Endoscopic Procedure Esophagogastroduodenoscopy (EGD)
- Gastrointestinal Endoscopic Procedure Capsule Endoscopy

These policies are available at eviCore.com/Cigna.

CPT codes

A full list of Current Procedural Terminology (CPT®) codes associated with the gastroenterology procedures, as well as additional information about the affected services, is available at www.eviCore.com/resources/healthplan/Cigna > Solution Resources > CPT CODES > Gastroenterology Code List.

The current list of affected codes is as follows.

43200	43204	43211	43214	43217
43201	43205	43212	43215	43220
43202	43206	43213	43216	43226

At a glance

- Effective January 1, 2022, the gastroenterology procedures listed below will require precertification for most Cigna commercial (non-Medicare) customers.
 - Esophagoscopy/Esophagogastroduodenoscopy
 - Most capsule endoscopies
- Our goal is to help ensure that these tests and procedures are medically necessary according to evidence-based guidelines.
- You must request precertification for these procedures directly through eviCore healthcare.

43227	43239	43246	43251	91110
43229	43241	43247	43254	91111
43233	43243	43248	43255	0355T
43235	43244	43249	43266	
43236	43245	43250	43270	

Provider forums

Beginning in November 2021, eviCore will lead online forums to help you and your staff understand the new precertification requirements. These sessions will include detailed information about the precertification process, a review of how to access information on eviCore.com, and a question-and-answer period.

The enclosed Provider Resource Review Forum Schedule provides additional details and registration instructions. We encourage you and your staff to attend one of these sessions to ensure understanding of the precertification requirement.

Additional information

For more information, use the contact information below.

Topic	Contact
Benefits eligibility and coverage	800.88Cigna (882.4462)
Gastroenterology program website	www.eviCore.com/resources/healthplan/Cigna
Physician worksheets	www.eviCore.com/resources/healthplan/Cigna > Solution Resources > Cigna Clinical Guidelines & Online Worksheets
Precertification of endoscopy and EGD procedures	888.693.3297 (7:00 a.m. to 7:00 p.m. ET) or eviCore.com

If you would like additional information, please call Cigna Customer Service at **800.88Cigna (882.4462)**.

We appreciate the quality care that you provide to our customers.

Sincerely,

Jeffrey F. Hankoff, M.D.
Medical Officer

Enclosure

* There will be a two-week grace period (for claims with dates of service on or prior to January 15) to allow for timely submission of precertification requests.