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<PROV_NM>
<ATTN>
<FRST_LN_ADDR> <SEC_LN_ADDR>
<City_NM>, <STE_CD> <ZIP_CD>

**Re: High-tech radiology site-of-care medical necessity review begins
September 1, 2021, for customers with self-funded plans**

Dear <PROV_NM>,

On September 1, 2021, we will expand our precertification requirements for computed tomography scans and magnetic resonance imaging to include a medical necessity review of the site of care for customers with self-funded plans.* With this expansion, all Cigna commercial (non-Medicare) customers may be subject to this site-of-care medical necessity review.

We will review requests to ensure these customers receive coverage for an appropriate site of care, such as a freestanding facility, rather than for an outpatient hospital setting (when available), except in situations where the use of an outpatient hospital setting is medically necessary.**

What this means to you and your patients with Cigna plans

eviCore healthcare (eviCore) may perform a site-of-care medical necessity review. eviCore will approve:

- Precertification requests that include an appropriate site of care, and are in accordance with our coverage policy, medical necessity criteria, and the customer's benefits.
- An outpatient hospital setting if medical necessary, based upon criteria outlined in the Site of Care: High-tech Radiology policy and the customer's benefit plan, or if an alternative site is not available.

Services subject to site-of-care review will only be covered if both the procedure and the site are approved.

Precertification request status

You may continue to review the status of precertification requests by logging in to the eviCore website (eviCore.com > PROVIDERS).

View the policy

You may access the Site of Care: High-tech Radiology policy by going to the Cigna for Health Care Professionals website (CignaforHCP.com > Review coverage policies: information on Cigna standard health coverage plan provisions > Medical and Administrative A – Z Index: View Documents > Site of Care: High-tech Radiology - [0550]).

Additional information

For more information, please use the contact information below.

Topic	Contact
High-Tech Radiology Site of Care program	Our dedicated program website: www.eviCore.com/resources/healthplan/Cigna

Precertification of high-tech radiology services	eviCore: 888.693.3297 (7:00 a.m. to 7:00 p.m. ET) or clinical guidelines at eviCore.com
Benefits eligibility and coverage	Cigna Customer Service: 800.88Cigna (882.4462)

If you have additional questions, please contact your Cigna contracting representative.

Thank you for the care you provide our customers.

Sincerely,

Jeffrey F. Hankoff, M.D.
Medical Officer

- * We may not review the site of care in all geographic markets, pending regulatory approval and/or network considerations.
- ** Some hospitals with competitive costs will be exempt from the site-of-care review.