PAP Set Up for Cigna Commercial Customers on ResMed Devices

eviCore healthcare Customer Set up Guide

Empowering the Improvement of Care

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Set up and Manage

Set up and manage
Cigna patients
on
ResMed PAP Devices

1) Register as a DME Supplier
AirView: airview.resmed.com

2) Register eviCore as an Integration partner

3) Register the health plan as an insurer

3) Set up patients
Note: It is important that you set up Cigna as an insurer as instructed in this module

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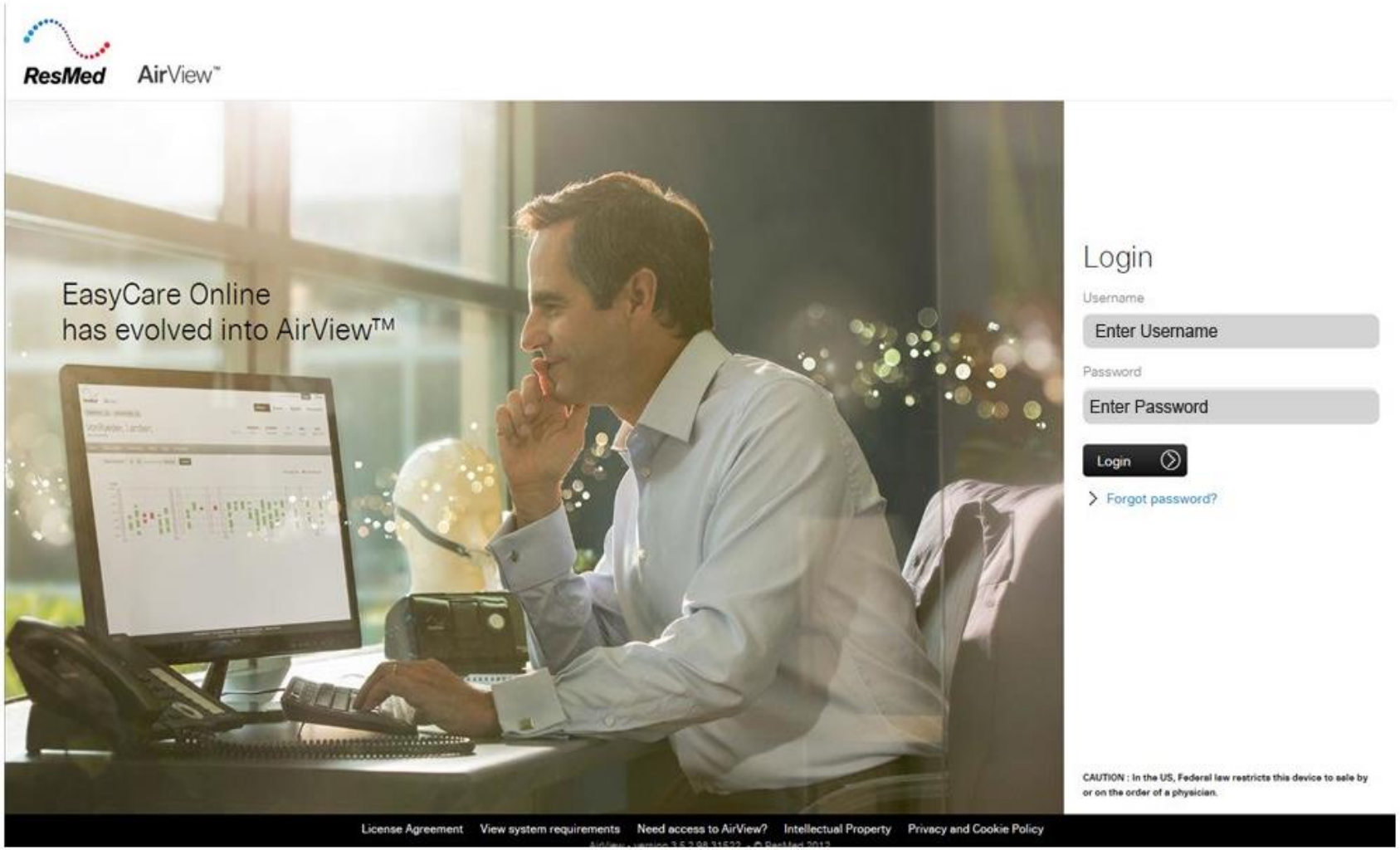
Adding eviCore as an Integration Partner



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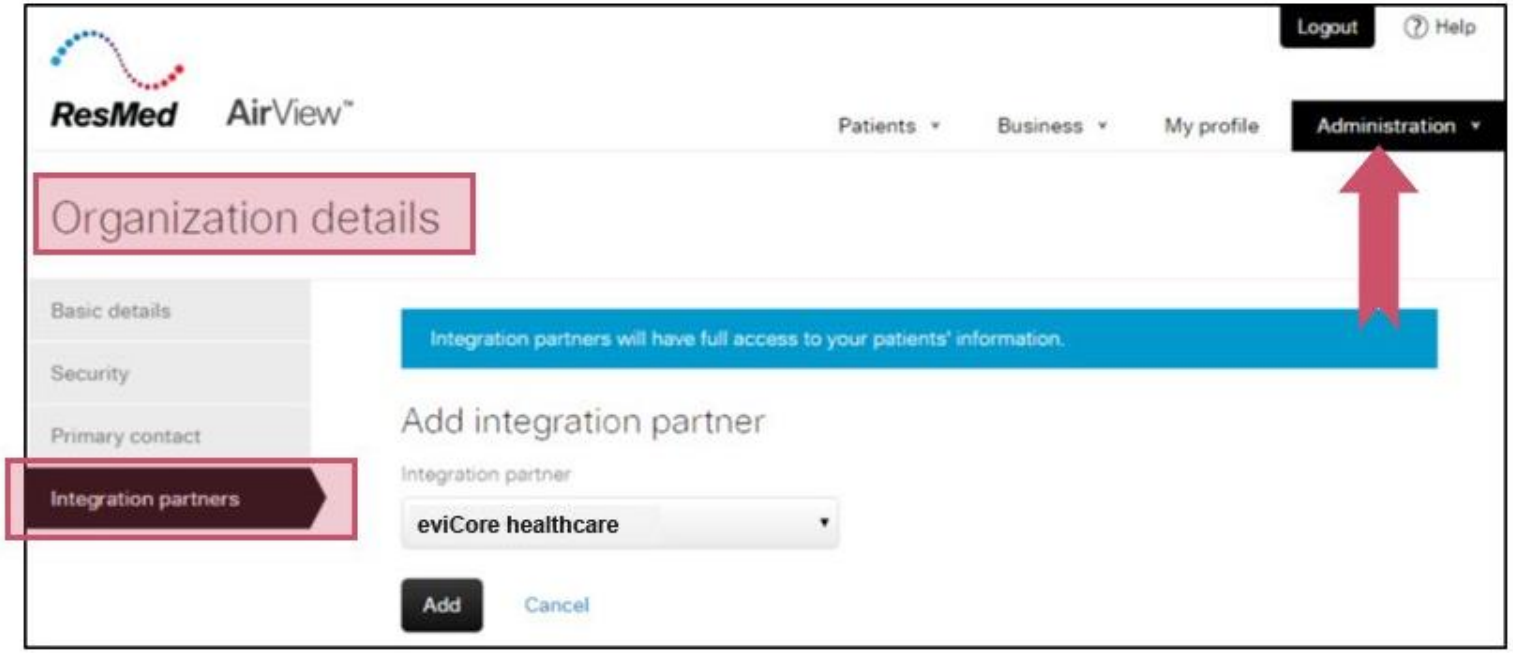
Adding eviCore healthcare as an Integration Partner at Organization Level

This is a one time setup



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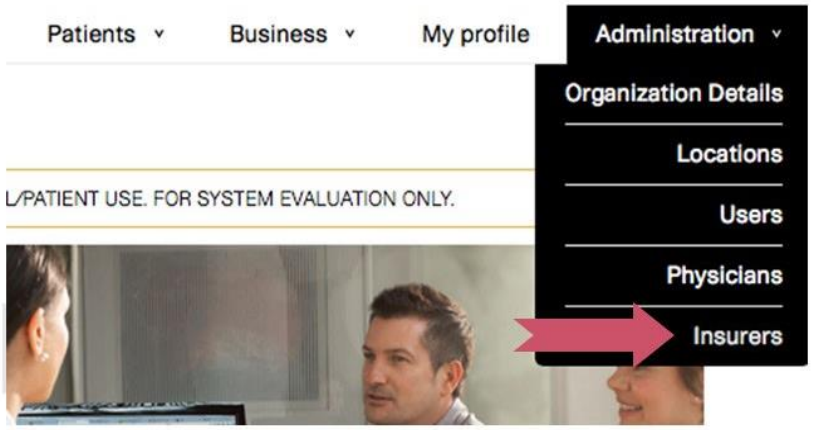
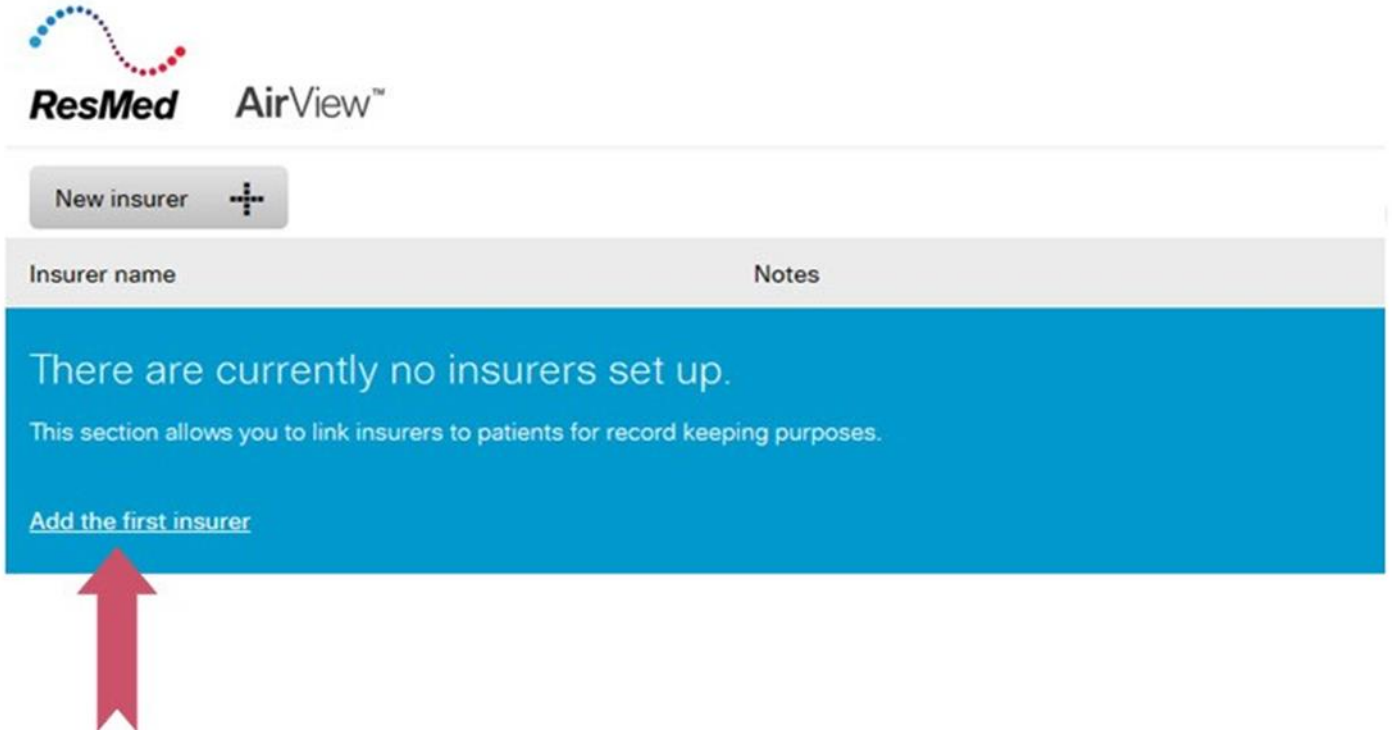
Register Cigna as an Insurer





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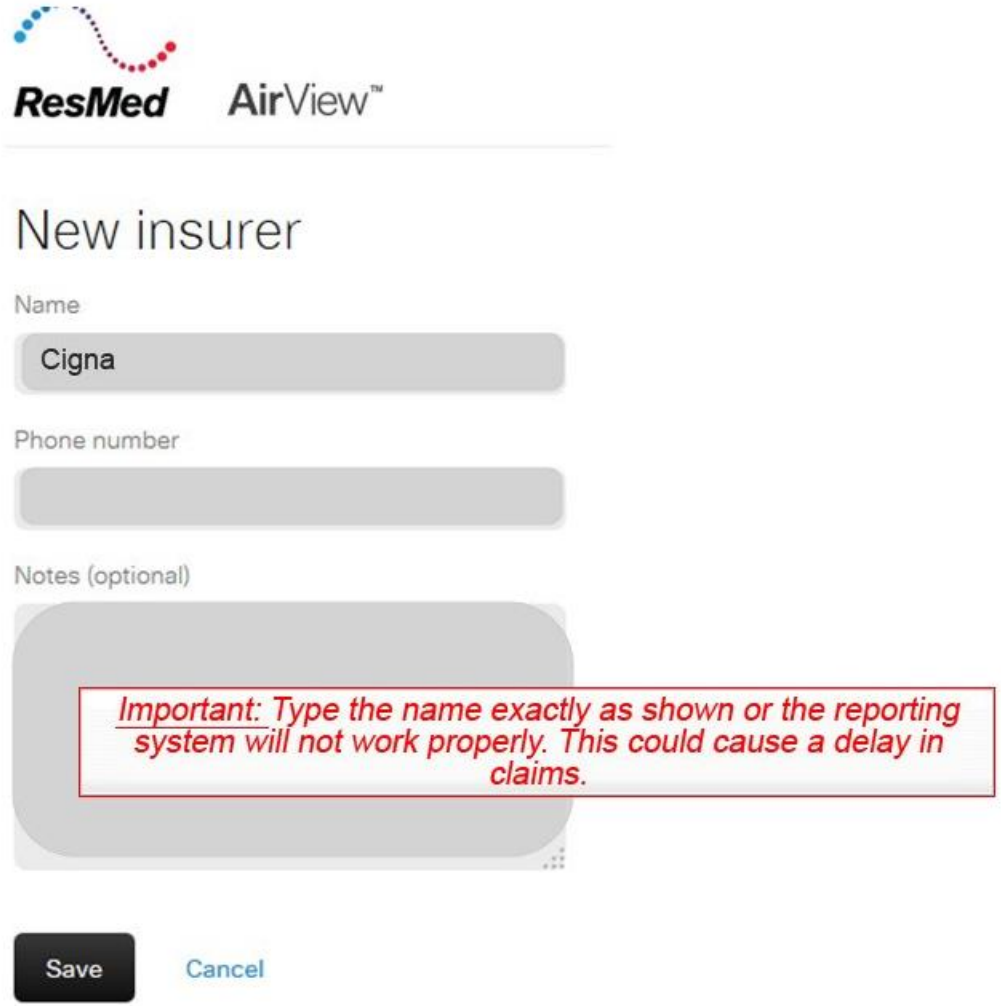
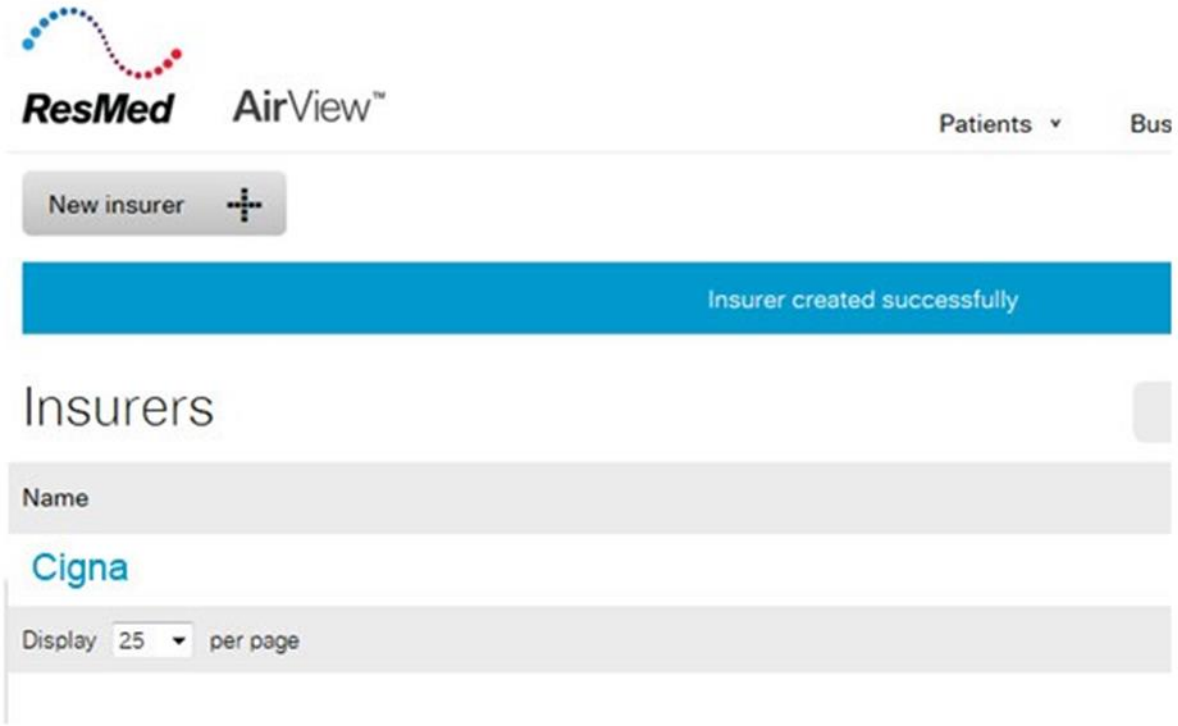
Register Cigna as an Insurer





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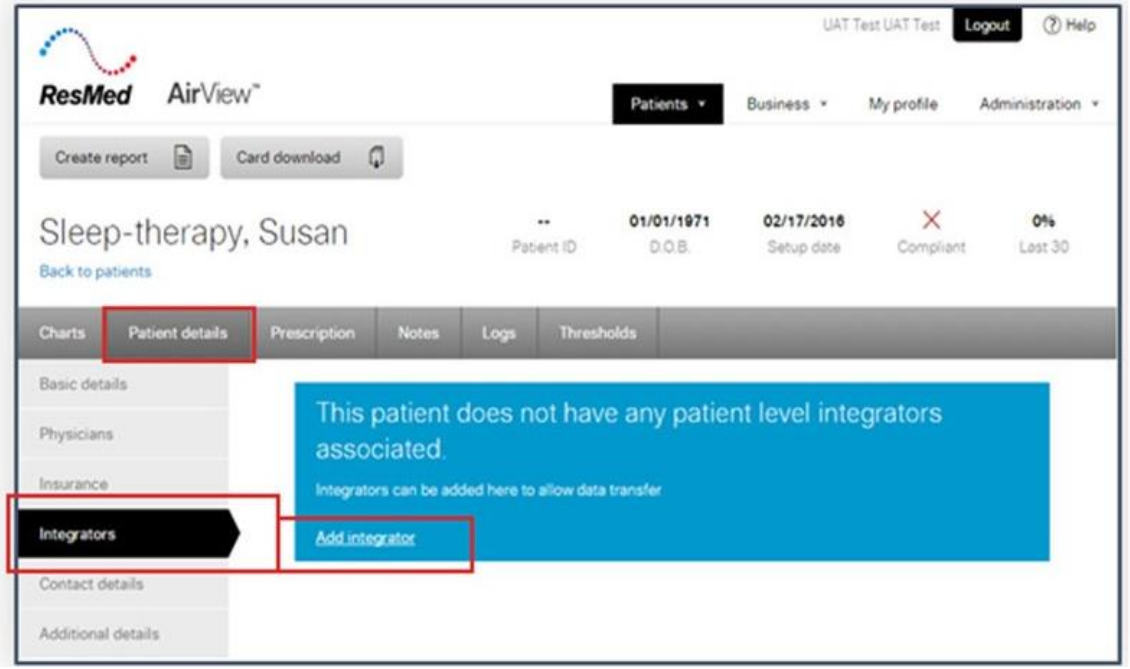
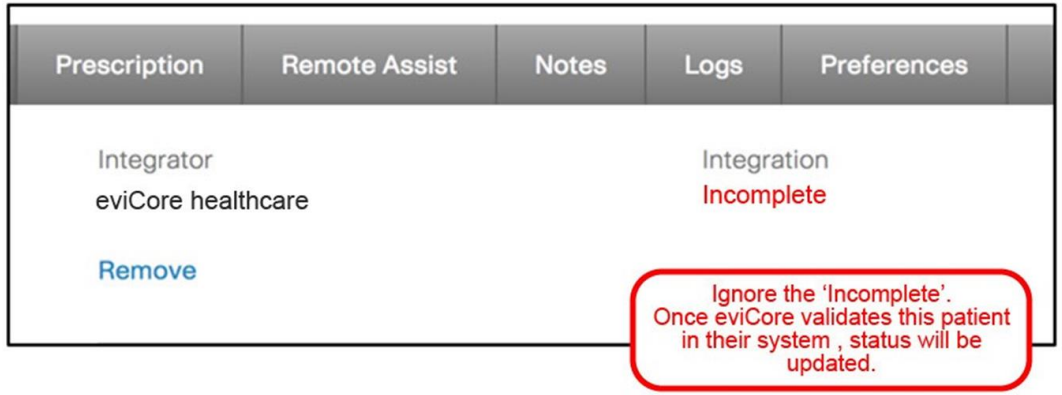
Add eviCore as an Integration Partner





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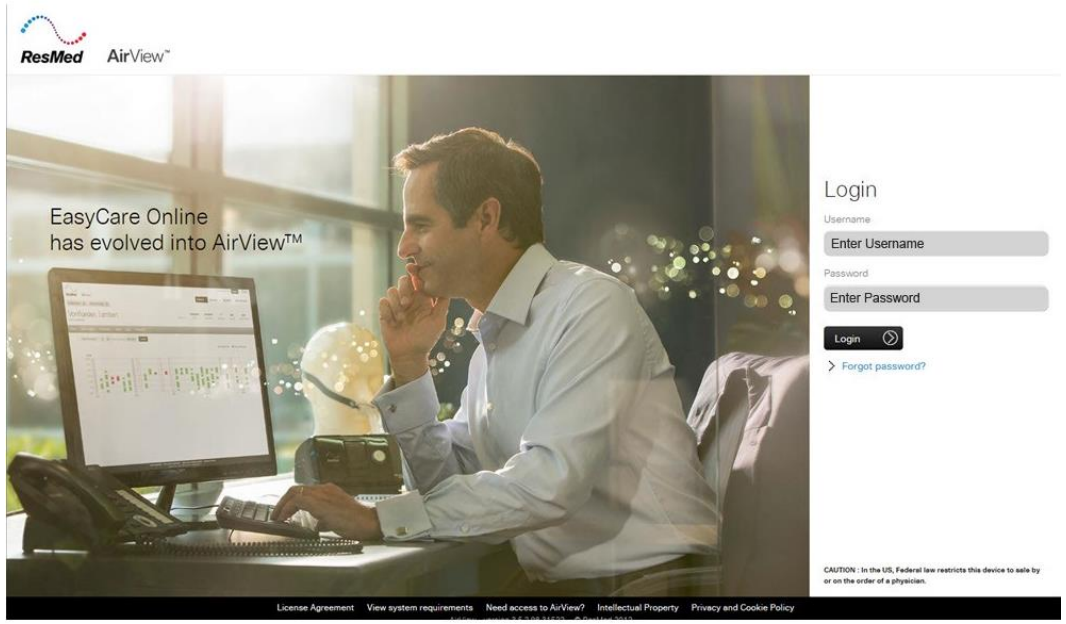
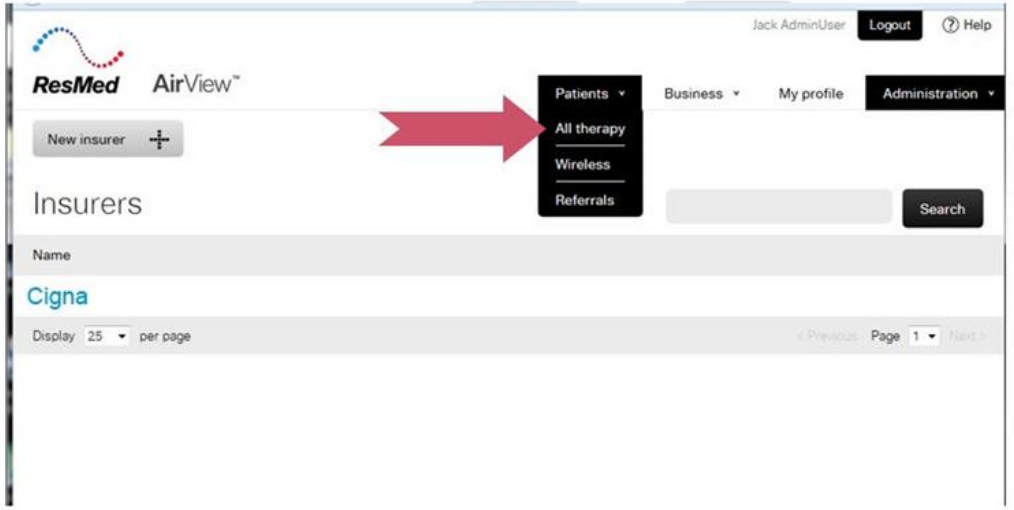
Add Patients





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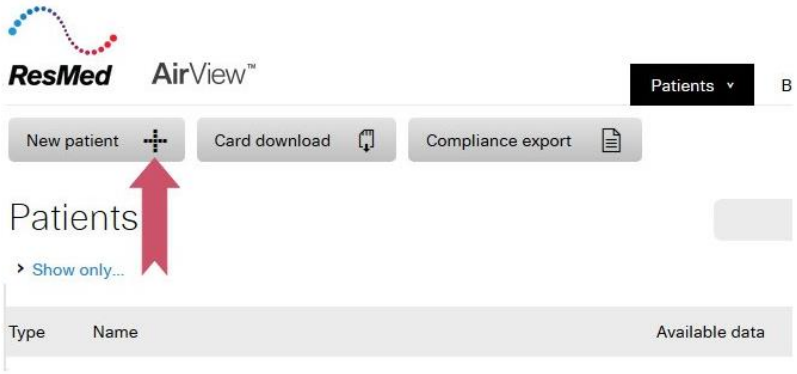
Add Patients



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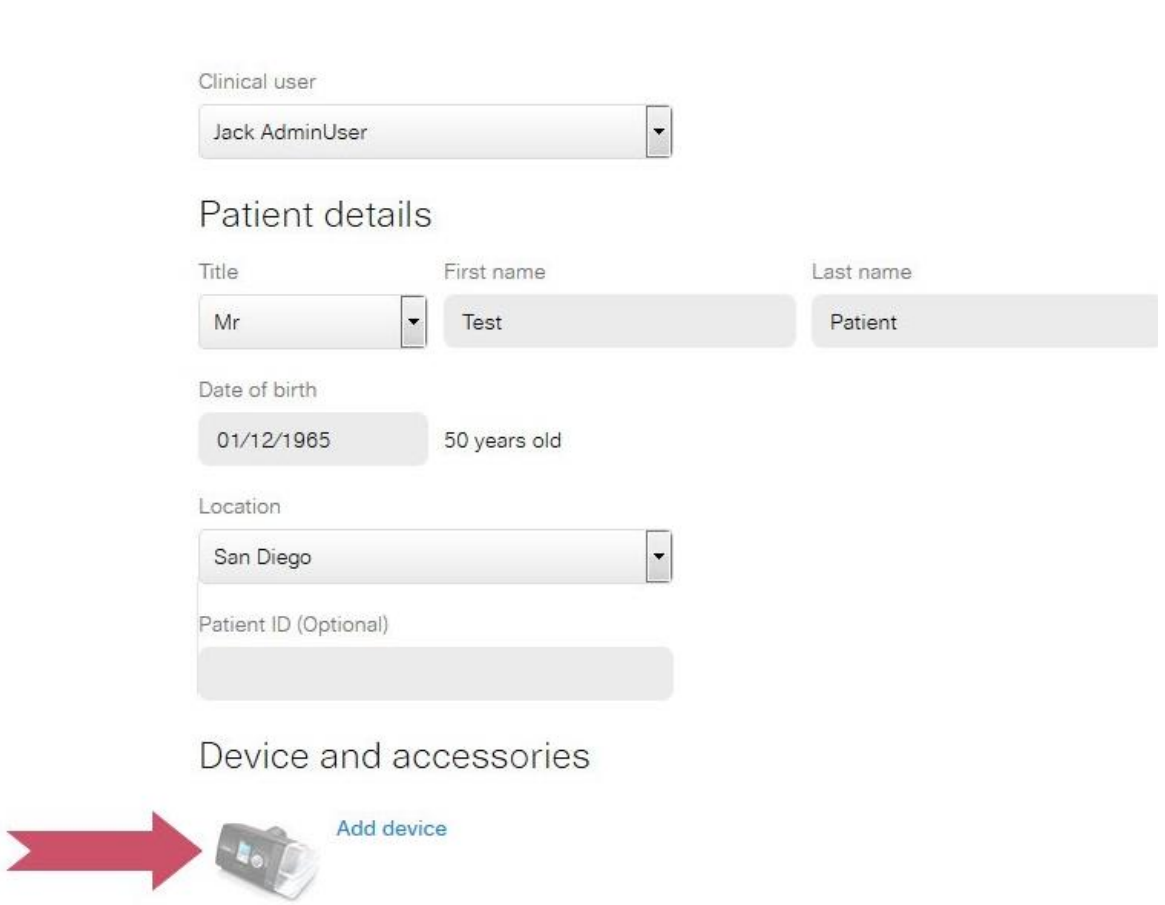
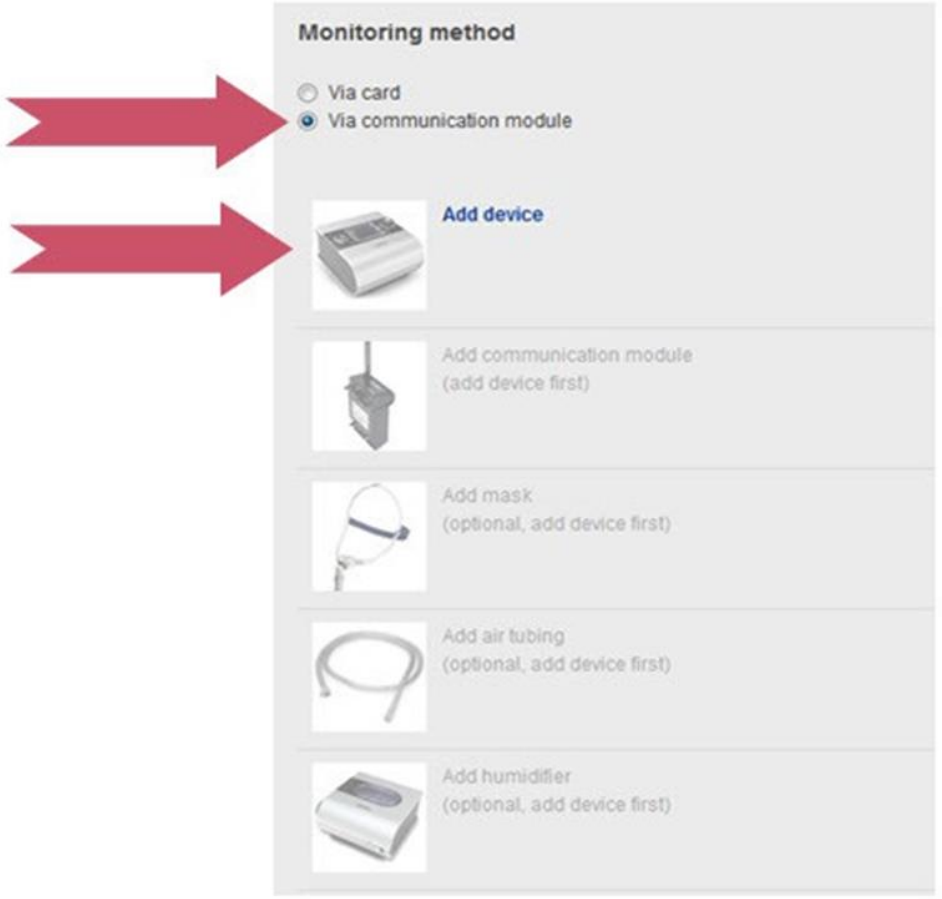
Add Device for Patient





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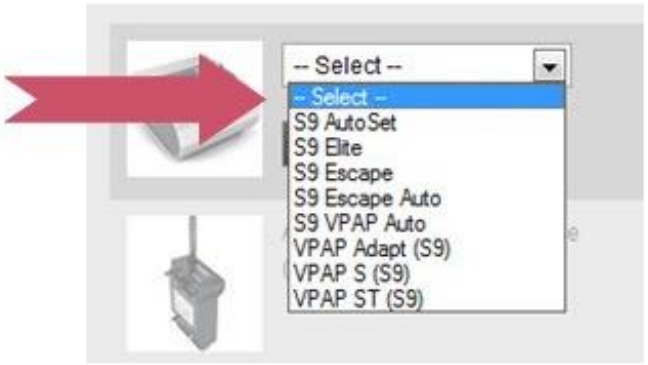
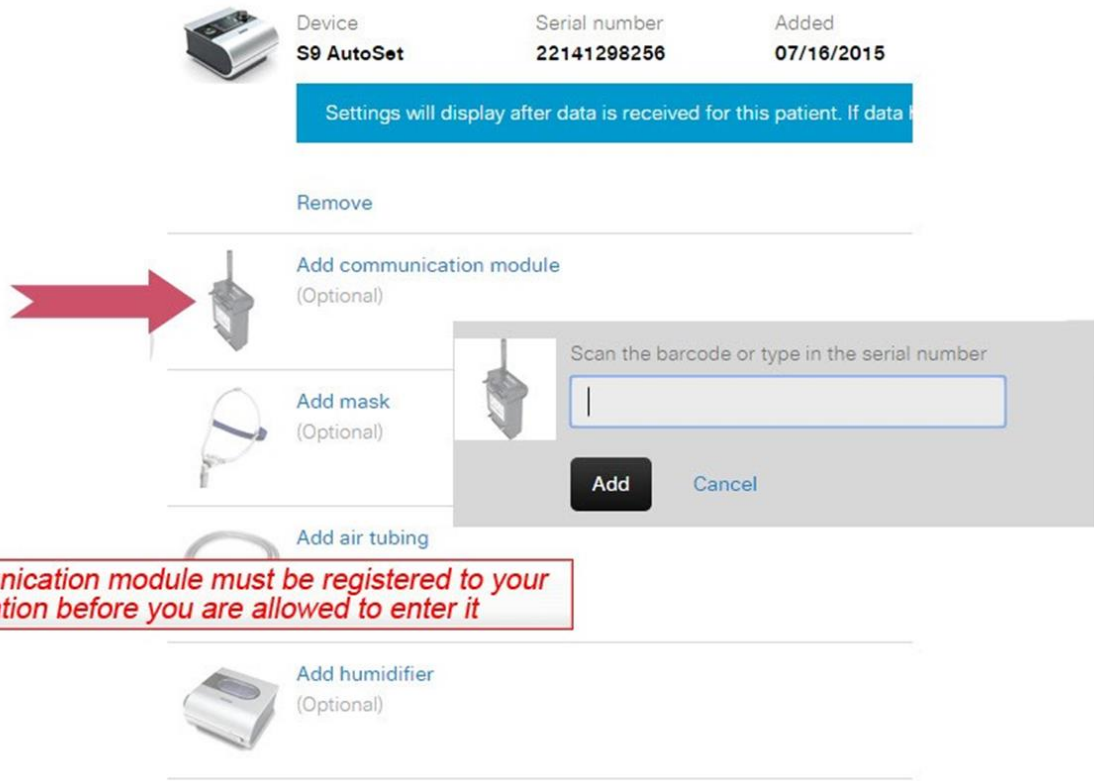
Add Device for Patient





Note: Communication module must be registered to your organization before you are allowed to enter it

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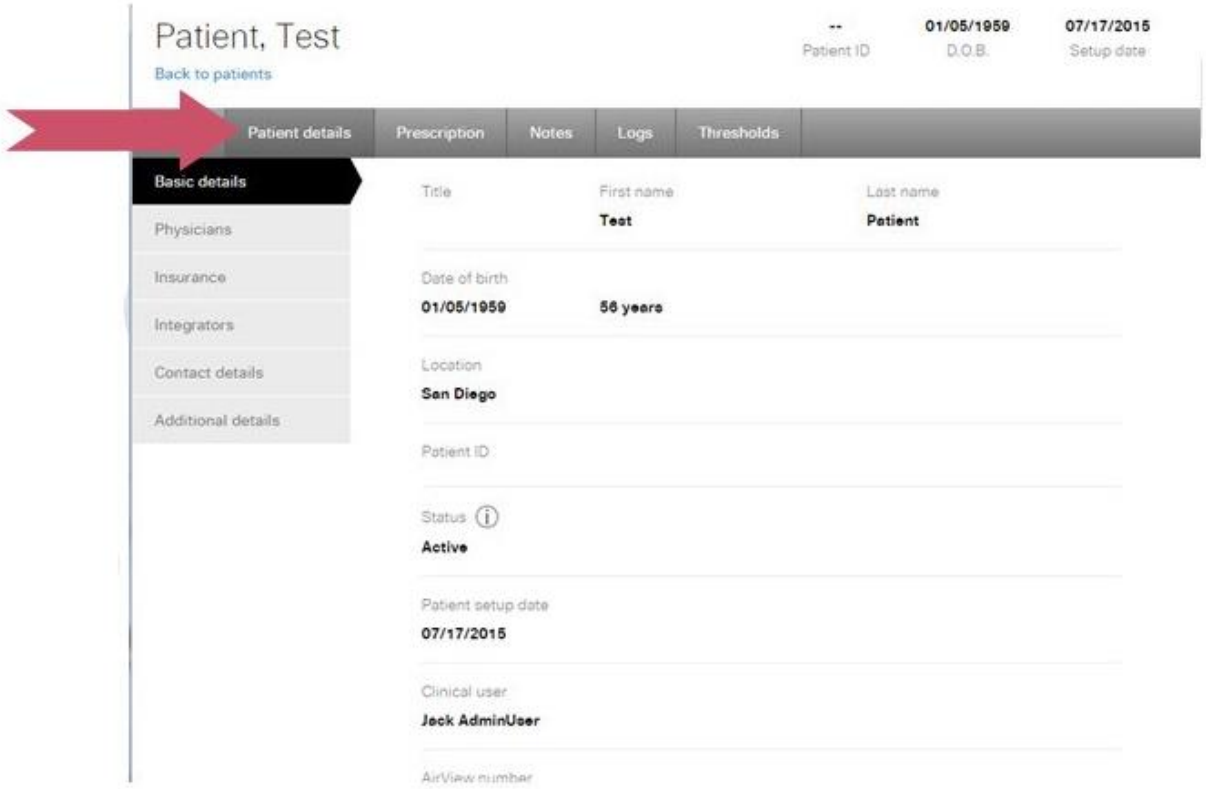
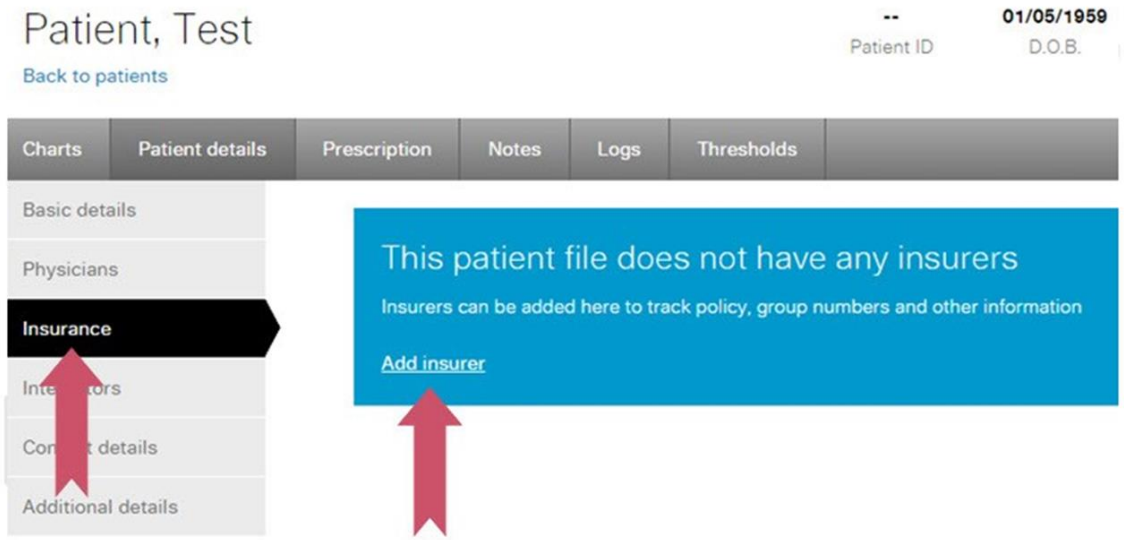
Add Cigna to Patient's Record





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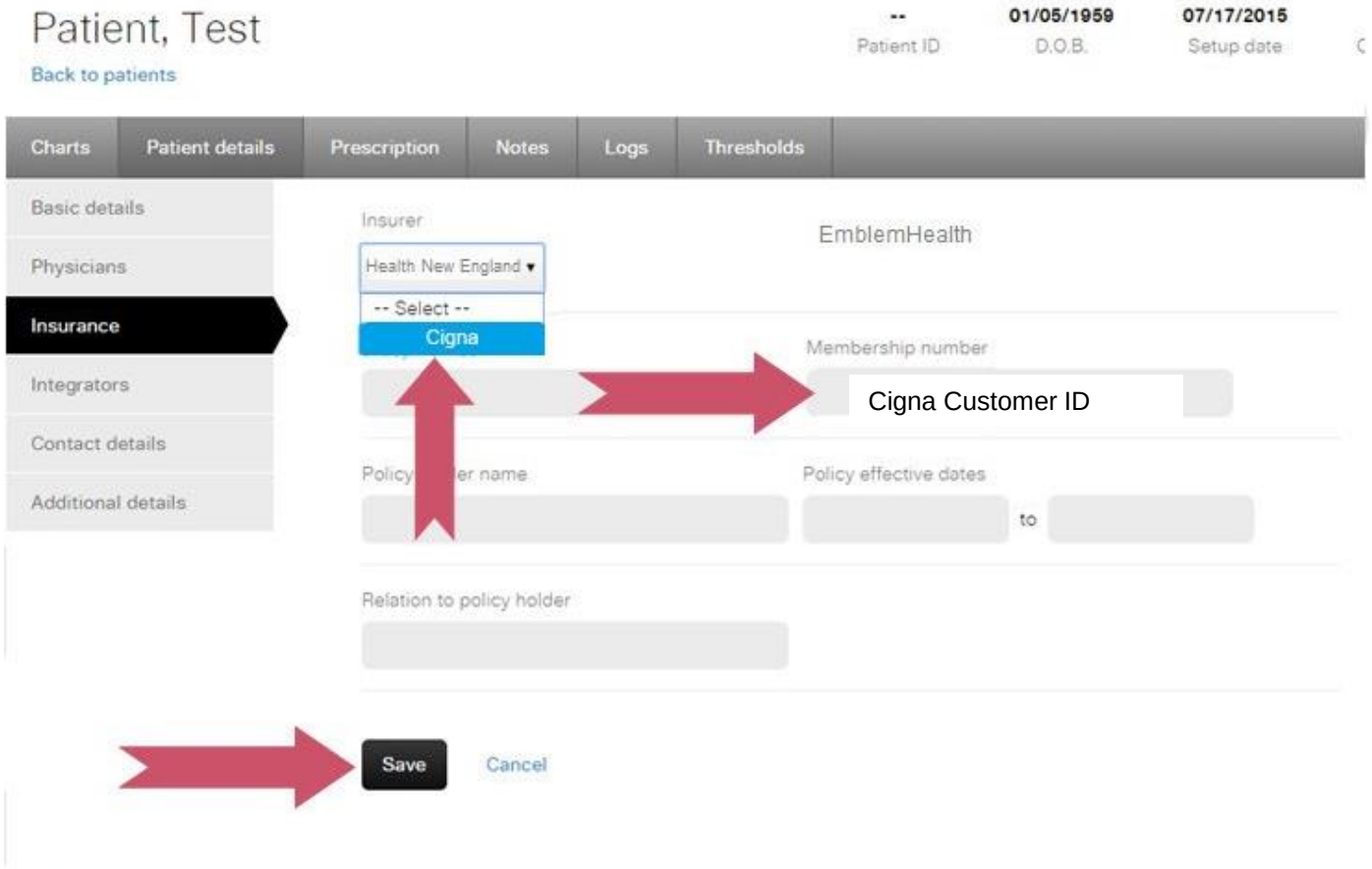

The Cigna customer is now entered into the system

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Conclusion

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Sleep Educators – Contact Information

Phone: 800-298-4806 Ask to be transferred to a Sleep Educator

Important: Each DME company will need to set up eviCore **exactly** as instructed. If the customer information is not entered correctly, no compliance information will be received by eviCore, and therefore no denial or continued authorization notification will be generated. Questions regarding customer set up may be called in to an eviCore Sleep Educator.

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Thank you

12.2020

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