

PAP Set Up for Cigna Commercial Customers on ResMed Devices

eviCore healthcare Customer Set up Guide



Empowering
the Improvement
of Care

Set up and Manage

Set up and manage
Cigna patients
on
ResMed PAP Devices

1) Register as a DME Supplier
AirView: airview.resmed.com

2) Register eviCore as an Integration partner

3) Register the health plan as an insurer

3) Set up patients

Note: It is important that you set up Cigna as an insurer as instructed in this module

Adding eviCore as an Integration Partner

ResMed AirView™

EasyCare Online has evolved into AirView™

Username

Enter Username

Password

Enter Password

Login

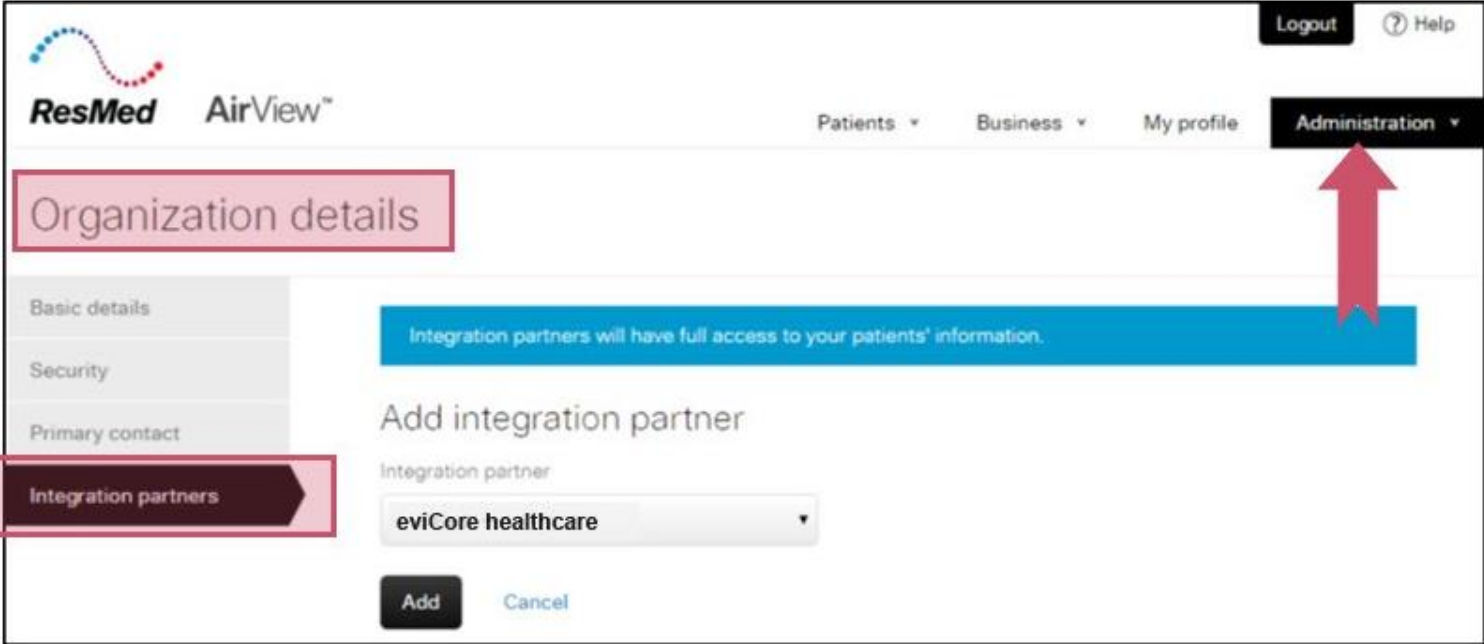
> Forgot password?

CAUTION : In the US, Federal law restricts this device to sale by or on the order of a physician.

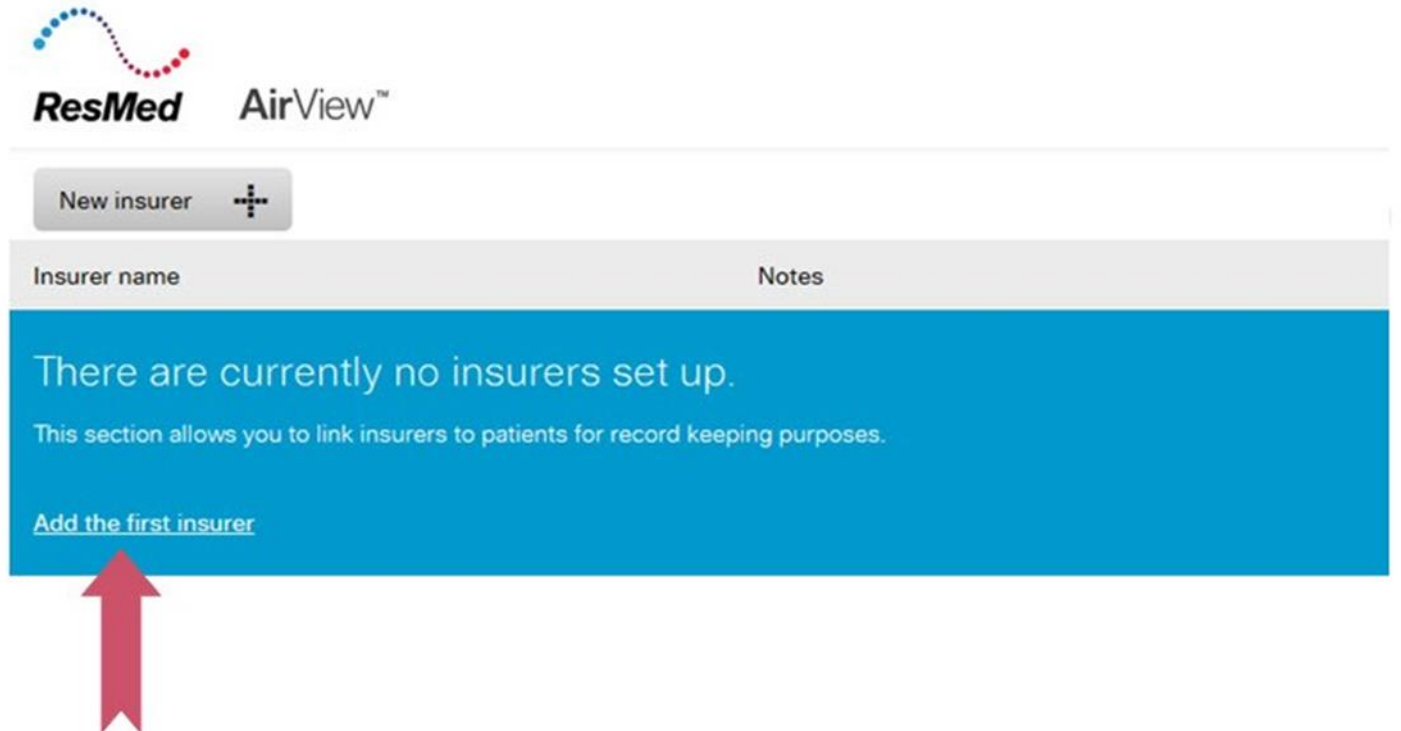
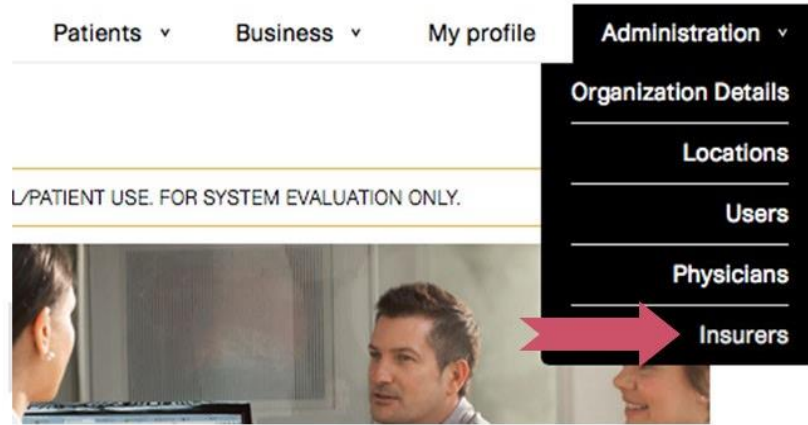
License Agreement View system requirements Need access to AirView? Intellectual Property Privacy and Cookie Policy

Adding eviCore healthcare as an Integration Partner at Organization Level

This is a one time setup



Register Cigna as an Insurer



Register Cigna as an Insurer



New insurer

Name

Cigna

Phone number

Notes (optional)

Important: Type the name exactly as shown or the reporting system will not work properly. This could cause a delay in claims.

Save

Cancel



Patients ▾ Bus

New insurer



Insurer created successfully

Insurers

Name

Cigna

Display 25 per page

Add eviCore as an Integration Partner

ResMed AirView™

UAT Test UAT Test Logout Help

Patients Business My profile Administration

Create report Card download

Sleep-therapy, Susan

Back to patients

01/01/1971 02/17/2016 0%

Patient ID D.O.B. Setup date Compliant Last 30

Charts Patient details Prescription Notes Logs Thresholds

Basic details

Physicians

Insurance

Integrators

Contact details

Additional details

This patient does not have any patient level integrators associated.

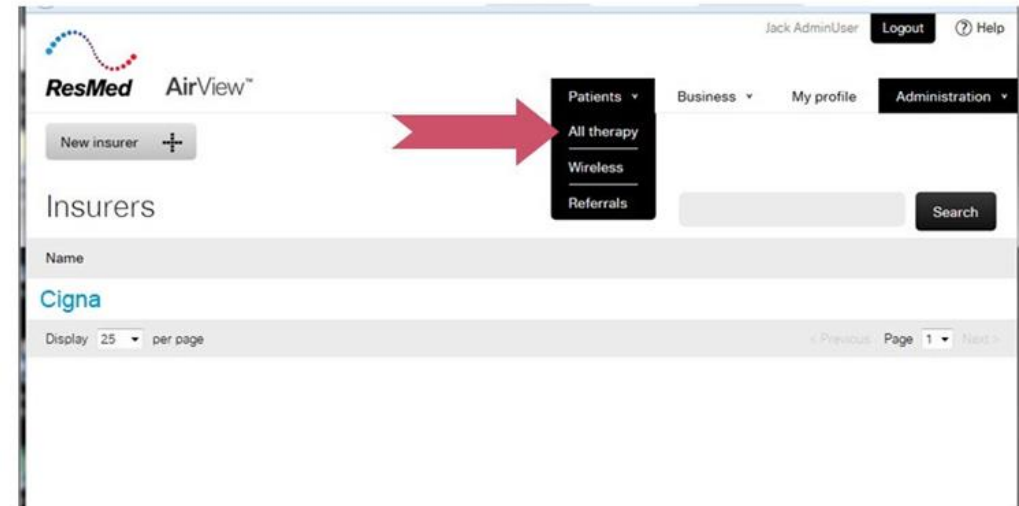
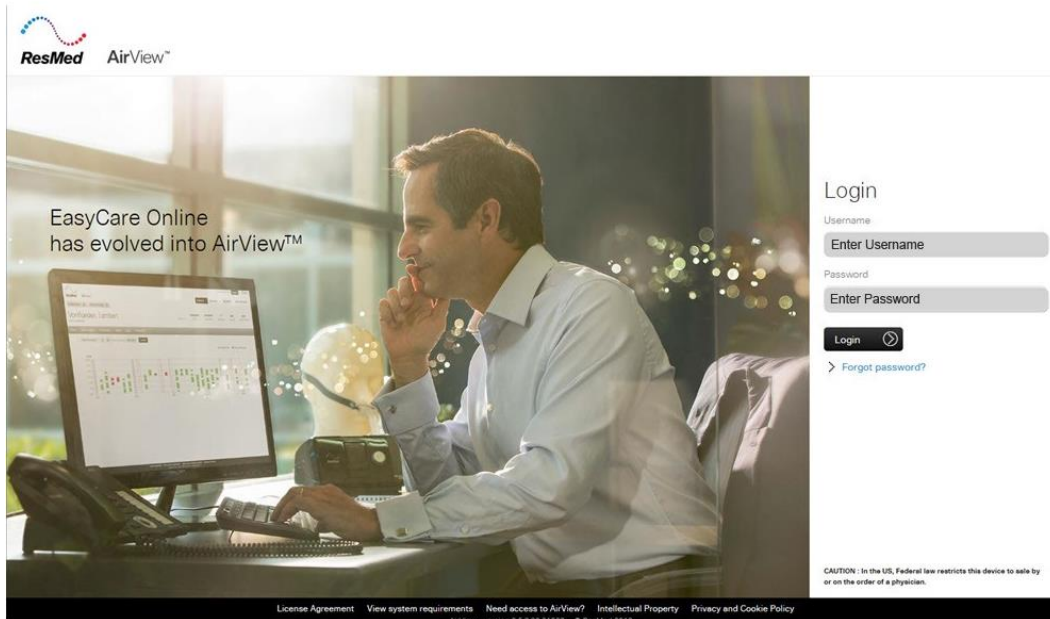
Integrators can be added here to allow data transfer.

Add integrator

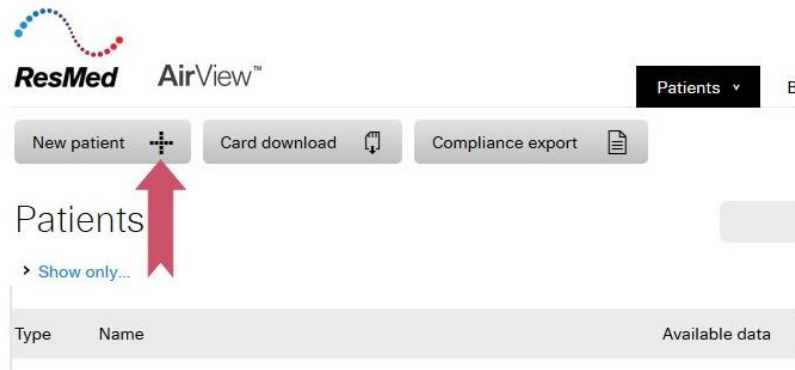
Prescription	Remote Assist	Notes	Logs	Preferences
Integrator eviCore healthcare		Integration Incomplete		
Remove				

Ignore the 'Incomplete'.
Once eviCore validates this patient
in their system, status will be
updated.

Add Patients



Add Patients



New patient

Clinical details

Patient setup date

06/28/2015

Clinical user

Jack AdminUser

Patient details

Title

Mr

First name

Test

Last name

Patient

Date of birth

01/12/1965 50 years old

Location

San Diego

Patient ID (Optional)

|

Add Device for Patient

Clinical user
Jack AdminUser

Patient details

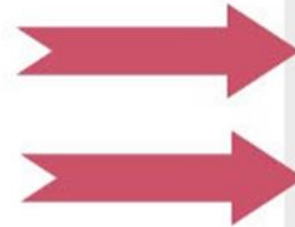
Title: Mr | First name: Test | Last name: Patient

Date of birth: 01/12/1965 | 50 years old

Location: San Diego


Patient ID (Optional)


Device and accessories





Monitoring method


Via card
 Via communication module

 [Add device](#)

 Add communication module (add device first)

 Add mask (optional, add device first)

 Add air tubing (optional, add device first)


 Add humidifier (optional, add device first)

Add Device for Patient




Scan the barcode or type in the serial number

Add Cancel



-- Select --

- Select --
- S9 AutoSet
- S9 Elite
- S9 Escape
- S9 Escape Auto
- S9 VPAP Auto
- VPAP Adapt (S9)
- VPAP S (S9)
- VPAP ST (S9)



S9 AutoSet

Next Cancel



Device	Serial number	Added
S9 AutoSet	22141298256	07/16/2015

Settings will display after data is received for this patient. If data is

Remove



Add communication module
(Optional)




Add mask
(Optional)



Add air tubing



Add humidifier
(Optional)



Scan the barcode or type in the serial number

Add Cancel

Note: Communication module must be registered to your organization before you are allowed to enter it

Add Cigna to Patient's Record

Patient, Test -- **01/05/1959** **07/17/2015**
Patient ID D.O.B. Setup date

[Back to patients](#)

Patient details Prescription Notes Logs Thresholds

Basic details Physicians Insurance Integrators Contact details Additional details

Title	First name	Last name
	Test	Patient

Date of birth: **01/05/1959** **56 years**

Location: **San Diego**

Patient ID:

Status ⓘ: **Active**

Patient setup date: **07/17/2015**

Clinical user: **Jeck AdminUser**

AirView number:

Patient, Test -- **01/05/1959**
Patient ID D.O.B.

[Back to patients](#)

Charts **Patient details** Prescription Notes Logs Thresholds

Basic details Physicians **Insurance** Integrators Contact details Additional details

This patient file does not have any insurers
Insurers can be added here to track policy, group numbers and other information
[Add insurer](#)

Add Cigna to Patient's Record

Patient, Test -- Patient ID 01/05/1959 D.O.B. 07/17/2015 Setup date

[Back to patients](#)

- Charts
- Patient details
- Prescription
- Notes
- Logs
- Thresholds

Basic details

Physicians

Insurance

Integrators

Contact details

Additional details

Insurer: EmblemHealth

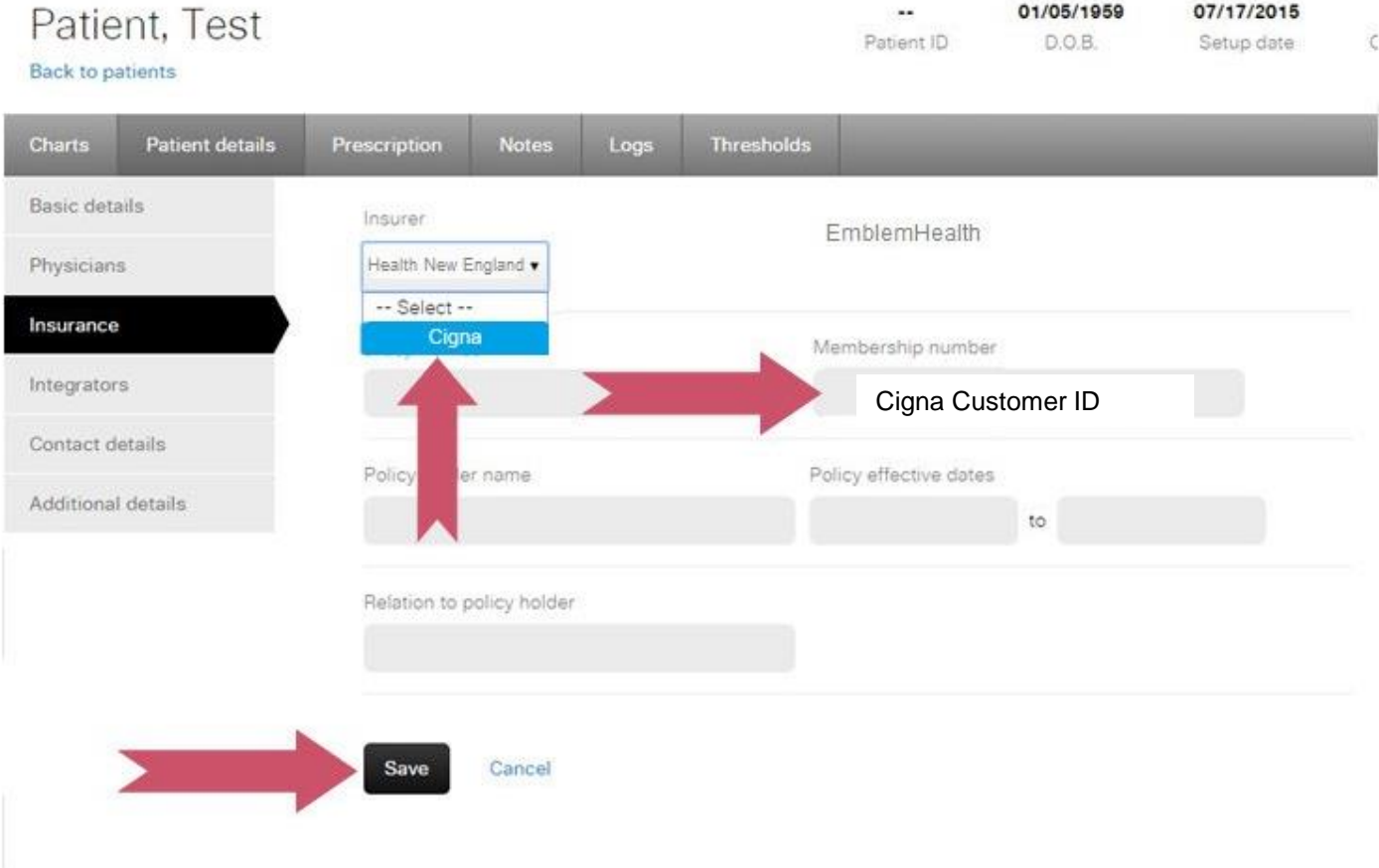
Health New England ▼
-- Select --
Cigna

Membership number: Cigna Customer ID

Policy holder name: _____ Policy effective dates: _____ to _____

Relation to policy holder: _____

Save Cancel



The Cigna customer is now entered into the system

Conclusion



ResMed AirView™

**PAP Set Up for
Cigna patients
on
ResMed Devices**

Thank you

Sleep Educators – Contact Information



Phone: 800-298-4806 Ask to be transferred to a Sleep Educator

Important: Each DME company will need to set up eviCore **exactly** as instructed. If the customer information is not entered correctly, no compliance information will be received by eviCore, and therefore no denial or continued authorization notification will be generated. Questions regarding customer set up may be called in to an eviCore Sleep Educator.

Thank you



12.2020