



September 15, 2021

Dear Provider:

eviCore healthcare is pleased to announce an enhancement to the authorization process for members with outpatient **Radiation Oncology** coverage under Health Partners Plans (HPP).

Effective October 15, 2021, HPP members with plans that require prior authorization from eviCore will require requests to be submitted via the CareCore National portal. Services performed without authorization may be denied for payment, and you may not seek reimbursement from members.

Under the enhanced process, you will be directed to submit requests electronically via the eviCore web portal at [www.evicore.com](http://www.evicore.com), telephonically by contacting the eviCore prior authorization unit. Or via fax.

To help familiarize you with these changes, we invite you to attend our online orientation. All online orientation sessions require advance registration. Each online orientation session is free of charge and will last approximately one hour. All sessions are scheduled in Eastern Standard Time.

Monday	October 4, 2021	12:30 – 1:30 PM EST
Wednesday	October 6, 2021	12:30 – 1:30 PM EST
Tuesday	October 12, 2021	12:30 – 1:30 PM EST
Thursday	October 14, 2021	12:30 – 1:30 PM EST
Monday	October 18, 2021	12:30 – 1:30 PM EST

**How To Register:**

Please read the following instructions to register for and participate in a session:

1. Once you have selected a provider specific session, please go to <http://eviCore.webex.com/>
2. Click on the menu bar on the far left hand side, ☰ then choose “Webex Training”
3. Under Live Sessions, click the “Upcoming” tab, then enter the desired topic name exactly as below and search: **HPP Rad Onc CCN Provider Orientation**
4. Click “Register” next to the session(s) with the date and time you wish to attend
5. Complete the registration information

After you have registered, you will receive an e-mail containing the toll-free phone number and meeting number, conference password, and a link to the web portion of the session. **Please keep the registration e-mail so you will have the link to the Web conference and the call-in number for the session in which you will be participating.**

If you are unable to participate in a session, you can obtain a copy of the presentation as well as other important documents at <https://www.evicore.com/resources/healthplan/health-partners-plans>. Documents are available in PDF format. If you need Adobe Reader, you can download it from [www.adobe.com/products/reader/](http://www.adobe.com/products/reader/).

eviCore healthcare’s Clinical Guidelines and request forms are available at: [www.evicore.com](http://www.evicore.com). For any other questions about requesting authorizations on or after October 15, 2021, please contact the eviCore Client and Provider Operations department at **800-646-0418 Option 4**.

Sincerely,  
eviCore healthcare and Health Partners Plans