



Health Partners Plans

Quick Reference Guide



eviCore Client Specific Provider Resource Site

Link <https://www.evicore.com/resources/healthplan/health-partners-plans>

Case Initiation – Radiation and Medical Oncology, and MSK – Outpatient Therapy services, use CareCore National portal

Portal www.eviCore.com
Phone **888-444-6178** **Fax** **800-540-2406**

Case Initiation – Radiology and Cardiology services, use MedSolutions portal

Portal www.eviCore.com
Phone **888-564-5492** **Fax** **800-540-2406**

Case Initiation – Sleep services, use MedSolutions portal

Portal www.eviCore.com
Phone **888.693.3211** **Fax** **888.693.3210**

Clinical Guidelines and Worksheets; click on solution, then search by health plan (Health Partners Plan)

Link <https://www.evicore.com/provider/clinical-guidelines>
Link <https://www.evicore.com/provider/online-forms>

Client and Provider Services Team

Email clientservices@evicore.com
Phone 800-646-0418, option 4

Clinical Consultations (scheduled in advance)

Link www.eviCore.com, Log in and click on the Authorization Lookup tab; click on P2P Available
Phone **888-564-5492**

eviCore Web Support

Email portal.support@evicore.com
Phone 800-646-0418, Option 2

Additional Clinical

Link www.eviCore.com
Log in and click on the Authorization Lookup tab; click on upload additional clinical

Regional Provider Engagement Manager

PA Julie Carpenter; Julie.Carpenter@evicore.com / 843.505.3280
Link <https://www.evicore.com/-/media/files/evicore/provider/training-resources/provider-engagement-territory-and-state-assignment-combined.pdf>