



## Provider Orientation Session Available: Healthfirst Lab Management Program

eviCore healthcare has been selected to provide utilization management services for the Healthfirst Lab Management Program. The program will begin accepting authorization requests on January 1, 2021 for dates of service on January 1, 2021 and later.

eviCore healthcare will lead orientation sessions designed to assist you and your staff with the new utilization management programs. During these sessions we will discuss in detail the prior authorization requirements for each program and how to navigate the eviCore website at [evicore.com](http://evicore.com). Time and participation permitting, a question-and-answer session will follow this training session.

**All online orientation sessions require advance registration.** Each online orientation session is free of charge and will last approximately one hour. All sessions are scheduled in Eastern Standard Time.

**Healthfirst Lab Management Program: Provider Orientation Sessions**

Day of the Week	Date	Time
Wednesday	December 2, 2020	1pm
Monday	December 7, 2020	10am
Thursday	December 10, 2020	2pm
Tuesday	December 15, 2020	3pm
Monday	December 21, 2020	9am
Tuesday	December 29, 2020	12pm
Monday	January 4, 2021	10am
Thursday	January 7, 2021	1pm
Tuesday	January 12, 2021	11am

# Provider Alert

## To Register

1. Go to <http://eviCore.webex.com/>
2. Click on the menu bar on the far left of the page and select “Webex Training”
3. Under Live Sessions, click the “Upcoming” tab, then enter and search for Healthfirst Provider Orientation Lab Management Program
4. Click “Register” next to the session(s) with the date and time you wish to attend
5. Complete the registration information

**After you have registered for the conference**, you will receive an email containing a toll-free phone number and meeting number, a conference password, and a link to the web portion of the session. **Please keep the registration email so you will have the link to the web conference and the call-in number for the session in which you will be participating.**

If you are unable to participate in a session, you can obtain a copy of the presentation as well as other important documents at [evicore.com/resources/healthplan/healthfirst](http://evicore.com/resources/healthplan/healthfirst). Documents are available in PDF format.

**If you have any questions regarding the eviCore web portal**, please contact the web support team at [portal.support@evicore.com](mailto:portal.support@evicore.com) or call **1-800-646-0418** (Option 2). For any client or provider inquiries not associated with this training, please email [ClientServices@evicore.com](mailto:ClientServices@evicore.com).