



Healthy Horizons™
in Kentucky



<Insert date>

<Insert recipient organization name>

<Insert recipient fax number>

Dear Healthcare Provider:

Humana Healthy Horizons in Kentucky and eviCore healthcare are pleased to announce their partnership to provide authorization services for Kentucky Medicaid enrollees in Humana Healthy Horizons in Kentucky programs.

Effective 03/01/2021, Humana Healthy Horizons in Kentucky enrollees will require prior authorization from eviCore healthcare for dates of service beginning 03/01/2021. Services performed without authorization may be denied for payment, and you may not seek reimbursement from enrollees.

Authorization is required for the following radiology procedures:

- ✓ Magnetic Resonance Imaging (MRI)
- ✓ Computerized Tomography (CT)
- ✓ Nuclear Medicine
- ✓ Nuclear Cardiac Imaging
- ✓ Computerized Tomography Angiography (CTA)
- ✓ Magnetic Resonance Angiogram (MRA)
- ✓ Positron Emission Tomography (PET)
- ✓ Positron Emission Tomography – Computed Tomography (PET–CT)

Services performed in conjunction with an inpatient stay, 23-hour observation or emergency room visit are not subject to authorization requirements.

To request an authorization:

- Log onto <www.evicore.com/pages/ProviderLogin.aspx>
- Call us at 866-672-8115
- Fax an eviCore healthcare request form (available online) to 800-540-2406

For urgent requests: If services are required in less than 48 hours due to medically urgent conditions, please call our toll-free number 866-672-8115 for expedited authorization reviews. Be sure to tell our representative the authorization is for medically urgent care.

We recommend that ordering physicians secure authorizations and pass the authorization numbers to the rendering facilities at the time of scheduling. Authorizations contain authorization numbers and one or more Common Procedural

Terminology (CPT) codes specific to the services authorized. If the service requested is different than what is authorized, the rendering facility must contact us for review and authorization prior to claim submission.

If you have questions about requesting authorizations, please attend one of our online orientations. The orientation schedule and program training resources are available at www.evicore.com/resources/healthplan/humana/kentucky. eviCore healthcare's Clinical Guidelines and request forms are available at www.evicore.com. Please call the Client Provider Operations department at 800-646-0418; option 4, if you have any questions or need more information.

Sincerely,

A handwritten signature in cursive script, appearing to read "L. Galloway".

Lisa Galloway, M.D., FACOEM MRO
Humana Healthy Horizons in Kentucky Chief Medical Officer