



Provider Orientation Session Invitation

As part of Medical Mutual’s (MMO) efforts to provide its members with access to high quality, cost-effective care, eviCore healthcare has been selected to provide utilization management programs Radiation Oncology services. The program will begin accepting authorization requests on 1/17/22 for dates of service 2/01/22 and after.

In the coming weeks, eviCore healthcare will be leading orientation sessions designed to assist you and your staff with the new utilization management programs. You will be able to attend the web orientation session that works best for you and your schedule.

Each webinar will last approximately one hour and will cover these topics:

- Overview of eviCore healthcare
- Overview of eviCore’s clinical approach
- Review of the authorization process
- How to access the eviCore provider portal through www.evicore.com
- How to submit authorization requests through the eviCore provider portal
- Overview of eviCore’s provider resources

Registration

All online orientation sessions require advance registration. Each online orientation session is free of charge and will last approximately one hour. All sessions in Eastern Standard Time.

Monday	January 17, 2022	12:30 – 1:30 PM EST
Wednesday	January 19, 2022	8:30 – 9:30 AM EST
Tuesday	January 25, 2022	12:30 – 1:30 PM EST
Thursday	January 27, 2022	8:30 – 9:30 AM EST
Thursday	February 3, 2022	12:30 – 1:30 PM EST

How To Register:

Please read the following instructions to register for and participate in a session:

1. Once you have selected a provider specific session, please go to <http://eviCore.webex.com/>
2. Click on the menu bar on the far left hand side, then choose “Webex Training”
3. Under Live Sessions, click the “Upcoming” tab, then enter the desired topic name exactly as below and search: **Medical Mutual Rad Onc Provider Orientation**
4. Click “Register” next to the session(s) with the date and time you wish to attend
5. Complete the registration information

After you have registered for the conference, you will receive an e-mail containing the toll-free phone number and meeting number, conference password, and a link to the web portion of the session. **Please keep the registration e-mail so you will have the link to the Web conference and the call-in number for the session in which you will be participating.**

If you are unable to participate in a session, you can obtain a copy of the presentation as well as other important documents at <https://www.evicore.com/resources/healthplan/health-partners-plans>. Documents are available in PDF format. If you need Adobe Reader, you can download it from www.adobe.com/products/reader/.

If you have any questions regarding the eviCore web portal, please contact the Web Support team via email at portal.support@evicore.com or via phone at 800.646.0418 (Option 2). For any Client or Provider inquiries not associated with this training, please email ClientServices@evicore.com.