



Dear Provider:

The Health Plan (THP) is pleased to expand its ongoing partnership with eviCore healthcare to provide medical necessity review and authorization for members receiving services for the following that were previously provided through Palladian Health:

Musculoskeletal (MSK)

- **Specialized Outpatient Therapies**
 - PT and OT
 - Chiropractic Care
- **Pain Management**

Additionally, eviCore healthcare will begin to review and authorize:

- **Joint and Spine surgery**

These changes will become effective on December 13, 2021 for dates of service beginning **January 1, 2022** and will affect THP members belonging to the following lines of business:

- Commercially insured fully-funded plans (including HMO, PPO, POS, and WV PEIA plans)
- THP Mountain Health Trust (Medicaid and WVCHIP)
- Medicare (including SecureCare HMO, SecureChoice PPO, and Dual Eligible Special Needs Plans)

Services performed without authorization may be denied for payment, and you may not seek reimbursement from members.

eviCore will be providing provider orientation sessions via WebEx. Please go to:

<https://evicore.webex.com/mw3300/mywebex/default.do?siteurl=evicore&service=7>

and click on the “Upcoming” tab to register for one of the following Web-Ex sessions:

- THP MSK therapy and chiro
- THP MSK pain, joint and spine

Webinar Options		
Session	Date	Time
THP MSK therapy and chiro	Dec. 6, 2021	1:00 – 2:00 PM EST
THP MSK pain, joint and spine	Dec. 8, 2021	10:00 – 11:00 AM EST
THP MSK therapy and chiro	Dec. 9, 2021	1:00 – 2:00 PM EST
THP MSK pain, joint and spine	Dec. 16, 2021	10:30 – 11:30 AM EST
THP MSK therapy and chiro	Jan. 4, 2022	1:00 – 2:00 PM EST
THP MSK pain, joint and spine	Jan. 5, 2022	3:30 – 4:30 PM EST