

eviCore Provider Resources

Link <https://www.evicore.com/resources/healthplan/medical-mutual-of-ohio>

Case Initiation – Outpatient Therapy and Chiropractic services, use CareCore National portal

Portal www.eviCore.com

Phone 877-531-9139

Fax 855-774-1319

Case Initiation – Radiation Oncology services, use CareCore National portal

Portal www.eviCore.com

Phone 888-693-3211

Fax 866-699-8160

Case Initiation – Radiology and Cardiology services, use MedSolutions portal

Portal www.eviCore.com

Phone 866-693-3211

Fax 888-693-3210

Clinical Guidelines

Link <https://www.evicore.com/provider/clinical-guidelines>

Clinical Worksheets

Link <https://www.evicore.com/provider/online-forms>

Client and Provider Services Team

Email clientservices@evicore.com

Phone 800-646-0418, option 4

Clinical Consultations (scheduled in advance)

Link www.eviCore.com, Log in and Schedule

Phone 877-531-9139

eviCore Web Support

Email portal.support@evicore.com

Phone 800-646-0418, Option 2

eviCore Regional Provider Engagement Manager for Medical Mutual providers

Ohio Julie Carpenter; 843-505-3280, Julie.carpenter@evicore.com

Link <https://www.evicore.com/-/media/files/evicore/provider/training-resources/provider-engagement-territory-and-state-assignment-combined.pdf>