

PAP Member Set Up for AdventHealth Plans Members on Fisher and Paykel Devices

eviCore healthcare Member Set up Guide

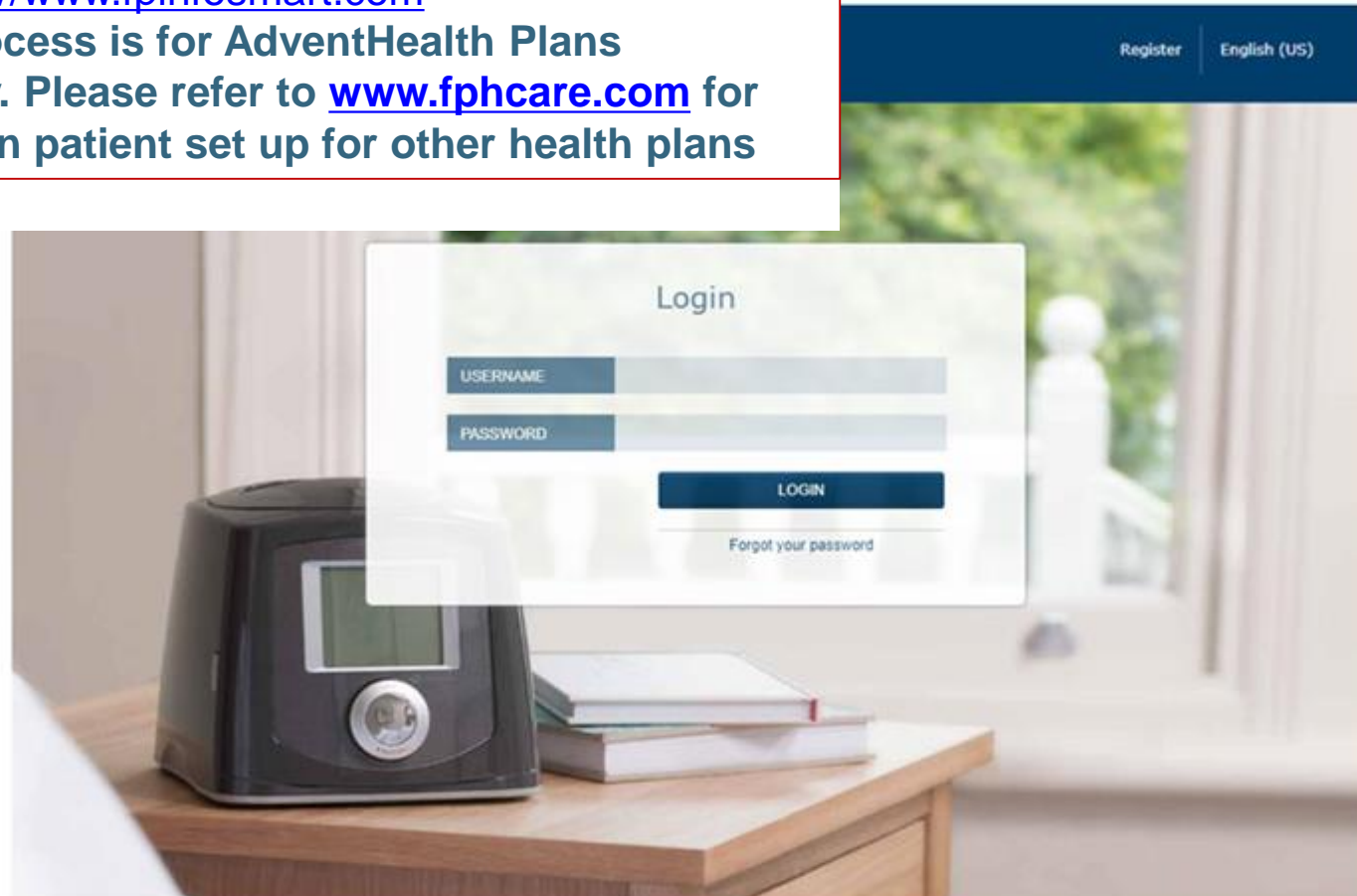


Empowering
the Improvement
of Care

LOGIN TO INFOSMART

Log into <https://www.fpinfosmart.com>

Note: This process is for AdventHealth Plans members only. Please refer to www.fphcare.com for instructions on patient set up for other health plans



PATIENT SET UP

F&P InfoSmart™

Welcome Steven Plenzler ▾ ? Logout

HOME PATIENTS MODEMS REPORTS DOWNLOAD AN INFOUSB

New Patient View Archive Search

Patient Name	Device Serial Number	Company	Date of Birth	Phone	
Patient, T...		Care Core National...	01 Jan 1970		Details Archive

PATIENT SET UP

The screenshot shows the 'Patient Profile' form in the F&P InfoSmart system. The form is divided into two main sections: 'Details' and 'Other Info'. The 'Details' section includes fields for First Name, Last Name, Initial, Patient ID, Health Plan ID, and Payor Management. The 'Other Info' section includes fields for Gender, Date of Birth, Age, Height, Weight, and Diagnostic AHI. Annotations include a red arrow pointing to the 'Save' button, blue arrows pointing to the First Name, Last Name, Date of Birth, Health Plan ID, and Payor Management fields, and a blue arrow pointing to the Date of Birth field.

Field	Value
First Name *	Bob
Last Name *	Test
Date of Birth *	1/14/1960
Health Plan Id	A111222333
Payor Management	CareCore

- Required:**
- ⇒ First and Last Name
 - ⇒ Date of Birth
 - ⇒ Member ID number
(as appears in Authorization)
 - ⇒ Select 'CareCore'

PATIENT SET UP

F&P InfoSmart™ ? Logout

HOME PATIENTS CONTACTS DEVICES MODEMS REPORTS DOWNLOAD AN INFOUSB

Patient: Test, Bob
No device assigned

Patient Profile Patient Devices Patient Reports Patient Prescriptions Patient Contacts Patient Accessories Flow

Edit profile Profile Notes ID: 310421
New Note

Details

First Name *

Last Name *

Initial

Patient Id

Health Plan Id

Payor Management

Other Info

Gender

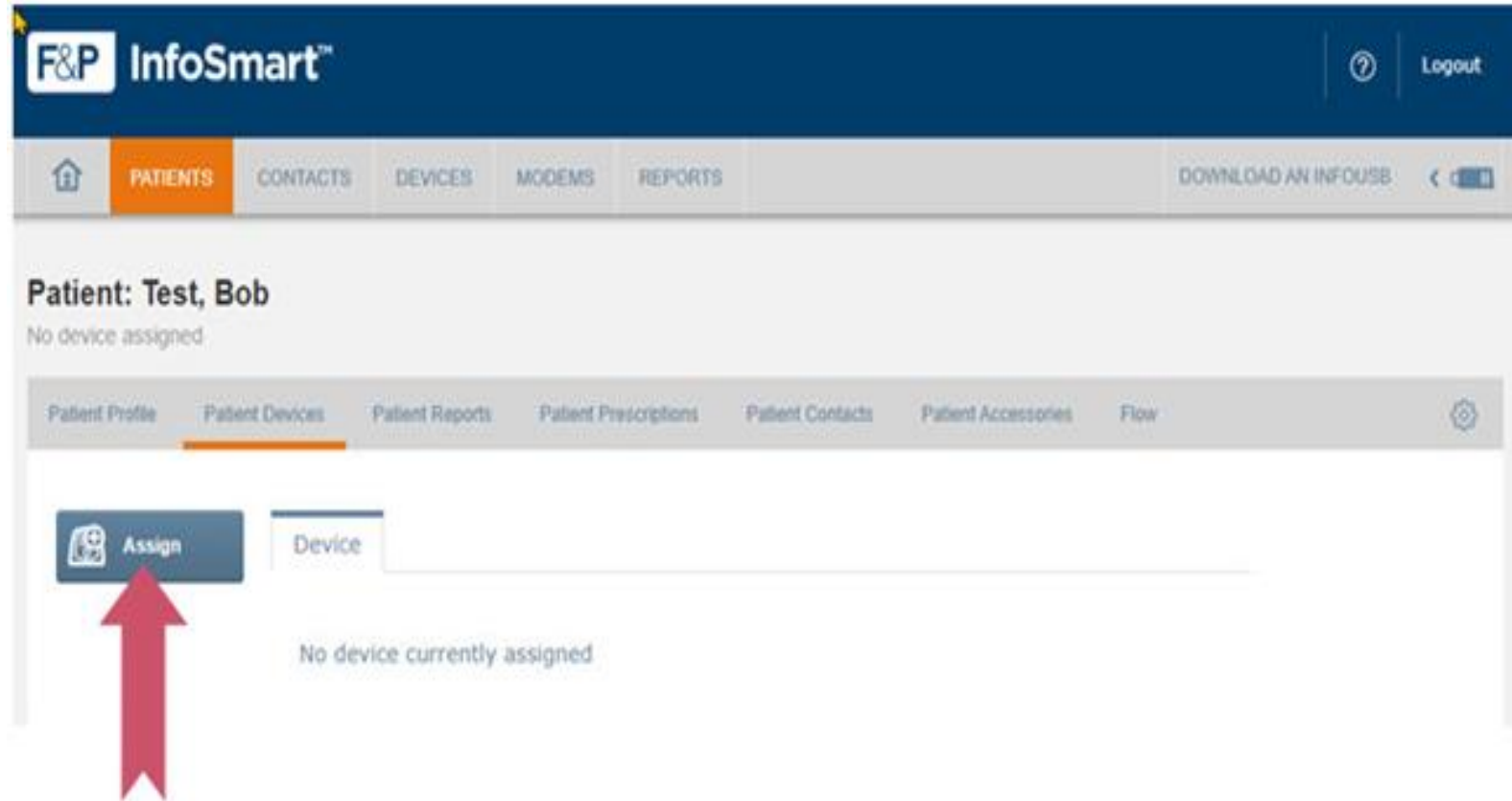
Date of Birth * Age

Height (ft) (in) BMI

Weight (lb)

Diagnostic AHI

PATIENT SET UP



PATIENT SET UP

The screenshot shows a dialog box titled "Assign a Device" with a close button (X) in the top right corner. At the top, there are two tabs: "Assign a new device" (which is selected) and "Assign an existing device". Below the tabs are two input fields: "Device" and "Model". The "Device" field is currently empty, and the "Model" field has "Auto" selected. Two large red arrows point upwards from below the "Device" and "Model" fields towards the "Assign a new device" tab. Below these fields is a "Using since" section with a date input field containing "7/14/2014" and a calendar icon. At the bottom right of the dialog are two buttons: "ASSIGN" and "CANCEL".

PATIENT SET UP

The screenshot shows a dialog box titled "Assign a Device" with a close button (X) in the top right corner. It features two tabs: "Assign a new device" (selected) and "Assign an existing device". The "Assign a new device" tab contains three input fields: "Device Serial Number", "Model", and "Using since". The "Using since" field is pre-filled with the date "6/24/2020" and includes a calendar icon. At the bottom right, there are two buttons: "ASSIGN" and "CANCEL". Red arrows point to the "Assign a new device" tab, the "Device Serial Number" and "Model" input fields, the "Using since" field, and the "ASSIGN" button.

PATIENT SET UP

The screenshot shows the F&P InfoSmart web application interface. At the top, there is a dark blue header with the F&P logo and 'InfoSmart™' text. To the right of the header are a help icon and a 'Logout' link. Below the header is a navigation bar with tabs for 'PATIENTS', 'CONTACTS', 'DEVICES', 'MODEMS', and 'REPORTS'. The 'PATIENTS' tab is currently selected and highlighted in orange. To the right of the navigation bar is a link that says 'DOWNLOAD AN INFOUSB' with a left-pointing arrow and a small icon.

Below the navigation bar, the patient's name 'Patient: Oelschlager, Kathleen' is displayed in bold, with 'Therapy Start Date: 20 Jan 2012' underneath. A secondary navigation bar contains tabs for 'Patient Profile', 'Patient Devices', 'Patient Reports', 'Patient Prescriptions', 'Patient Contacts', 'Patient Accessories', and 'Flow'. The 'Patient Devices' tab is selected and highlighted in orange.

The main content area features a dark blue button labeled 'Unassign' with a person icon. To its right is a 'Device' section with a horizontal line separator. Below this line, the 'Current Device' section is displayed. It includes the following information: 'Serial Number: 111017127981', 'Using since: 20 Jan 2012 | Change', and 'Model: ICON Auto'. To the right of this information is a small icon of a device. Below the 'Current Device' section is another horizontal line separator.

Below the second line separator is the 'Data Transfer' section, which is highlighted with a red rectangular box. It includes the following information: 'Type: InfoUSB | Change', 'Reminder Level: No Reminder Settings | Change Reminders', and 'Reminder Start Date: Not applicable'. To the right of this information is a small icon of a USB drive.

PATIENT SET UP

The image shows a software dialog box titled "Change Info Technology" with a close button (X) in the top right corner. The dialog contains two input fields: "Info Technology" and "Serial Number". The "Info Technology" field is a dropdown menu currently displaying "InfoGSM". A red arrow points to the dropdown arrow on the right side of this field. Below the "Serial Number" field is a large empty text input area. At the bottom right of the dialog, there are two buttons: "SAVE" (highlighted in blue) and "CANCEL" (grey). A red arrow points to the "SAVE" button.

Additional Resources

 videos available:

'Dashboard Overview' (<http://youtu.be/bQolj9WiNuY>)

'How to add a Patient' (<http://youtu.be/QTvvg7pGCpY>)

'How to register a DME on FPInfosmart' (http://youtu.be/ngBStJw_uQc)

'The InfoSmart Web Dashboard' (<http://youtu.be/d2Q3q4UcGjw>)

Sleep Educators – Contact Information



Phone: 888-444-6185 Ask to be transferred to a Sleep Educator

email:
sleeptherapysupport@evicore.com

Important: Each DME company will need to set up eviCore **exactly** as instructed. If the member information is not entered correctly, no compliance information will be received by eviCore, and therefore no denial or continued authorization notification will be generated. Questions regarding member set may be called or emailed to an eviCore Sleep Educator.

Thank you



6.2020