

PAP Member Set Up for AdventHealth Plans Members on ResMed Devices

eviCore healthcare Member Set up Guide



ResMed

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Start by logging into Airview

ResMed AirView™

EasyCare Online
has evolved into AirView™

Username
Enter Username

Password
Enter Password

Login

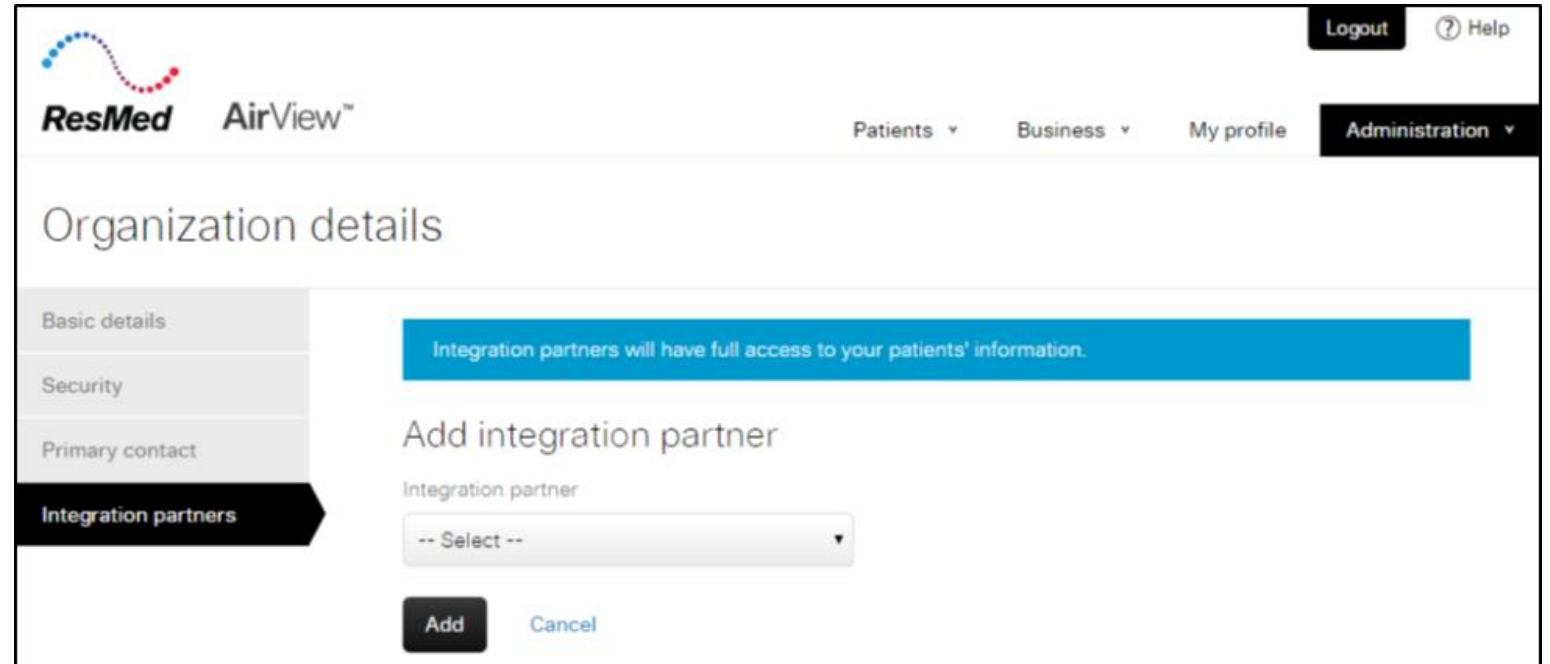
> [Forgot password?](#)

CAUTION: In the US, Federal law restricts this device to sale by or on the order of a physician.

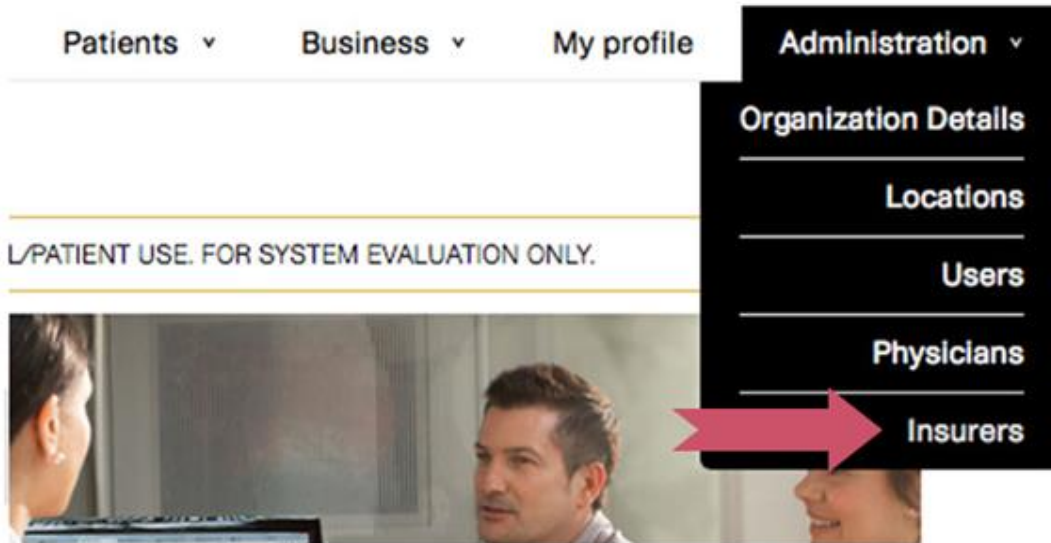
[License Agreement](#) [View system requirements](#) [Need access to AirView?](#) [Intellectual Property](#) [Privacy and Cookie Policy](#)

One time set up: Adding Integration Partner at Org Level

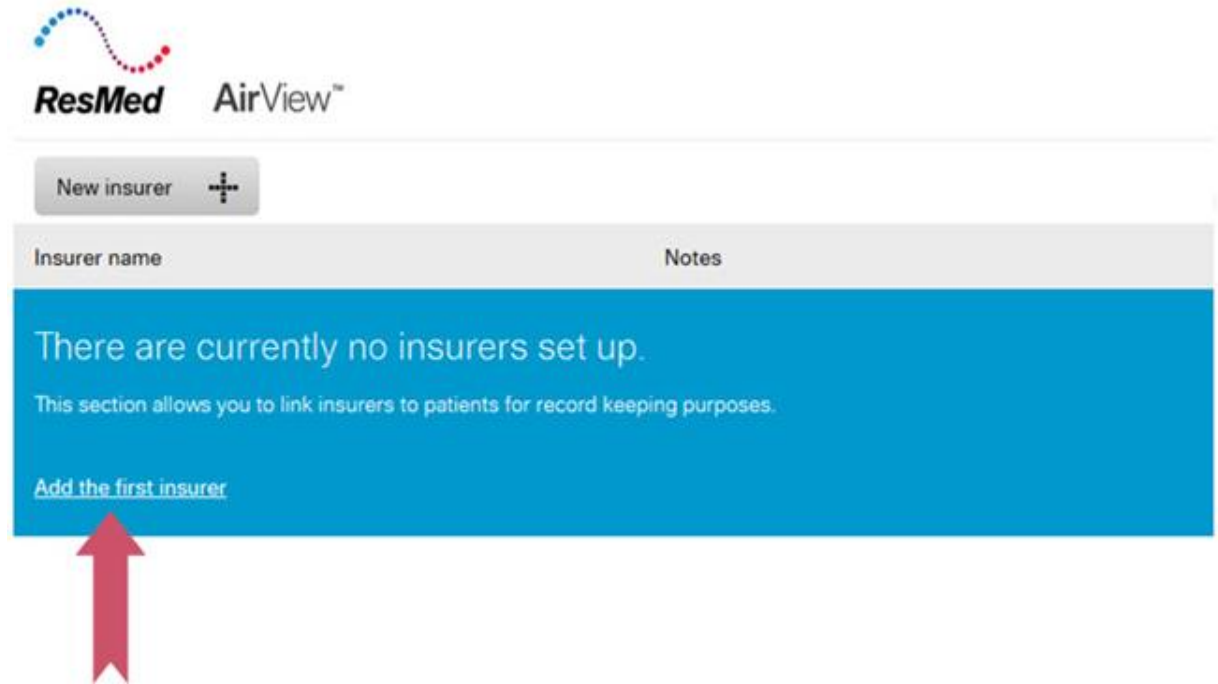
1. Log in to AirView as an Organization's Administrator.
2. Click **Administration**, then select **Organization Details**.
3. On the left side of the screen, click **Integration partners**.
4. Select 'eviCore healthcare' from the drop-down list
5. Click 'Add'



One time set up: Adding Health Plans into Airview



- Go to “Administration” on the menu bar and select “Insurers”



- Select ‘add the first insurer’.

One time set up: Adding Health Plans into Airview

ResMed AirView™

New insurer

Name
AdventHealth Plans

Phone number

Notes (optional)

Important: Type the name exactly as shown or the reporting system will not work properly. This could cause a delay in claims.

Save Cancel

Add AdventHealth plans under the Name section and select “Save”

ResMed AirView™ Patients Bus

New insurer +

Insurer created successfully

Insurers

Name
AdventHealth Plans

Display 25 per page

Once saved, AdventHealth Plans will be listed under the heading “Insurers”.

Add eviCore as an Integration Partner to a New Patient in AirView

Ignore the "Incomplete". Once eviCore validates this patient in their system, status will be updated.

1. Patient details

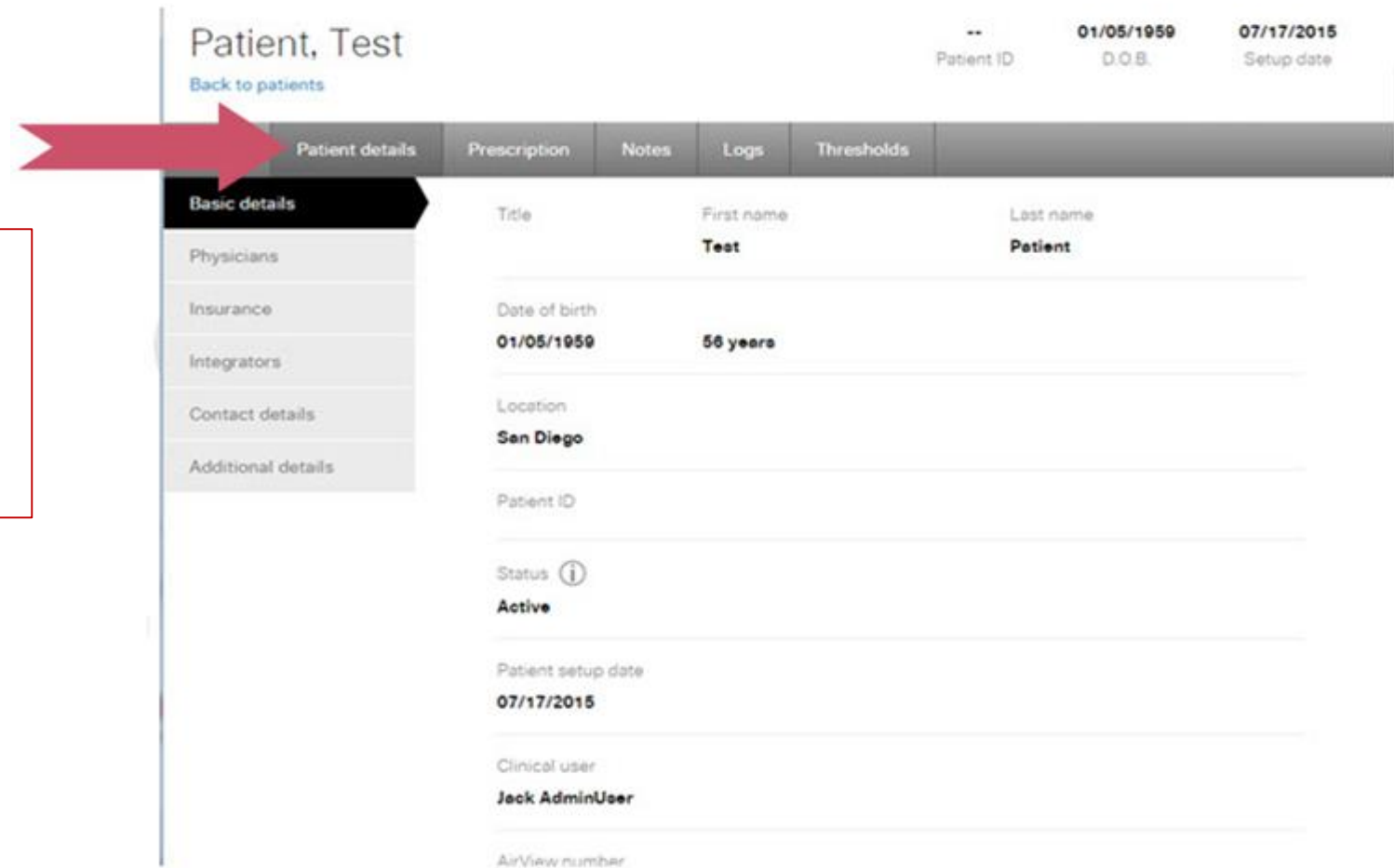
2. Integrators

3. eviCore healthcare

Integration: Incomplete

1. Upon boarding patient into Airview, navigate to the **Patient details** screen.
2. Navigate to the **Integrators** section the click **Add integrator**.
3. In the drop-down list, select **eviCore healthcare** in the Integrator drop-down.
4. Click **Save**.

Add AdventHealth Plans to Member's Record



The screenshot shows a web interface for a patient record. At the top, it says "Patient, Test" with a "Back to patients" link. To the right, there are fields for "Patient ID" (value: --), "D.O.B." (value: 01/05/1959), and "Setup date" (value: 07/17/2015). Below this is a navigation bar with tabs: "Patient details", "Prescription", "Notes", "Logs", and "Thresholds". A red arrow points to the "Patient details" tab. Underneath, there is a sidebar menu with options: "Basic details" (selected), "Physicians", "Insurance", "Integrators", "Contact details", and "Additional details". The main content area displays the following information:

Title	First name	Last name
	Test	Patient
Date of birth	56 years	
01/05/1959		
Location	San Diego	
Patient ID		
Status ⓘ	Active	
Patient setup date	07/17/2015	
Clinical user	Jack AdminUser	
AirView number		

- Next, you will need to add AdventHealth Plans to the member's record.
- To do this, from this screen, Select "Patient details"

Add AdventHealth Plans to Member's Record

Patient, Test -- Patient ID 01/05/1959
D.O.B.

[Back to patients](#)

Charts Patient details Prescription Notes Logs Thresholds

Basic details
Physicians
Insurance
Integrators
Contact details
Additional details

This patient file does not have any insurers
Insurers can be added here to track policy, group numbers and other information
[Add insurer](#)

Select "Insurance", then select "Add insurer"

Enter the Member Insurance ID

- Select AdventHealth Plans from the drop down menu and add the patient's AdventHealth Member ID in the Membership number field.
- Carefully enter this number exactly as it is written on the member's AdventHealth Plans card.
- Once the information is correctly entered, click save.

Patient, Test -- Patient ID 01/05/1959 D.O.B. 07/17/2015 Setup date

[Back to patients](#)

Charts Patient details Prescription Notes Logs Thresholds

Basic details Insurer EmblemHealth

Physicians Health New England ▾

Insurance -- Select --

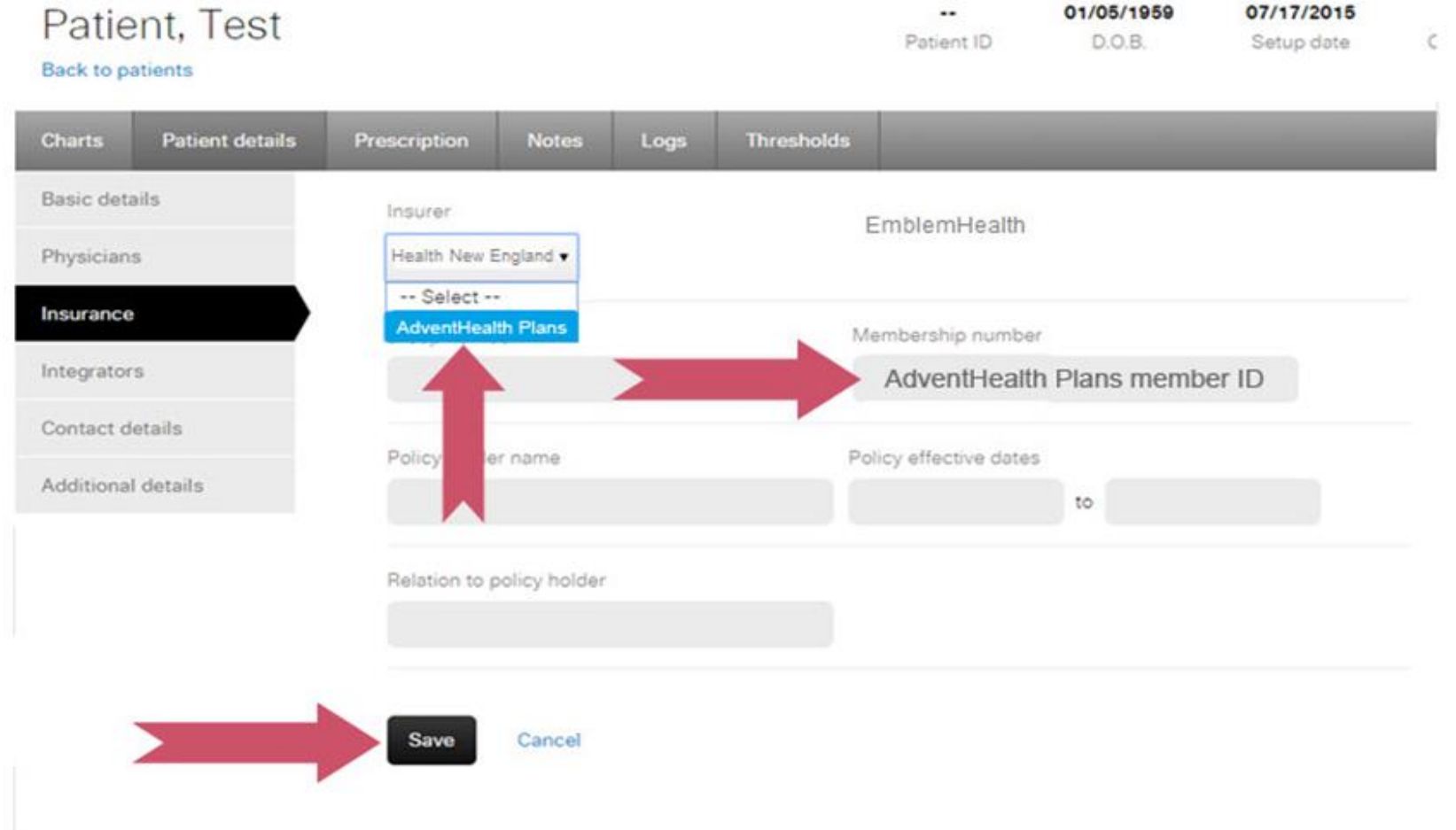
Integrators AdventHealth Plans

Contact details Membership number AdventHealth Plans member ID

Additional details Policy holder name Policy effective dates

Relation to policy holder

Save Cancel



Member Set Up - Review

During member setup, select eviCore healthcare as an “Integration Partner” within the AirView system. Enter the patient information below on the **day of set up** to ensure that eviCore receives all of the members’ data.

1. Member Name (as appears on the Authorization letter)
2. Member DOB
3. Enter Health Plan exactly as listed in below:
 - AdventHealth Plans
4. Member Insurance ID# (as appears on the Authorization letter)
5. eviCore healthcare added as an ‘Integrator’

Sleep Educators – Contact Information



Phone: 888-444-6185 Ask to be transferred to a Sleep Educator

email:
sleeptherapysupport@evicore.com

Important: Each DME company will need to set up eviCore **exactly** as instructed. If the member information is not entered correctly, no compliance information will be received by eviCore, and therefore no denial or continued authorization notification will be generated. Questions regarding member set may be called or emailed to an eviCore Sleep Educator.

Thank you



6.2020