![Prominence Health Plan logo]

Prominence Health Plan Prior Authorization Program – Orientation Session Schedule for Gastroenterology Solution

Prominence Health Plan has partnered with eviCore healthcare to provide patients with access to high-quality, medically-appropriate care that is consistent with evidence-based treatment guidelines. As part of these efforts, the services listed below will require prior authorization for Medicare Advantage patients by selecting Prominence Health Plan in the drop down menu, effective 11/14/2022:

- Esophagogastroduodenoscopies (EGD)
- Capsule endoscopies
- Colonoscopies

Beginning in October 2022, eviCore healthcare will be leading online orientation sessions designed to assist you and your staff with this program update. These sessions will include detailed information about the prior authorization process, accessing information from the eviCore website, and a question-and-answer period.

Registration
All online orientation sessions require advance registration. Each online orientation session is free of charge and will last approximately one hour. All sessions are scheduled in Pacific Time.

Day of the Week	Date	Time
Wednesday	10/26/2022	10:00am Pacific Time
Wednesday	11/02/2022	10:00am Pacific Time
Wednesday	11/09/2022	10:00am Pacific Time
Wednesday	11/30/2022	10:00am Pacific Time

How to Register
Please read the following instructions to register for and participate in a session:

1. Please go to http://eviCore.webex.com.

2. Select "WebEx Training" from the menu bar on the left ▤.

3. Click the "Upcoming" tab. Choose "Prominence Health Plan Medicare Advantage Provider Orientation Session for Gastroenterology Solution."

4. Click "Register" next to the session you wish to attend.

5. Enter the registration information.

After you have registered for the WebEx session, you will receive an e-mail containing the toll-free phone number and meeting number, conference password, and a link to the web portion of the session. **Please keep the registration e-mail so you will have the link to the Web conference and the call-in number for the session in which you will be participating.**

If you are unable to participate in a session, you can obtain a copy of the presentation as well as other important documents at https://www.evicore.com/resources/healthplan/prominence. Documents are available in PDF format. If you need Adobe Reader, you can download it from www.adobe.com/products/reader/.

If you have any questions regarding the eviCore web portal, please contact the Web Support team via email at Portal.Support@eviCore.com or via phone at 800.646.0418 (Option 2). For any Client or Provider inquiries not associated with this training, please email ClientServices@eviCore.com.