



Prominence Contracts with eviCore healthcare for Durable Medical Equipment Utilization Management

Extended Orientation Webinar Sessions

Please join eviCore for one of our informative orientation sessions to assist you and your staff with utilization management and prior authorization approval requirements for Prominence Medicare Advantage members being reviewed for Durable Medical Equipment. Each orientation session is available at no cost and lasts approximately one hour.

How to register for orientation webinar sessions

Please register in advance, and read the following instructions carefully for session registration and participation information.

1. Once you have selected a provider specific session, please go to <http://eviCore.webex.com/>.
2. Click on the “Webex Training” button from the top left drop down menu.
3. Find the date and time of the session you wish to attend by clicking the “Upcoming” tab. You will find the sessions under the following name: **Prominence Medicare DME**
4. Click “Register.”
5. Enter the registration information.

After you have registered for the orientation session, you will receive an email containing the toll-free telephone number, meeting number, a link to the website, and the call password.

Please keep the registration email so you will have the link to the web session and the call-in number. If you are unable to find a session that is convenient, you can obtain a copy of the presentation by contacting clientservices@evicore.com. The presentation is in PDF format. You can download Adobe Reader at adobe.com/products/reader/.

| Durable Medical Equipment Orientation Sessions (all times are PST) | | | | | | |
|--|------------|------------|--|-----------|------------|-----------|
| Day | Date | Time | | Day | Date | Time |
| Wednesday | 10/12/2022 | 12:00 p.m. | | Wednesday | 10/19/2022 | 9:00 a.m. |
| Wednesday | 10/26/2022 | 12:00 p.m. | | Wednesday | 11/02/2022 | 9:00 a.m. |
| Wednesday | 11/09/2022 | 12:00 p.m. | | Wednesday | 11/16/2022 | 9:00 a.m. |
| Monday | 11/21/2022 | 9:00 a.m. | | Wednesday | 11/30/2022 | 9:00 a.m. |
| Wednesday | 12/07/2022 | 12:00 p.m. | | Wednesday | 12/14/2022 | 9:00 a.m. |

You can find a complete training schedule with details on how to register on the eviCore implementation website (evicore.com/resources/healthplan/prominence)