



eviCore Provider Resources

Link <https://www.evicore.com/resources/healthplan/prominence>

Case Initiation

Portal www.eviCore.com

Phone 844.224.0495

Fax Radiology, Cardiology, Gastroenterology: 800.540.2406
MSK (Physical Therapy, Occupational Therapy): 855.774.1319
Durable Medical Equipment: 866.663.7740

Clinical Guidelines

Link <https://www.evicore.com/provider/clinical-guidelines>

Clinical Worksheets

Link <https://www.evicore.com/provider/online-forms>

Client and Provider Services Team

Email clientservices@evicore.com

Phone 800.646.0418, option 4

Clinical Consultations (scheduled in advance)

Link www.eviCore.com, log in and schedule.

Phone 866.672.8115

eviCore Web Support

Email portal.support@evicore.com

Phone 800.646.0418, option 2

Additional Clinical

Link www.eviCore.com, log in and select authorization lookup, then upload additional clinical.

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