



Provider Announcement



Requesting Prior Authorization for Wound Care

Here are some tips for physical therapists, occupational therapists and chiropractors requesting prior authorization for wound care and therapy codes on the prior authorization [code list](#). Wound care provided by other specialties and chiropractic manipulation procedures are not reviewed by eviCore.

Prior authorization is required through eviCore healthcare for any services beyond an initial evaluation for Priority Partners and after the 12th visit for JH Advantage MD. Prior authorization decisions consider the condition, complexity, severity and functional status. The prior authorization process requires reporting of key clinical information to allow eviCore to approve medically necessary care based on the individual patient's presentation.

To address the individual needs of the patient, eviCore approves visits that will allow providers to vary the interventions used at each visit. Before requesting prior authorization, assess your patient and create a plan of care. In addition, we ask that you use the clinical worksheets as a guide to help answer questions during the clinical collection process. The clinical worksheet is specific to conditions and designed to assist with the submission of the patient and provider information for medical necessity review. These worksheets should be completed by the provider during the initial consultation/evaluation and treatment planning, collecting the clinical information to allow for ease of submission. The clinical worksheets which are located on website [eviCore.com](https://www.eviCore.com) can also be found [here](#).

We do not approve specific therapy modality codes. Rather, we approve a course of therapy treatment that could include any of the modalities listed as requiring authorization. Therefore, when submitting a request for prior authorization for wound care (example CPT codes 97597 and 97598), please remember to select MSMPT or MSMOT in place of an individual CPT code for services even if the planned service is a single modality (see Requested Service + Diagnosis example below). MSMPT and MSMOT are represented in the array of CPT codes that require prior authorization. For a list of physical therapy and occupational therapy CPT codes

that require prior authorization through eviCore, please [download here](#). Any CPT codes included on the eviCore PT/OT list requiring prior authorization are payable under an approved MSMPT or MSMOT authorization.

Requested Service + Diagnosis

This procedure will be performed on 6/22/2020. [CHANGE](#)

Musculoskeletal Management Procedures

Select a Procedure by CPT Code[?] or Description[?]

MSMPT PHYSICAL THERAPY

Don't see your procedure code or type of service? [Click here](#)

Diagnosis

Select a Primary Diagnosis Code (Lookup by Code or Description)

M25.50 [LOOKUP](#)

Trouble selecting diagnosis code? Please follow [these steps](#)

Secondary Diagnosis Code: **M25.50**
Description: **Pain in unspecified joint**
[Change Secondary Diagnosis](#)

[BACK](#)

[Click here for help](#)

Note: When planning to bill a CPT code included on the prior authorization list, chiropractors submitting a prior authorization request should enter it as a MSMPT request. Codes for chiropractic manipulations are not reviewed by eviCore.

To improve prompt claim payment processing, it is important to submit your claim for initial evaluation with the appropriate initial evaluation code. Claims processors have been instructed to look for the initial evaluation code to allow claim payment for that evaluation without specific authorization. All services beyond the initial evaluation are subject to prior authorization requirement.

eviCore Web Portal

The quickest, easiest way to obtain prior authorization approval is via eviCore's web portal. If medical necessity criteria are met, requests submitted via the portal have a high likelihood of obtaining a real-time approval. Prior authorization request worksheets are located under the "Resources" tab on evicore.com.

eviCore offers complimentary web portal training sessions specifically for physical therapists, occupational therapists and chiropractors. If you're new to the portal and interested in learning more, or an experienced user with questions, these sessions can help you maximize your experience.

All online training sessions are free and last approximately one hour. To participate:

1. Go to evicore.webex.com
2. Select "WebEx Training" on the left menu option.
3. Click the "Upcoming" Tab. Enter "**Therapy Provider Portal Training**" in the search bar.
4. Click "Register" next to the session you wish to attend.
5. Enter the registration information.

Please keep the registration e-mail so you will have the link to the Web conference and the call-in number for the session in which you will be participating. You will also have an option to add the session to your calendar.

800-646-0418 (Option 2)

portal.support@eviCore.com

