



May 06, 2019

Dear Provider:

Security Health Plan and eviCore healthcare are pleased to announce their partnership to provide authorization services for patients enrolled in Security Health Plan's Commercial, BadgerCare Plus, Medicare Advantage and Security Administrative Services (Marshfield Clinic Health System Employee Group Only) plans.

Security Health Plan members in the above plans will require prior authorization from eviCore healthcare for dates of service beginning **July 1, 2019**.

Authorization is required for:

Sleep Management

- Sleep Diagnostics

Services performed in conjunction with an inpatient stay, 23 hour observation, or emergency room visit are not subject to authorization requirements.

To request an authorization:

- Log onto www.evicore.com/pages/ProviderLogin.aspx
- Call us at 888-444-6185
- Fax an eviCore healthcare request form (available online) to 888-511-0403

For urgent requests: If services are required in less than 48 hours due to medically urgent conditions, please call our toll-free number for expedited authorization reviews. Be sure to tell our representative the authorization is for medically urgent care.

We recommend that ordering physicians secure authorizations and pass the authorization numbers to the rendering facilities at the time of scheduling. Authorizations contain authorization numbers and one or more CPT codes specific to the services authorized. If the service requested is different than what is authorized, the rendering facility must contact us for review and authorization prior to claim submission.

Have questions about requesting authorizations? Attend our online orientation! The orientation schedule and program training resources are available at: <https://www.evicore.com/healthplan/shp>

eviCore healthcare's Clinical Guidelines and request forms are available at: www.evicore.com. Please call the Client Provider Operations department at 1-800-646-0418, option 4, if you have any questions or need more information.