

eviCore healthcare Prior Authorization Quick Reference Guide for SummaCare

eviCore Provider Resources:

SummaCare Provider Resource Center:

<https://www.evicore.com/resources/healthplan/summacare>

<https://www.summacare.com/providers/provider-resources>

Resource	Location
Case Initiation	<ul style="list-style-type: none"> ▪ Portal: https://summacare.myplancentral.com ▪ Phone: 888-996-8710; <i>follow the prompts for eviCore healthcare</i>
Clinical Guidelines	<ul style="list-style-type: none"> ▪ https://www.evicore.com/provider/clinical-guidelines
Clinical Worksheets	<ul style="list-style-type: none"> ▪ https://www.evicore.com/provider/online-forms
Client and Provider Services Team	<ul style="list-style-type: none"> ▪ Email: clientservices@evicore.com ▪ Phone: (800) 646 - 0418 (option 4)
Clinical Consultations (scheduled in advance)	<ul style="list-style-type: none"> ▪ (888) 564-5492 ▪ https://www.evicore.com; proceed to “check the status of an authorization” and enter the case information
eviCore Web Support	<ul style="list-style-type: none"> ▪ Email: portal.support@evicore.com ▪ Phone: 800-646-0418 (Option 2)
SummaCare Provider Relations Team:	<ul style="list-style-type: none"> ▪ https://www.summacare.com/providers/provider-relations-reps
eviCore healthcare Provider Engagement Team:	<ul style="list-style-type: none"> ▪ https://www.evicore.com/-/media/files/evicore/provider/training-resources/provider-engagement-territory-and-state-assignment-combined.pdf
Check Case Status	<ul style="list-style-type: none"> ▪ https://summacare.myplancentral.com; follow prompts to eviCore, then click on “Auth Lookup” ▪ https://carriers.carecorenational.com/PreAuthorization/screens/AuthorizationLookup.aspx ▪ Phone: 888-996-8710; <i>follow the prompts for eviCore healthcare</i>
Fax # for Additional Clinical Only	<ul style="list-style-type: none"> ▪ Radiation Oncology: 866-699-8160 Medical Oncology: 800-540-2406 Lab Management: 844-545-9213