



# Quick Reference Guide



## eviCore Client Specific Provider Resource Site

**Link** <https://www.evicore.com/resources/healthplan/thp>

## Case Initiation – MSK – Outpatient Therapy/Chiro/Pain, and Joint and Spine, log in at THP provider portal

**Portal** <https://myplan.healthplan.org/Account/Login>

**Phone** 877.791.4104 **Fax** Therapies: 855-774-1319 | Spine, Joint: 855-774-1319

## Case Initiation – Radiology and Cardiology, and Sleep, DME log in at THP provider portal

**Portal** <https://myplan.healthplan.org/Account/Login> or log in at [www.eviCore.com](http://www.eviCore.com) (choose CCN portal)

**Phone** 888-444-6178 **Fax** 800-540-2406

## Clinical Guidelines and Worksheets; click on solution, then search by health plan (The Health Plan)

**Link** <https://www.evicore.com/provider/clinical-guidelines>

**Link** <https://www.evicore.com/provider/online-forms>

## Client and Provider Services Team

**Email** [clientservices@evicore.com](mailto:clientservices@evicore.com)

**Phone** 800-646-0418, option 4

## Clinical Consultations (scheduled in advance)

**Link** [www.eviCore.com](http://www.eviCore.com), Log in and click on the Authorization Lookup tab; click on P2P Available

**Phone** 888-564-5492

## eviCore Web Support

**Email** [portal.support@evicore.com](mailto:portal.support@evicore.com)

**Phone** 800-646-0418, Option 2

## Additional Clinical

**Link** [www.eviCore.com](http://www.eviCore.com)  
Log in and click on the Authorization Lookup tab; click on upload additional clinical

## Regional Provider Engagement Manager

**WV & OH** Julie Carpenter; [Julie.Carpenter@evicore.com](mailto:Julie.Carpenter@evicore.com) / 843.505.3280

**Link** <https://www.evicore.com/-/media/files/evicore/provider/training-resources/provider-engagement-territory-and-state-assignment-combined.pdf>