

PAP Member Set Up for The Health Plan Members on ResMed Devices

eviCore healthcare Member Set up Guide



ResMed

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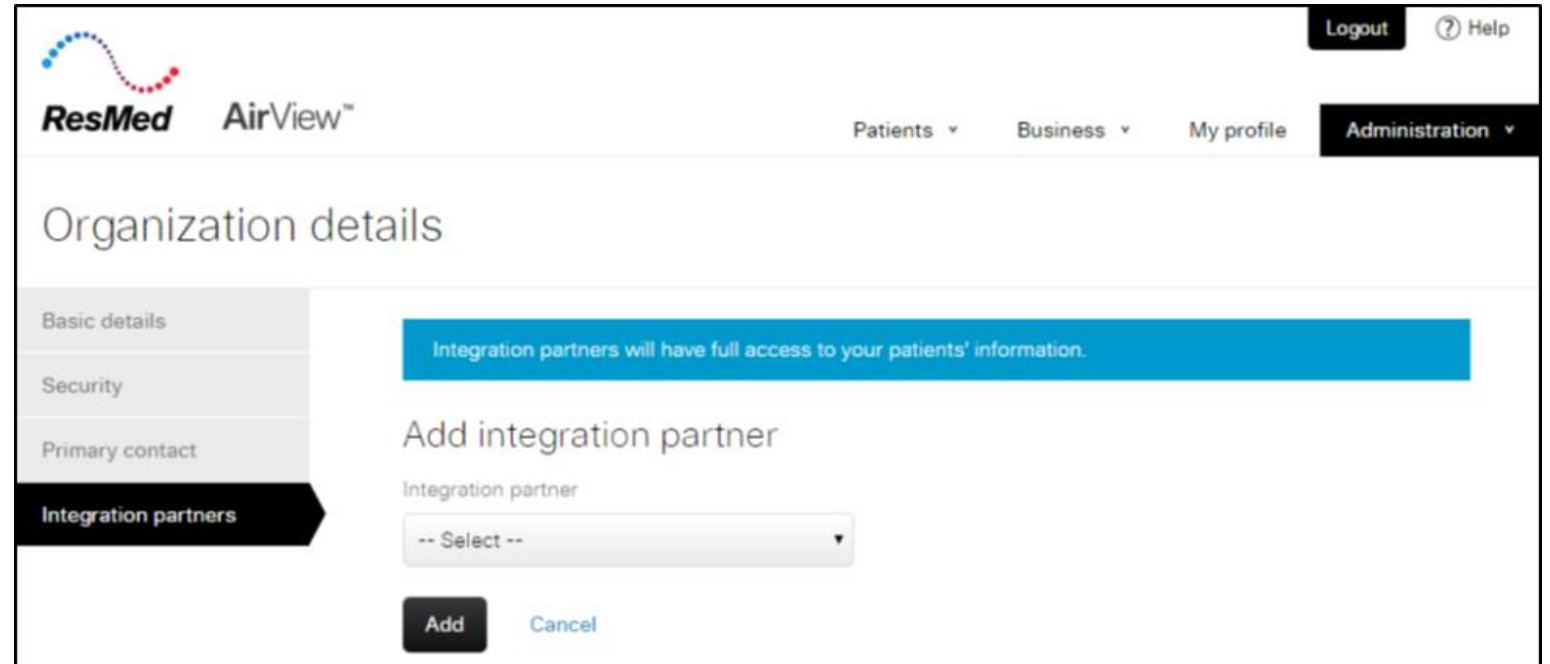
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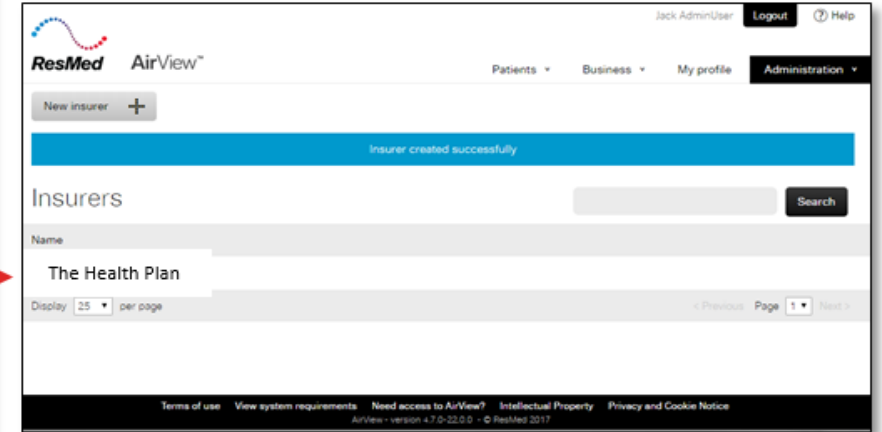
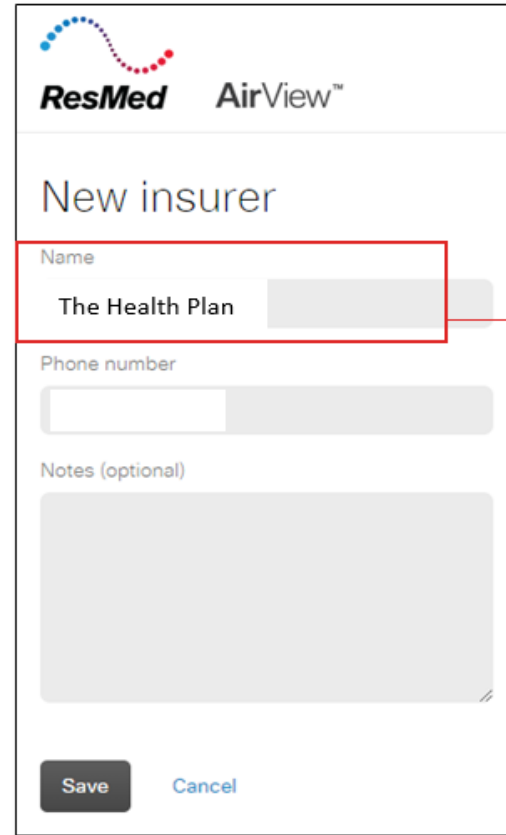
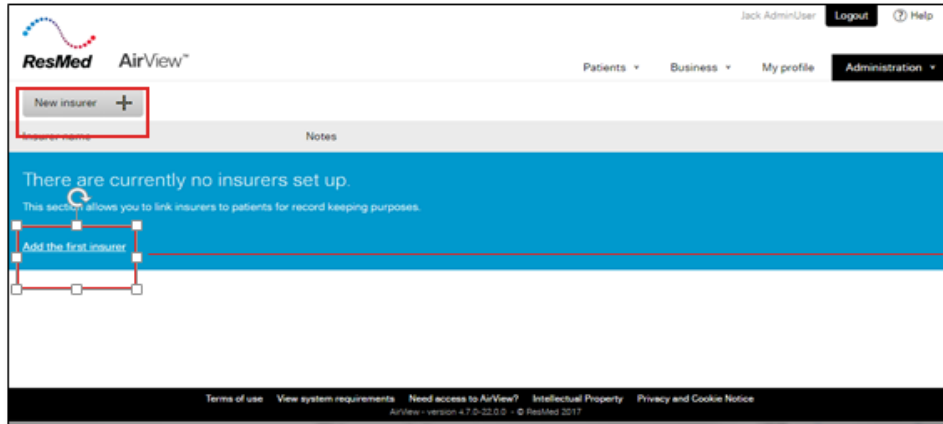
Empowering
the Improvement
of Care

One time set up: Adding Integration Partner at Org Level

1. Log in to AirView as an Organization's Administrator.
2. Click **Administration**, then select **Organization Details**.
3. On the left side of the screen, click **Integration partners**.
4. Select 'eviCore healthcare' from the drop-down list
5. Click 'Add'



One time set up: Adding Health Plans into Airview



1. Log in to AirView as an Organization's Administrator.
2. Hover over **Administration**, then select **Insurers**.
3. Click 'Add the first insurer' or the 'New Insurer' button.

4. Type in the health plan name in the 'Name' field.

5. List of available health plans appears on the Insurers screen. These will be available to select from the drop-down during patient setup.

Add eviCore as an Integration Partner to a New Patient in AirView

The screenshot shows the ResMed AirView interface for a patient named Susan. The 'Patient details' tab is selected, and the 'Integrators' section is highlighted. A blue message box states: 'This patient does not have any patient level integrators associated. Integrators can be added here to allow data transfer.' An 'Add integrator' button is visible. A red arrow points from this button to a detailed view of the integrator selection process. In this view, 'eviCore healthcare' is selected in the 'Integrator' drop-down, and the 'Integration' status is 'Incomplete'. A red arrow points from the 'Integration' status to a red text box that reads: 'Ignore the "Incomplete". Once eviCore validates this patient in their system, status will be updated.'

1. Upon boarding patient into Airview, navigate to the **Patient details** screen.
2. Navigate to the **Integrators** section the click **Add integrator**.
3. In the drop-down list, select **eviCore healthcare** in the Integrator drop-down.
4. Click **Save**.

Add The Health Plan to Member's Record

Patient, Test -- Patient ID 01/05/1959
D.O.B.

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Charts | Patient details | Prescription | Notes | Logs | Thresholds

- Basic details
- Physicians
- Insurance**
- Integrations
- Connect details
- Additional details

This patient file does not have any insurers

Insurers can be added here to track policy, group numbers and other information

[Add insurer](#)

Select "Insurance", than select "Add insurer"

Enter the Member Insurance ID

Patient, Test -- Patient ID 01/05/1959 D.O.B. 07/17/2015 Setup date

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Charts | Patient details | Prescription | Notes | Logs | Thresholds

Basic details
Physicians
Insurance
Integrators
Contact details
Additional details

Insurer
The Health Plan
-- Select --
The Health Plan

Membership number

Policy holder name

Policy effective dates
 to

Relation to policy holder

Carefully enter the member ID exactly as it is written on the authorization letter. Once entered, click SAVE.

Member Set Up - Review

During member setup, select eviCore healthcare as an “Integration Partner” within the AirView system. Enter the patient information below on the **day of set up** to ensure that eviCore receives all of the members’ data.

1. Member Name (as appears on the Authorization letter)
2. Member DOB
3. Enter Health Plan exactly as listed in below:
 - The Health Plan
4. Member Insurance ID# (as appears on the Authorization letter)
5. eviCore healthcare added as an ‘Integrator’

Sleep Educators - Points of Contact

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Important: Each DME company will need to set up eviCore **exactly** as instructed. If the member information is not entered correctly, no compliance information will be received by eviCore, and therefore no denial or continued authorization notification will be generated. Questions regarding member set may be emailed to eviCore Sleep TherapySupportSM @ Sleeptherapysupport@evicore.com. In addition, providers may contact one of eviCore's Sleep Educators, listed above.

Thank you

