

PAP Member Set Up for Tufts Health Plan Members on Fisher and Paykel Devices

eviCore healthcare Member Set up Guide



Empowering
the Improvement
of Care

Log in to InfoSmart

Log into <https://www.fpinfosmart.com>

Note: This process is for Tufts members only. Please consult your Fisher and Paykel representative for instructions on patient setup for other health plans.

Register

Login

USERNAME |

PASSWORD

LOGIN

[Forgot your password](#)

PATIENT SET UP

The screenshot displays the F&P InfoSmart™ user interface. At the top, the header includes the logo, the text 'Welcome', a help icon, and a 'Logout' link. Below the header is a navigation bar with a home icon, a highlighted 'PATIENTS' button (indicated by a red arrow), and buttons for 'MODEMS' and 'REPORTS'. On the right side of the navigation bar is a 'DOWNLOAD AN INFOUSS' button with a left arrow and a mobile menu icon. The main content area features a 'New Patient' button (indicated by a red arrow), a 'View Archive' button, and a search bar. Below this is a table with the following columns: Patient Name, Device Serial Number, Company, Date of Birth, and Phone. A single row is visible in the table with the following data: Patient, Test; Care Core National...; 01 Jan 1970; and a link for 'Details | Archive'.

PATIENT SET UP

F&P InfoSmart™

Logout

PATIENTS CONTACTS DEVICES MODEMS REPORTS

DOWNLOAD AN INFOUSB

Patient Profile

Save

Profile

Details

First Name *
Bob

Last Name *
Test

Initial

Patient Id

Health Plan Id
A111222333

Payor Management
CareCore

Other Info

Gender
Not Set

Date of Birth *
1/14/1960

Age
0

Height (ft) (in)
0 0

Weight (lb)
0

BMI
0

Diagnostic AHI
0

- Required information for Tufts Health Plan:
- First and Last Name
 - Date of Birth
 - Tufts Health Plan ID# (as it appears on the member's card)
 - Select 'CareCore'

PATIENT SET UP

The screenshot displays the F&P InfoSmart web application interface. At the top, the logo 'F&P InfoSmart™' is visible on the left, and a 'Logout' button is on the right. Below the logo is a navigation bar with tabs for 'PATIENTS', 'CONTACTS', 'DEVICES', 'MODEMS', and 'REPORTS'. The 'PATIENTS' tab is highlighted in orange. To the right of this bar is a 'DOWNLOAD AN INFOUSB' button with a left arrow and a battery icon. The main content area is titled 'Patient: Test, Bob' with the subtitle 'No device assigned'. Below this is a sub-navigation bar with tabs for 'Patient Profile', 'Patient Devices', 'Patient Reports', 'Patient Prescriptions', 'Patient Contacts', 'Patient Accessories', and 'Flow'. The 'Patient Devices' tab is highlighted in orange. Below the sub-navigation bar is a large 'Assign' button with a red arrow pointing to it. To the right of the 'Assign' button is a 'Device' dropdown menu. Below the dropdown menu is the text 'No device currently assigned'. A second red arrow points from the 'Assign' button to the 'Patient Devices' tab in the sub-navigation bar.

PATIENT SET UP

F&P InfoSmart™ Web

HOME PATIENTS CONTACTS DEVICES MODELS REPORTS DOWNLOAD AN INFOSET

Assign a Device

Assign a new device | Assign an existing device

Device Number

Model
Auto

Using since
7/14/2014

ASSIGN CANCEL

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HEALTHCARE

PATIENT SET UP

F3P InfoSmart™ Web

HOME PATIENTS CONTACTS DEVICES SERVICES REPORTS DOWNLOADS AND INFO HELP

Assign Device

Assign an existing device Add a new device

Device Serial Number:

Device Model:

Start Date:

Assign **Cancel**

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PATIENT SET UP

F&P InfoSmart™ Web

Welcome [?]
Logout

PATIENTS CONTACTS DEVICES MODEMS REPORTS
DOWNLOAD AN INFOUSB

Patient Profile Patient Devices Patient Reports Patient Prescriptions Patient Contacts Patient Accessories

Patient : Patient, Test

Unassign

Device

Current Device

Serial Number: 123456789
Start Date: 01 Jul 2014 | Change
Model: Auto
Family: ICON

Info Technology - InfoUSB | Change

Reminder Level: No Reminder Settings | Change Reminder
Reminder Start Date: N/A

HELP

- Patient Devices
- Assign a Device
- Patient Reminders
- Assign a Modem

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PATIENT SET UP

The image shows a software dialog box titled "Change Info Technology" with a close button (X) in the top right corner. The dialog contains two input fields: "Info Technology" and "Serial Number". The "Info Technology" field is a dropdown menu currently displaying "InfoGSM". A red arrow points to the dropdown arrow on the right side of this field. Below the "Serial Number" field is a large empty text input area. At the bottom right of the dialog, there are two buttons: "SAVE" (highlighted in dark blue) and "CANCEL" (light gray). A red arrow points to the "SAVE" button.

Sleep Educators – Contact Information



Phone: 888-444-6185 Ask to be transferred to a Sleep Educator

email:
sleeptherapysupport@evicore.com

Important: Each DME company will need to set up eviCore **exactly** as instructed. If the member information is not entered correctly, no compliance information will be received by eviCore, and therefore no denial or continued authorization notification will be generated. Questions regarding member set may be called or emailed to an eviCore Sleep Educator.

Thank you



07.2020