

January 2019

Program Facts

- Overview
- CPT Code List
- Prior Certification
- Responsibilities

Precertification

www.evicore.com

Phone: 1-888-333-8641

Web Authorization Facts

- Saves Time
- Available 24/7
- Authorization Lookup
- Eligibility Lookup
- Print Your Authorization

Evidence-based medical necessity criteria

www.evicore.com

Contact Information

eviCore healthcare

Customer Service

1-800-420-3471 Option 2

Customer Service and Appeals

AL Medicare	232-341-5353
AR Medicare	855-538-0454
CT Medicare	866-579-8006
FL Medicare	888-888-9355
FL Staywell	866-334-7927
FL Staywell Kids	866-698-5437
GA Medicaid	866-231-1821
GA Medicare	866-334-7730
IL Medicaid	800-608-8158
IL Medicare	866-334-6876
KY Medicaid	877-389-9457
KY Medicare	877-560-2766
LA Medicare	866-804-5926
ME Medicare	888-550-5252
MO Medicaid	800-322-6027
NC Medicare	877-655-2425
NE Medicaid	855-599-3811
NJ Medicaid	888-453-2534
NJ Medicare	866-687-8570
NY Medicaid	800-288-5441
NY/ME Medicare	800-278-5155
SC Medicaid	888-588-9842
SC Medicare	855-538-0454
TX Medicare	866-687-8878
TAMS Medicare	800-316-2273

Program Overview

The health plan's Cardiology Program is offered through eviCore healthcare in 2019. The program has been in existence since 2006 and is the first and only cardiology management program in the industry that specializes in the management of cardiac imaging and diagnostic heart catheterization. The program is designed and managed by board certified cardiologists who use evidence-based criteria to ensure that requests for advanced cardiac imaging and diagnostic heart catheterization meet evidence based guidelines derived from organizations such as the American College of Cardiology, the American Heart Association and the Heart Rhythm Society. By preventing unnecessary and duplicative procedures that add little or no value in diagnosing disease or treating patients, the program helps the health plan reduce utilizations associated with cardiac imaging and diagnostic heart catheterization.

Procedures Covered in the Program

The following procedures require preauthorization:

Diagnostic Heart Catheterization (DHC)	Cardiac Imaging
Nuclear Stress Testing	Cardiac CT
Echo Stress Testing	Cardiac MRI
Transthoracic Echocardiography	Cardiac PET

Do Add-on Procedures Require Authorization?

Add-on procedures are payable under the primary procedure (and **do not** require a separate authorization) when an approval for the primary procedure code is on file.

How to Obtain Authorizations for Coverage

Authorizations can be obtained by going to www.evicore.com, or calling 888-333-8641.

Before obtaining a prior authorization from eviCore, the following information will be required:

- Cardiology procedure requested and/or CPT code
- Patient, ordering provider, and rendering site (if applicable) information
- Prior/ongoing treatments and their effect
- Current clinical condition and recent test results.

Provider worksheets specific to each Cardiology procedure are available online at www.evicore.com. These worksheets list all clinical questions that are asked of the provider during the initial precertification review, either online or by phone. Please have the worksheets completed with the medical records present prior to initiating a pre-certification.

Advantages to Web submissions:

- Your time is valuable! Most Web cases can be completed within four minutes. The phone may average 15 minutes.
- The Web never sleeps. Precertification can be obtained when it is convenient for you, 24 hours/day, and 7 days/week.
- If the procedure requested meets clinical criteria, the web provides an immediate approval that can be printed for easy reference.
- The Web allows you to have real-time access to review a patient's history and to conduct a status check on previously requested authorizations.
- The Web provides real-time verification of patient eligibility and a one-time only registration.

Responsibilities

Function/Service	eviCore	Wellcare
Prior Authorization/Medical Necessity Review	X	
Peer to Peer	X	
Appeals		X
Customer Service		X