



August 8, 2018

Dear NHP Provider:

I'm pleased to follow up on the exciting news that we recently announced.

On January 1, 2019, Neighborhood Health Plan (NHP) will become AllWays Health Partners.

Our new name reflects our dedication to finding more ways to make the healthcare experience easier, smarter, better and more customer-focused.

With AllWays Health Partners, we'll build on our strengths and our close relationships with our provider network to ensure that our members have access to quality and affordable care, as well as to support our ongoing commercial growth. We've got a fresh focus on enhancing the member and provider experience in unique and meaningful ways.

AllWays Health Partners will deliver a more seamless provider relationship with:

- A provider portal that features the same easy-to-use tools you've come to rely on
- A comprehensive provider enrollment portal – the only one of its kind in New England
- Consistent clinical, coverage, and payment policies to make the transition to AllWays Health Partners easy for our network
- Incentivized opioid trainings and other programs to address the issues that you and your patients face every day
- Innovative programs like our first-in-the-nation Care Complement program, which offers a comprehensive benefit design to support members manage their chronic conditions and pain

We're committed to making it even easier for you to do business with us. In the coming months, we'll offer opportunities to learn more about AllWays Health Partners and to give us your feedback. Stay tuned!

We thank you for your partnership and look forward to our continued collaboration serving AllWays Health Partners members.

Sincerely,

A handwritten signature in black ink, appearing to read "Paul J. Burke".

Paul J. Burke
Vice President, Provider Network Management