

Specialty Utilization Programs by Membership At-A-Glance

	Commercial	Medicare
Retrospective Requests	May be submitted within 14 calendar days beyond date of service (DOS). Excludes MedOnc and Lab	May be submitted within 14 calendar days beyond date of service (DOS). Excludes MedOnc and Lab
Turn Around Time (TAT)/Determination	All requests and corresponding notifications are typically processed within 10 business days after receipt of all necessary clinical information (10 days is the MN state statute)	All requests and corresponding notifications are typically processed within 10 business days after receipt of all necessary clinical information (10 days is the MN state statute)
Clinical Consultation/Peer to Peer	Allowed at any time after case initiation; Could result in decision being overturned or upheld	Allowed at any time after case initiation; Case decision will not be overturned; Documentation purposes only

