



Dear Provider:

The Health Plan is pleased to announce its partnership with eviCore healthcare to provide medical necessity review and authorization for members receiving services for **durable medical equipment (DME) and sleep studies** for dates of service beginning **December 16, 2019**.

This change will affect The Health Plan members belonging to the following lines of business:

- Commercially insured fully-funded plans (including HMO, PPO, POS, EPO and WV PEIA plans)
- THP Medicaid (including Mountain Health Trust, SSI and WV Health Bridge plans)
- Medicare (including SecureCare HMO, SecureChoice PPO, Supplemental and Dual Eligible Special Needs Plans).

Services performed without authorization may be denied for payment, and you may not seek reimbursement from members.

You are invited to attend orientation onsite (seating is limited) or via webinar. Please view your options below:

Onsite Options	
<b>Thursday, November 21, 2019</b>	<b>Friday, November 22, 2019</b>
The Health Plan office 141 Summers Street Charleston, WV	The Health Plan Office 1110 Main Street Wheeling, WV 26003
8:30–10:00 AM	8:30–10:00 AM
10:15–11:45 AM	10:15–11:45 AM
1:00–2:30 PM	1:00–2:30 PM
2:45–4:15 PM	2:45–4:15 PM
4:30 – 6:00 PM	4:30 – 6:00 PM

Please contact your provider engagement representative to secure your spot for the onsite orientation by **November 4, 2019**.

1110 Main Street, Wheeling, WV 26003-2704 • P: 1.800.624.6961

The provider engagement rep territory map is located at healthplan.org under "For Providers," "Overview," "Meet the Provider Engagement Team."

eviCore will be providing orientation webinars. Please go to:

<https://evicore.webex.com/mw3300/mywebex/default.do?siteurl=evicore&service=7>

and click on the "Upcoming" tab to register for one of the following Web-Ex sessions:

#### Webinar Options

<b>The Health Plan Durable Medical Equipment and Sleep Management Orientation Session</b>		
<b>Day of the Week</b>	<b>Date</b>	<b>Time</b>
Monday	November 18 <sup>th</sup>	10 -11 AM EST
Wednesday	November 20 <sup>th</sup>	1-2 PM EST
Monday	November 25 <sup>th</sup>	10 -11 AM EST
Tuesday	December 3 <sup>rd</sup>	1-2 PM EST
Thursday	December 5 <sup>th</sup>	10 -11 AM EST
Monday	December 9 <sup>th</sup>	1-2 PM EST

<b>The Health Plan Sleep Management ONLY Orientation Session</b>		
<b>Day of the Week</b>	<b>Date</b>	<b>Time</b>
Tuesday	December 3 <sup>rd</sup>	1-2 PM EST
Thursday	December 12 <sup>th</sup>	10 -11 AM EST

Sincerely,

Roxanne Loughery, CMIS, CMC, CMOM  
Director Provider Training & Education

