ConnectiCare.

<Date>

<Provider Group>
<Provider Name>
<Address 1>
<Address 2>
<City>, <State> <ZIP>

Dear <Provider Name>:

We're writing to let you know that we have contracted with **eviCore healthcare** to manage the preauthorization review of **most genetic testing** for dates of service **on or after April 1, 2019**. eviCore will review preauthorization requests for all our ConnectiCare Medicare Advantage and commercial plans.

eviCore will apply nationally-accepted criteria in its medical necessity review. This partnership will help provide you with clinical expertise in the growing molecular and genomic testing field to help ensure that your patients get the right genetic tests.

Reviews will apply to non-emergent outpatient diagnostic services. No preauthorization review is required for services performed in an emergency room, inpatient hospital or 23-hour observation setting.

Preauthorization reviews by eviCore will include genetic testing for:

- Hereditary cancer syndromes
- Carrier screening
- Tumor marker/molecular profiling
- Hereditary cardiac disorders
- Cardiovascular disease and thrombosis risk variant
- Pharmacogenomics
- Neurologic disorders
- Mitochondrial disease
- Intellectual disability/developmental disorders

Please note, ConnectiCare will continue to manage preauthorization reviews for preimplantation genetic testing. The process for those submissions and reviews remain the same.

For a complete list of affected Current Procedural Terminology (CPT) codes that require preauthorization or information on how to submit requests, go to **www.evicore.com/healthplan/connecticare**. The website will include details on what information is required with preauthorization requests and clinical guidelines.

There are two ways to submit preauthorization requests for genetic testing after April 1, 2019:

- Online at www.evicore.com/healthplan/connecticare, available 24 hours, seven days a week. You can submit standard and urgent requests through this website.
- Or you can call eviCore at 888-835-2042 from 7 a.m. to 7 p.m. Eastern Time (ET), Monday through Friday.

Remember, any genetic testing performed without prior authorization may be denied for payment, and you may not seek reimbursement from our members.

Attend a training webinar
We encourage you to attend one of the upcoming webinars that eviCore will host to learn more about preauthorization requirements and how to submit and track requests online. The hour-long sessions will be held at the following dates and times:

- March 19, 2019, Tuesday, 2 p.m. ET
- March 21, 2019, Thursday, 10 a.m. ET
- March 27, 2019, Wednesday, 1 p.m. ET
- March 29, 2019, Friday, 9 a.m. ET
- April 2, 2019, Tuesday, 3 p.m. ET
- April 4, 2019, Thursday, 11 a.m. ET

The webinars are free to our providers, but advance registration is required. To register for a webinar, go to evicore.webex.com and follow the instructions below:

1. Select "Webex Training" below the "Sign in" button.
2. Click the "Upcoming" tab and choose "**ConnectiCare Lab Management Provider Orientation**."
3. Click "Register" next to the session you wish to attend and enter your registration information.

After you have registered for the conference, you will receive an email with details on how to access the webinar of your choice. **Please keep this registration email so you will have the link to the web conference and call-in number for the session you selected**.

If you have questions about eviCore's provider training, call 1-800-646-0418 and select option 2 to reach eviCore's provider operations department.

If you have questions about ConnectiCare services, please call our provider services department at 1-800-828-3407 (commercial) or 1-877-224-8230 (Medicare), or contact your network relations account manager.

Sincerely,

Wayne Rawlins, MD, MBA
Vice President and Chief Medical Officer