

IMPORTANT: Process Change for Authorizations for Martin's Point Generations Advantage

Dear Colleague:

Martin's Point Health Care is pleased to announce our partnership with eviCore healthcare. eviCore is a utilization-management organization committed to advancing health care management through intelligent care—and enabling better outcomes for patients, providers, and plans.

Effective September 18, 2017, eviCore healthcare will administer prior authorizations for the set of services listed below for Generations Advantage Medicare Advantage plan members with dates of service **beginning October 1, 2017**. Existing prior authorization policies will remain in place as currently administered. Pursuant to the terms of your Participating Provider Agreement, services performed without authorization may be denied for payment, and you may not seek reimbursement from members.

eviCore will manage prior authorizations for the following services:

- MR
- PET
- CT
- Ultrasound (non-OB)
- Myocardial Perfusion Imaging
- Echo
- Echo Stress
- Cardiac MR, PET, CT

Services performed in conjunction with an inpatient stay, 23-hour observation, or emergency room visit are not subject to authorization requirements.

To request an authorization:

- Log onto www.evicore.com/pages/ProviderLogin.aspx
- Call eviCore at 1-888-693-3211

For urgent requests: If services are required in fewer than 48 hours due to medically urgent conditions, please call the toll-free number for expedited authorization reviews. Be sure to tell the representative the authorization is for medically urgent care.

It is recommend that ordering physicians secure authorizations and pass the authorization numbers to the rendering facilities at the time of scheduling. Authorizations contain authorization numbers and one or more CPT codes specific to the authorized services. If the requested service is different from what is authorized, the rendering facility must contact eviCore healthcare for review and authorization prior to claim submission.

Have questions about requesting authorizations through eviCore? Attend the online orientation! The orientation schedule, program training resources, clinical guidelines, and request forms are available at:

https://www.evicore.com/healthplan/martins_point