



Health Partners Plans



September 13, 2018

RE: eviCore healthcare and Prior Authorizations for Oncology Services for Health Partners (Medicaid)

<Group Name>
<Add 1>
<Add 2>
<City>, <State> <Zip>

Dear Provider:

Thank you for being a Health Partners Plans (HPP) participating provider. Recently, we shared changes to the prior authorization process for oncology services for your Health Partners Medicare and Health Partners (Medicaid) patients.

Effective October 1, 2018, Health Partners (Medicaid) patients will require prior authorization from eviCore healthcare. eviCore healthcare currently processes prior authorization requests for Health Partners Medicare and will continue to do so.

Please be aware that payment for services performed without prior authorization *may* be denied. However, services performed in conjunction with an inpatient stay, 23-hour observation or emergency room visit are not subject to prior authorization requirements.

For more information, contact our Provider Services Helpline at **1-888-991-9023** (M-F, 9:00 a.m. to 5:30 p.m.). As always, thank you for your service to our members.

Sincerely,

Michael K. Krusen

Michael K. Krusen
Associate Vice President, Provider Network Management