

July 30, 2015

Dear Provider:

GEHA is pleased to announce a change in the current process regarding our Laboratory Utilization Management Program. We have partnered with eviCore healthcare (eviCore), formally known as CareCore National, LLC, to provide prior authorizations of certain Molecular Genomic tests. Starting August 17, 2015 ordering providers must contact eviCore directly to obtain prior authorization for certain Molecular and Genomic tests. If not, the performing laboratory can initiate a prior authorization request on behalf of the referring physician or validate that an authorization is on file prior to performing the test. CPT codes under Prior Authorization management can be found on www.evicore.com under Lab Management/ Tools and Resources/ GEHA.

Laboratory Utilization Management Program

The Laboratory Utilization Management Program will use established evidence based criteria leveraging eviCore's extensive experience in Molecular and Genomic testing to ensure that the most appropriate test is being ordered. The program is designed to improve quality of care and reduce costs associated with unnecessary testing. eviCore's program promotes the utilization of appropriate testing by approving tests that are medically necessary or redirecting to more appropriate testing when possible.

How to obtain Prior Authorization for Molecular Genomic Testing

Referring providers and laboratories may submit prior authorization requests or verify authorization status by contacting eviCore as follows:

Online by visiting eviCore's website at: www.evicore.com and logging into the Ordering Provider Login after completing a free registration. The site is available 24 hours a day 7 days a week and it is possible to obtain immediate authorization decisions if the coverage criteria are met.

Via telephone by calling eviCore toll free at (866) 879-8317 Monday through Friday from 7 a.m. to 7 p.m. Eastern Time.

For those cases that do not receive immediate authorization, eviCore's Certified Genetic Counselors will review and issue an authorization if the requested test meets the established evidence based criteria. All other requests will be sent to an eviCore Medical Director for review and determination. All decisions will be made within 2 business days for non- urgent requests once complete clinical information is received. All determination decisions will be sent in writing to the member, ordering provider and laboratory, if available. Urgent requests must be clinically warranted and submitted telephonically. When initiating the case, the caller must clearly state that the request is "Urgent".

Appeals

All adverse determination appeals related to the Prior Authorization of tests must be submitted by mail, fax or email to:

eviCore Appeals Dept
400 Buckwalter Place Blvd,
Bluffton, SC 29910
Fax: (866) 699-8128
E-mail: Appealsfax@carecorenational.com

Education and Training Resources

To assist you further with this change, a guide listing the information necessary to submit a request for Molecular Genomic test prior authorization review, Quick Reference Guide (QRG), and the program's clinical policy manual are available on GEHA website at www.geha.com.

Webinar Training will be available hosted by the eviCore Provider Relations.

To join the webinar, please refer to the www.evicore.com website under Lab Management for training schedule and further instructions.

Please note this change for your GEHA patients in need of Molecular Genomic tests. Our Provider Relations Call Center Representatives are available to answer your questions by calling (800) 821-6136 Monday to Friday 8 a.m. to 6 p.m.

Sincerely,

GEHA