Oscar

LABORATORY MANAGEMENT PROGRAM
FOR MOLECULAR AND GENOMIC TESTING
PROVIDER QUICK REFERENCE GUIDE

INFORMATION NECESSARY WHEN SUBMITTING PRIOR AUTHORIZATION REQUESTS		
Member or Patient Information	**Ordering Provider Information**	**Performing Laboratory Information**
• Member or Patient name as it appears on ID card • Health plan ID number • Date of birth • Gender • Address • Phone number • Email (if available)	• Ordering provider name • Provider tax ID number • NPI number • Address • Phone and fax number • Email (if available) • Contact name	• Lab name • Lab tax ID number • NPI number • Address • Phone and fax number • Email (if available) • Contact name

Test Information
• Specimen collected? ❑ Yes   ❑ No   If yes, date • Test performance date (if known) • Test name (if known) • CPT code(s) and units • ICD code(s) relevant to requested test • Test indication (Personal history of condition being tested, age at initial diagnosis, relevant signs and symptoms if applicable) • Relevant past test results • Member's or Patient's ethnicity • Relevant family history if applicable (Maternal or paternal relationship, medical history including ages at diagnosis, genetic testing) • Is there a known familial mutation? If yes, what is the specific mutation? • How will the test results be used in the member's or patient's care? • Submit any pertinent clinical documentation that will support the test request.

CONTACT INFORMATION	
eviCore Prior Authorization (online)	**eviCore Prior Authorization (by phone)**
Website: www.eviCore.com	Toll-free phone number: (855) 252-1118
Online system: Web-based authorization initiation system available 24 / 7 / 365	Monday–Friday, 7:00am - 7:00pm ET (except Holidays*)
eviCore First-Level Appeal	**Oscar Customer Service**
eviCore healthcare Attn: Clinical Appeals Department 400 Buckwalter Place Blvd. Bluffton, SC 29910 Toll-free fax number: (866) 669-8128	Toll-free phone number: (855) 672-2755 Monday- Friday, 7:00am – 5:30pm ET (except Holidays*) Website: www.oscar.com
• Pre-service coverage determination is valid for 60 calendar days from certification. • Authorization is not a guarantee of payment.	

* New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and the following Friday, and Christmas Day.