



December 2, 2013

Dear Colleague:

eviCore healthcare is pleased to announce its partnership with Well Sense Health Plan to provide authorization services for Well Sense recipients for dates of service beginning Sunday, December 1, 2013. eviCore healthcare will begin accepting authorization requests on Sunday, December 1, 2013.

All outpatient elective MR, CT, PET, and Nuclear Cardiac studies performed on or after December 1, 2013 will require prior authorization from eviCore healthcare. Imaging performed in conjunction with an inpatient stay, 23 hour observation, or testing done in the emergency room is not subject to authorization requirements.

Studies performed without required authorization may be denied payment and you may not seek reimbursement from the recipient.

To request an authorization, you may use our 24/7 Web Portal (<https://myportal.medsolutions.com/>), call **(888) 692-3211**, or fax an eviCore healthcare request form (available on Web Portal) to (888) 693-3210.

When imaging is required in less than 48 hours due to a medically urgent condition, please call for authorization. eviCore healthcare will expedite the review process. Please indicate clearly that the authorization is for medically urgent care.

eviCore healthcare will communicate authorization decisions via fax to both the ordering physician and requested facility. Should the radiologist believe imaging different than what is authorized is warranted, the rendering facility must contact eviCore healthcare for review and authorization prior to claim submission.

To aid in the transition, eviCore healthcare will be hosting web orientation sessions and providing information about the Program on a dedicated webpage. These sessions and materials will provide you with what you need to be successful in requesting an authorization from eviCore healthcare. I have placed an orientation schedule and the Program materials at <http://www.medsolutions.com/implementation/wellsense>. I strongly encourage you to review the Program materials and attend a web orientation that is most convenient for you and your office staff.

If you have any questions regarding this new program or about eviCore healthcare, please contact our Provider Services Department at (888) 693-3211.

Sincerely,

Gregg P. Allen, MD
Chief Medical Officer
eviCore healthcare