



Important Update to the Prior Authorization Process for Specialized Musculoskeletal Therapies

Beginning July 1, 2022, Health Partners Plans is asking therapy providers to use the **prescribing provider's NPI** (MD, DO, NP, PA, podiatrist, chiropractor, and licensed practitioners within the scope of their practice under state law), as the **requesting provider** when submitting prior authorization (initial and continued care) requests to eviCore healthcare for the following services:

Occupational Therapy | Physical Therapy | Speech Language Therapy | Chiropractor Services

This change will ensure that the individual ordering licensed practitioner's name is included on the determination letter that goes out to the member. It will not affect payment. Continue to use the group/facility NPI as the rendering facility/site selection.

What this means for you?

When you use your eviCore healthcare provider portal account, you will need to add the ordering provider's NPI to your user account so it is available to you during the case build. Go to the "Manage Your Account" tab to add the provider:

If you do not have the ordering provider NPI (MD, DO, NP, PA, podiatrist, chiropractor, and licensed practitioners within the scope of their practice under state law), the case will not be viable for submission. You will get a "hard stop" in the case build process.

For updated training information, go to the provider resource site at:

<https://www.evicore.com/resources/healthplan/health-partners-plans>