



Oncology Benefits Management

Frequently Asked Questions

Who is eviCore healthcare?

eviCore is a company committed to advancing healthcare management through intelligent care – and enabling better outcomes for patients, providers, and health plans. Ours is an evidence-based approach that leverages our exceptional capabilities, powerful analytics, and acute sensitivity to the challenges and needs of everyone involved across the healthcare continuum. By applying proven talent and leading-edge technology, we harness healthcare’s evolving demand and inherent change to realize healthcare innovation, and deliver improved results and a positive experience for everyone.

What is the relationship between eviCore healthcare (eviCore) and Cigna?

eviCore is a Cigna affiliate. Our focus and commitment is to provide quality, cost-effective, and patient-centric care for Cigna customers. eviCore has provided some level of oncology management for Cigna customers since 2017.

What is eviCore’s Oncology Benefits Management program?

eviCore’s Oncology Benefits Management (OBM) program supports the selection of high-quality, value-based oncology pathways, and includes management of prior authorization for Part B medications, radiation oncology, and advanced imaging.

When will the program begin and who will be included?

The program will begin for dates of service January 1, 2022 and beyond, and apply to Cigna Medicare Advantage plans in Arizona (Maricopa, Pima, and Pinal counties).

What will eviCore provide prior-authorization for?

- Part B medications
- Surgical oncology Part B medications
- Radiation oncology outpatient professional and technical services
- Advanced imaging services performed in an eviCore-contracted outpatient location

Please refer to the websites below for prior authorization requirements*.

| Covered Services | To Determine Prior Authorization Requirements |
|--|---|
| Part B medications | https://www.evicore.com/resources/healthplan/cigna-medicare?solutionid=F581EF31-7DBB-4C42-AAB7-E9DE61DA25C8#solutiondocs |
| Advanced imaging performed in an OBM-contracted outpatient setting | https://www.evicore.com/resources/healthplan/cigna-medicare?solutionid=E0C4A52C-6112-49E1-82D0-278E2BFFECDF#solutiondocs |



| | |
|--------------------|---|
| Radiation oncology | https://www.evicore.com/resources/healthplan/cigna-medicare?solutionid=B8F902AE-7842-4FFF-978E-ED94BC1C4742#solutiondocs |
|--------------------|---|

* Certain provider contracts may waive prior authorization requirements for some services.

What about drugs billed through pharmacy?

Pharmacy drugs (typically orals) may require authorization through the customer’s pharmacy benefit manager (PBM). Please contact the PBM for any additional information on prior authorization requirements.

Drugs covered under the customer’s pharmacy benefit will be reviewed by that customer’s PBM.

Who will be processing and paying claims?

eviCore will manage and administer all claim processing and payment functions on behalf of Cigna to eliminate split billing challenges. Claim-related instructions are provided in detail during in-service training.

Will we need a contract with eviCore to participate in the network?

Yes, an eviCore contract will be required to participate in the network.

How can I obtain a contract, receive additional information, and schedule in-service training?

We will be contacting you in the near future to schedule an introductory session. You may also contact Sarah Maloney at **860.306.6890** or Jennifer Gleitsmann at **800.918.8924**, ext. 27391 to initiate scheduling.