



An Independent Licensee of the Blue Cross Blue Shield Association

Overview of eviCore programs for Blue Cross® Blue Shield® of Arizona (AZ Blue) commercial and Medicare Advantage plans

eviCore Solution	AZ Blue Prior Authorization Requirements	Applicable AZ Blue Plans	
Lab Management	Lab management for genetic testing, including but not limited to:	Commercial and Medicare Advantage plans	
	Hereditary cancer syndromes (e.g., BRCA)		Hereditary cardiac disorders
	Tumor marker/molecular profiling		Mitochondrial disease testing
	Carrier screening tests		Pharmacogenomics testing
	Intellectual disability and developmental disorders		Neurologic disorders
	Cardiovascular disease and thrombosis risk variant testing		
Medical Oncology	All medical oncology and hematology services in the following categories:	Commercial and Medicare Advantage plans	
	Infused drugs (may include site-of-service requirements) and supportive agents		
	Companion diagnostics/personalized medicine		
Musculoskeletal – Advanced Procedures	Spine/joint surgical procedures and interventional pain management services, such as:	Medicare Advantage plans only (For members with commercial plans, request prior authorization from AZ Blue)	
	Arthroplasty (e.g., hip, knee, shoulder, disc)		Allograft/autograft
	Laminotomy/laminectomy		Biomechanical device insertion
	Arthrodesis		Intradiscal electrothermal annuloplasty (IDEA)
	Discectomy		Injections
	Capsulorrhaphy		Implants (e.g., pumps, spinal cord stimulators)
Radiation Oncology	Radiation therapy treatment techniques, including but not limited to:	Commercial and Medicare Advantage plans	
	Clinical Modalities		Non-clinical Modalities
	2D, 3D conformal		SIM (simulation)
	IMRT (intensity modulated radiotherapy)		Planning
	Brachytherapy		Devices
	IORT (intraoperative radiotherapy) – proton beam		Physics
	Neutron hyperthermia treatment		Management
	SRS/SBRT (stereotactic radiosurgery and body radiation therapy)		Imaging
Cardiovascular & Radiology	High-tech imaging (provided in locations other than an inpatient hospital) as indicated in the following list. Note: We do not use eviCore for cardiac imaging.	Commercial and Medicare Advantage plans	
	CTI, CTA (computed tomography imaging, computed tomography angiography) – not cardiac		
	MRI, MRA (magnetic resonance imaging, magnetic resonance angiography) – not cardiac		
	NCI, MPI (nuclear cardiac imaging, myocardial perfusion imaging) – not cardiac		
	PET (positron emission tomography) – not cardiac		

Medical Drug Management	Specialty drugs that must be administered by a healthcare professional and are covered under <i>medical</i> benefits (not pharmacy benefits), including but not limited to the following therapeutic classes:		Commercial plans only (For members with Medicare Advantage plans, reference the Part B drugs included in the AZ Blue MA Prior Authorization Code List)
	Anemia (non-cancer)	Lysosomal storage disease	
	Ankylosing spondylitis	Macular degeneration	
	Asthma	Multiple sclerosis	
	Crohn's disease/ulcerative colitis	Neutropenia (non-cancer)	
	Cryopyrin-associated autoinflammatory syndromes (CAPS)	Osteoarthritis	
	Cystic fibrosis	Paroxysmal nocturnal hemoglobinuria (PNH)	
	Gout	Psoriasis	
	Hereditary angioedema	Pulmonary hypertension	
	Idiopathic thrombocytopenic purpura (ITP)	Rheumatoid arthritis	
	Immune deficiency (IVIg)	Respiratory syncytial virus (RSV)	
	Lupus	Spasticity disorder	
	Other, miscellaneous		

Members delegated for our eviCore programs

To determine if an AZ Blue commercial member is delegated for eviCore prior authorization, check eligibility/benefits and look for “eviCore-delegated member” in service type 30 “Health Benefit Plan Coverage.” Medicare Advantage (MA) members with AZ Blue-administered benefit plans are included in the MA eviCore program (see table below). This does not include AZ Blue members with MA plans administered by OptumCare Arizona (check the back of the ID card).

AZ Blue Medicare Advantage Benefit Plan	Prefix	Service Area	Prior Auth Administrator
Blue Best Life Classic Plans (HMO)	M2K	Maricopa and Pinal Counties	AZ Blue (with eviCore for certain services) Or: OptumCare Arizona (for some members)
Blue Best Life Plus Plans (HMO)			
Blue Best Life Classic Plans (HMO)	M2K	Pima County	AZ Blue (with eviCore for certain services)
BlueJourney Plans (PPO)	M3P	Maricopa and Pima Counties	

How to request prior authorization from eviCore

You can access the eviCore request tool directly from eviCore’s website at evicore.com/provider. You can also find links to the eviCore request tool on our provider portals:

- For members with AZ Blue commercial benefit plans, you can access the eviCore request tool in the AZ Blue [provider portal](#). Go to “Practice Management > Prior Authorization-All Plans > Requests-eviCore.” This only works for AZ Blue commercial members.
- For members with MA plans administered by AZ Blue, you can access the eviCore request tool in our secure Medicare Advantage provider portal at azbluemedicare.login. Go to “Resources > Prior Authorization and Care Management > eviCore Prior Authorization Request/Status.” This only works for AZ Blue Medicare Advantage members with plans administered by AZ Blue.

eviCore resources

Our customized [eviCore resource page](#) includes provider FAQs, code lists, clinical guidelines, and clinical worksheets (to help you understand eviCore’s clinical criteria).

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