



Quick Reference Guide

EviCore Provider Resources

Link: <https://www.evicore.com/resources/healthplan/carefirst>

Case Initiation

Portal: **To access CareFirst’s Provider Portal:**

- From CareFirst’s Provider Website, <http://provider.carefirst.com>, log into the CareFirst Provider Portal (CareFirst Direct).
- Select the *Prior Auth/Notification* tab.
- Select *Start Now* within the Advanced Imaging for Cardiology and Radiology box to be transferred to EviCore’s Prior Authorization Portal (CareCore National Portal).
- From the EviCore’s Prior Authorization Portal landing page, you will see “Request and Auth” in the middle of the screen, please select that option to begin your case request.

EviCore Phone: 844-303-8450

EviCore Fax: 800-540-2406

Clinical Guidelines

Link: <https://www.evicore.com/provider/clinical-guidelines>

Clinical Worksheets

Link: <https://www.evicore.com/provider/online-forms>

Client and Provider Services Team

Email: clientservices@evicore.com

Phone: 800-646-0418, option 4

Clinical Consultations (scheduled in advance)

Link: **To schedule a Clinical Consultation through EviCore please follow the below steps:**

- Please visit CareFirst’s Provider Website, <http://provider.carefirst.com>, log into the CareFirst Provider Portal (CareFirst Direct).
- Select the *Prior Auth/Notification* tab.
- Select *Start Now* within the Advanced Imaging for Cardiology and Radiology box to be transferred to EviCore’s Prior Authorization Portal (CareCore National Portal).

- Select “Clinical Review Lookup” to determine if your case is eligible for a Peer-to-Peer consultation, a link will display, allowing you to proceed scheduling without any additional messaging.
- Once the Request Peer-to-Peer Consultation link is selected, you will be transferred to our scheduling software via a new browser window.

Phone: 844-303-8450

EviCore Web Support

Email: portal.support@evicore.com

Phone: 800-646-0418, Option 2

Additional Clinical

Link:

If additional information is required, you will need to follow the following steps to upload more clinical for review:

- Please visit CareFirst’s Provider Website, <http://provider.care-first.com>, log into the CareFirst Provider Portal (CareFirst Direct).
- Select the *Prior Auth/Notification* tab.
- Select *Start Now* within the Advanced Imaging for Cardiology and Radiology box to be transferred to EviCore’s Prior Authorization Portal (CareCore National Portal).
- Select “Authorization LookUp” tab located at the top of the screen to upload relevant clinical information.

Fax: 800-540-2406