

Vaya Total Care Provider Orientation Session Schedule

Vaya Total Care has collaborated with EviCore healthcare to provide patients with access to high quality, medically appropriate care that is consistent with evidence-based treatment guidelines. As part of these efforts, the following programs listed below will require prior authorization for patients covered by Vaya Total Care (Medicaid Only) effective for dates of service July 1, 2024 and beyond.

DME

Occupational Therapy

Cardiology

Physical Therapy

Radiology

Speech Therapy


Beginning in June 2024, EviCore healthcare will be leading online orientation sessions designed to assist you and your staff with the new program. These sessions will include detailed information about the prior authorization process, accessing information from the EviCore website and a question-and-answer period.

Registration

All online orientation sessions require advance registration. Each online orientation session is free of charge and will last approximately one hour. All sessions are scheduled in **Eastern Standard Time**. *Note: All programs for Vaya Total Care are listed on the schedule; select the appropriate program training based on your specialty.

How To Register

Please read the following instructions to register for and participate in a session:

1. Please go to <http://EviCore.webex.com>
2. Select "WebEx Training" from the menu bar on the left 
3. Click the "Upcoming" tab and choose the session you want to attend. **Each session will be listed with the health plan name and program specialty, e.g. "Vaya Health Radiology and Cardiology Provider Orientation"*
4. Click "Register" next to the session you wish to attend
5. Enter the registration information.

After you have registered for the WebEx session, you will receive an e-mail containing the toll-free phone number and meeting number, conference password, and a link to the web portion of the session. **Please keep the registration e-mail so you will have the link to the Web conference and the call-in number for the session in which you will be participating.**

If you are unable to participate in a session, you can obtain a copy of the presentation as well as other important documents at [Vaya Health Provider Resources | EviCore by Evernorth](#). Documents are available in PDF format. If you need Adobe Reader, you can download it from www.adobe.com/products/reader/.

If you have any questions regarding the EviCore web portal, please contact the Web Support team via email at portal.support@EviCore.com or via phone at 800.646.0418 (Option 2). For any Client or Provider inquiries not associated with this training, please email ClientServices@EviCore.com.

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Session Name	Date	Time
Vaya Health Radiology and Cardiology Provider Orientation	June 13 th	10:00 a.m.
Vaya Health Radiology and Cardiology Provider Orientation	June 20 th	10:00 a.m.
Vaya Health Radiology and Cardiology Provider Orientation	June 27 th	12:00 p.m.
Vaya Health Radiology and Cardiology Provider Orientation	July 3 rd	11:00a.m.
Vaya Health Radiology and Cardiology Provider Orientation	July 11 th	10:00 a.m.
Vaya Health Radiology and Cardiology Provider Orientation	July 18 th	10:00 a.m.
Vaya Health PT/OT/ST Provider Orientation	June 13 th	1:00 p.m.
Vaya Health PT/OT/ST Provider Orientation	June 20 th	12:00 p.m.
Vaya Health PT/OT/ST Provider Orientation	June 27 th	2:00 p.m.
Vaya Health PT/OT/ST Provider Orientation	July 3 rd	2:00 p.m.
Vaya Health PT/OT/ST Provider Orientation	July 11 th	12:00 p.m.
Vaya Health PT/OT/ST Provider Orientation	July 18 th	12:00 p.m.
Vaya Health DME Provider Orientation	June 13 th	10:00 a.m.
Vaya Health DME Provider Orientation	June 18 th	12:00 p.m.
Vaya Health DME Provider Orientation	June 27 th	2:00 p.m.
Vaya Health DME Provider Orientation	July 2 nd	10:00 a.m.
Vaya Health DME Provider Orientation	July 10 th	3:00 p.m.
Vaya Health DME Provider Orientation	July 18 th	9:00 a.m.