

ALLIANCE HEALTH LABORATORY MANAGEMENT PROVIDER ORIENTATION SESSION SCHEDULE

Alliance Health is partnering with EviCore Healthcare to provide patients with access to high quality, medically appropriate care that is consistent with evidence-based guidelines. As part of these efforts, certain Laboratory Management and Genetic Testing procedures will require prior authorization for Health Alliance Medicaid members, effective for dates of service 7/1/24 and beyond.

Beginning in June 2024, EviCore will be leading online orientation sessions designed to assist provider staff with the program changes. These sessions will include information about the prior authorization process, accessing information from the EviCore website, and a question-and-answer period.


Registration

All online sessions require advance registration. Each online orientation session is free of charge and will last approximately one hour. All sessions are scheduled in WebEx to reflect Eastern Time.

Day of the Week	Date	Time
Wednesday	June 12	10:00 AM Eastern Time
Wednesday	June 19	10:00 AM Eastern Time
Thursday	June 27	10:00 AM Eastern Time
Tuesday	July 2	12:00 PM Eastern Time
Wednesday	July 10	10:00 AM Eastern Time
Wednesday	July 17	10:00 AM Eastern Time

How to Register

Please read the following instructions to register for and participate in a session:

1. Please go to <http://evicore.webex.com>.
2. Select "WebEx Training" from the menu bar on the left. 
3. Click the "Upcoming" tab. Choose "**Alliance Health Lab Management Provider Orientation Session.**"
4. Click "Register" next to the session you wish to attend.
5. Enter the registration information.

After you have registered for the WebEx session, you will receive an e-mail containing the toll-free phone number and meeting number, conference password, and a link to the web portion of the session. **Please keep the registration e-mail so you will have the link to the Web conference and the call-in number for the session in which you will be participating.**

If you are unable to participate in a session, you can obtain a copy of the presentation as well as other important documents at <https://www.evicore.com/resources/healthplan/alliance-health>. Documents are available in PDF format. If you need Adobe Reader, you can download it from www.adobe.com/products/reader/.

If you have any questions regarding the eviCore web portal, please contact the Web Support team via email at portal.support@evicore.com or via phone at **800.646.0418 (Option 2)**. For any Client or Provider inquiries not associated with this training, please email ClientServices@evicore.com.