

OnePA Implementation for CareSource

Medical Drug Prior Authorization Case Initiation

Announcement

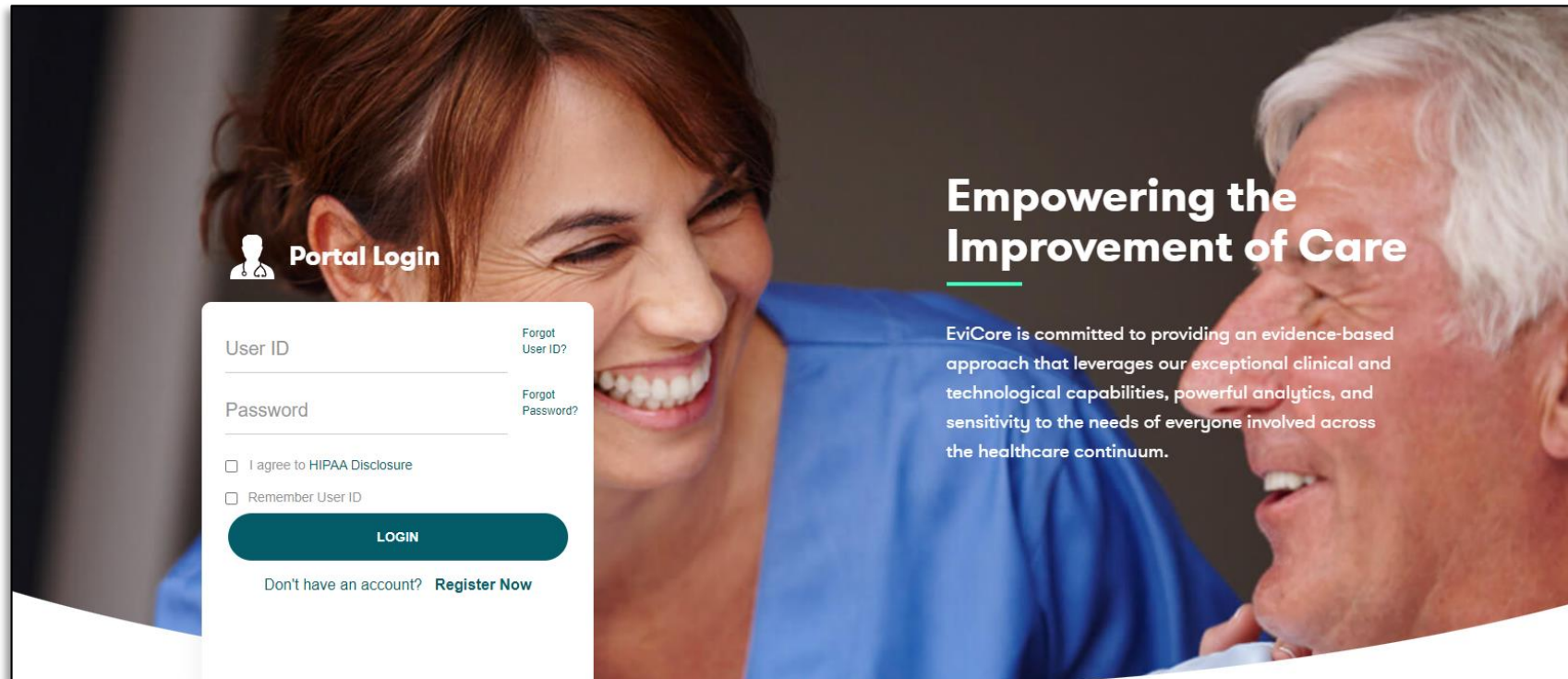
Effective **July 1, 2024**, CareSource Medicare Part B prior authorization can go through www.EviCore.com.

- **Phone** cases will be initiated by calling **866-264-7934**, or **faxed** to **833-812-0187**.
- **Electronic** requests can be submitted via EviCore.com.
- Case status or inquiries will be through either the EviCore portal or by calling 866-264-7934.
- Member eligibility will be through CareSource.
- For CareSource helpful resources, please use this link: [CareSource Provider Resources | EviCore by Evernorth](#)
- Web portal issues may be addressed by phone at 800-646-0418 Option 2, or emailed to EviCore's Portal Support team at Portal.Support@EviCore.com.
 - The EviCore web team will triage the issue and guide the caller with technical support issues.

EviCore by Evernorth Website

Medical drug prior authorization requests will be initiated through www.EviCore.com.

Login or Register



To create a new portal account, select “Register Now.”
If already registered, skip to slide 14.

Creating an Account

EviCore
By EVERNORTH

Web Portal Preference

Please select the Portal that is listed in your provider training material. This selection determines the primary portal that you will using to submit cases over the web.

Default Portal*: --Select--

User Information

All Pre-Authorization notifications will be sent to the fax number and email address provided below. Please make sure you provide valid information.

User Name*:

Email*:

Confirm Email*:

First Name*:

Last Name*:

Address*:

City*:

State*: Select

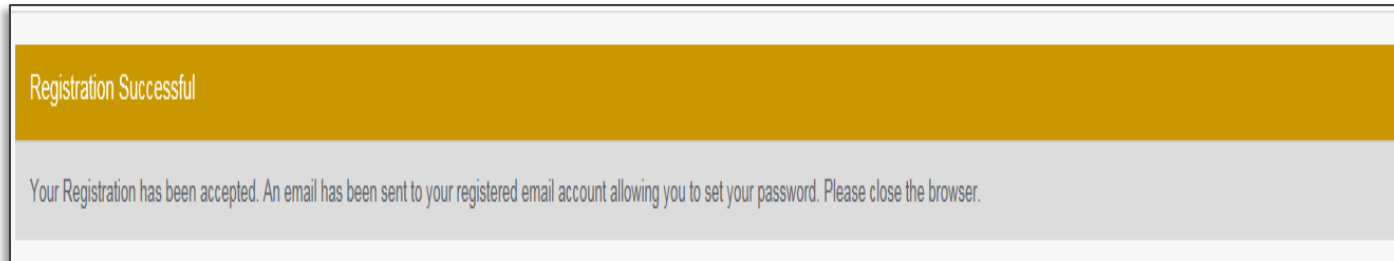
Zip*:

Office Name:

Under “Default Portal,” select “CareCore National,” then complete the user registration form.

Accept the Terms and Conditions, then click “Submit.”

User Registration Continued



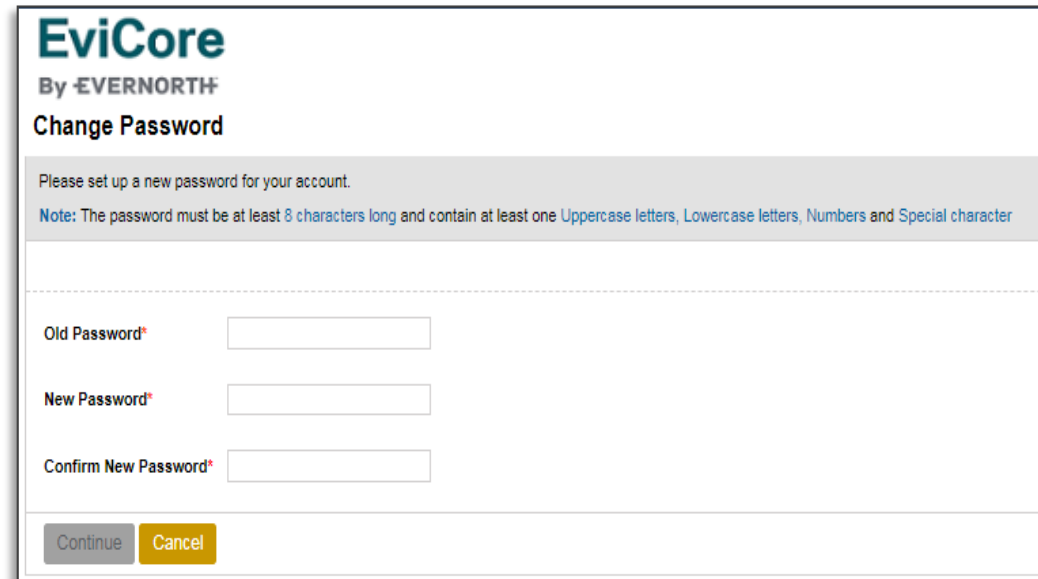
Registration Successful

Your Registration has been accepted. An email has been sent to your registered email account allowing you to set your password. Please close the browser.

**You will receive a message on the screen confirming your registration is successful.
An email will be sent to your inbox with instructions on how to create a password.**

Your password must be at least eight (8) characters long and contain the following:

- ✓ Uppercase letters
- ✓ Lowercase letters
- ✓ Numbers
- ✓ Characters (e.g., ! ? *)



EviCore
By ~~EVERNORTH~~

Change Password

Please set up a new password for your account.

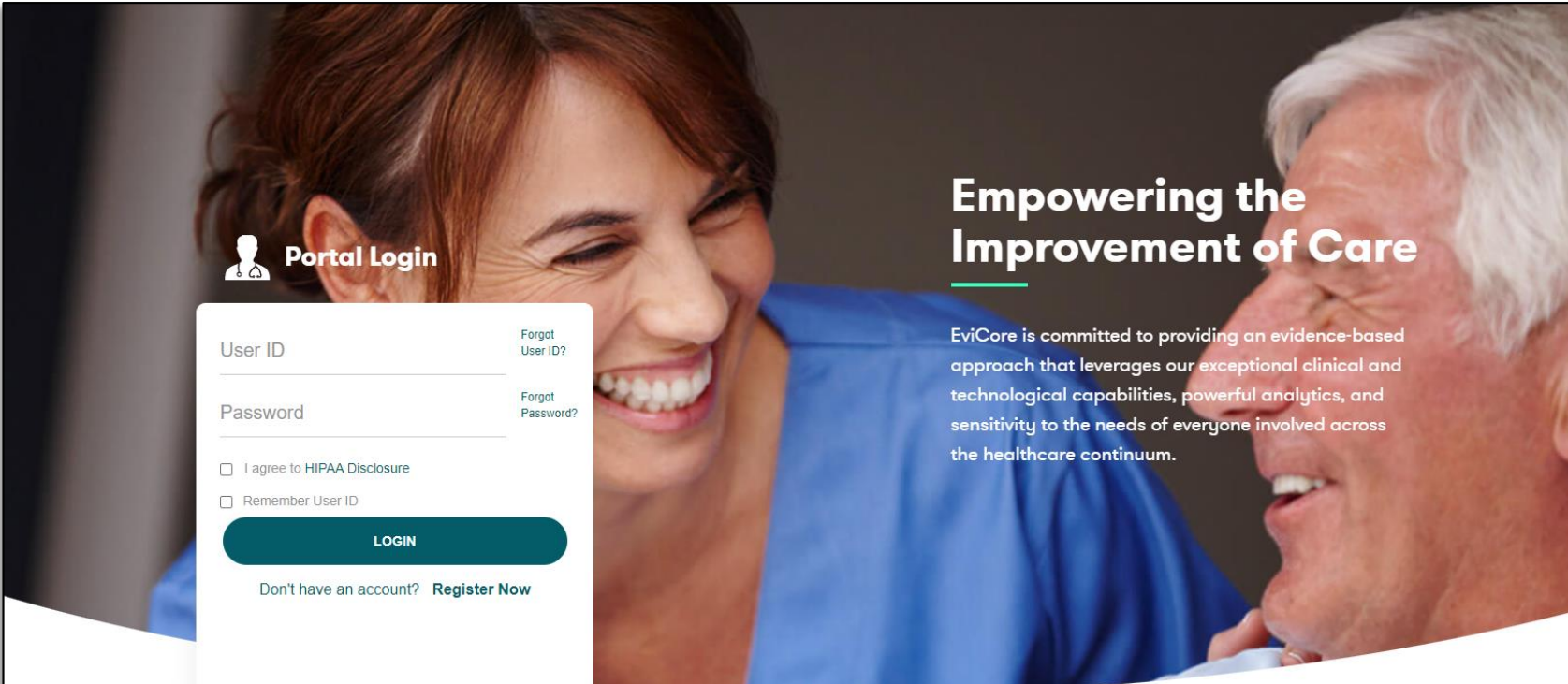
Note: The password must be at least 8 characters long and contain at least one Uppercase letters, Lowercase letters, Numbers and Special character


Old Password*

New Password*

Confirm New Password*

Account Log-In



 **Portal Login**

[Forgot User ID?](#)

[Forgot Password?](#)

☐ I agree to [HIPAA Disclosure](#)

☐ Remember User ID

LOGIN

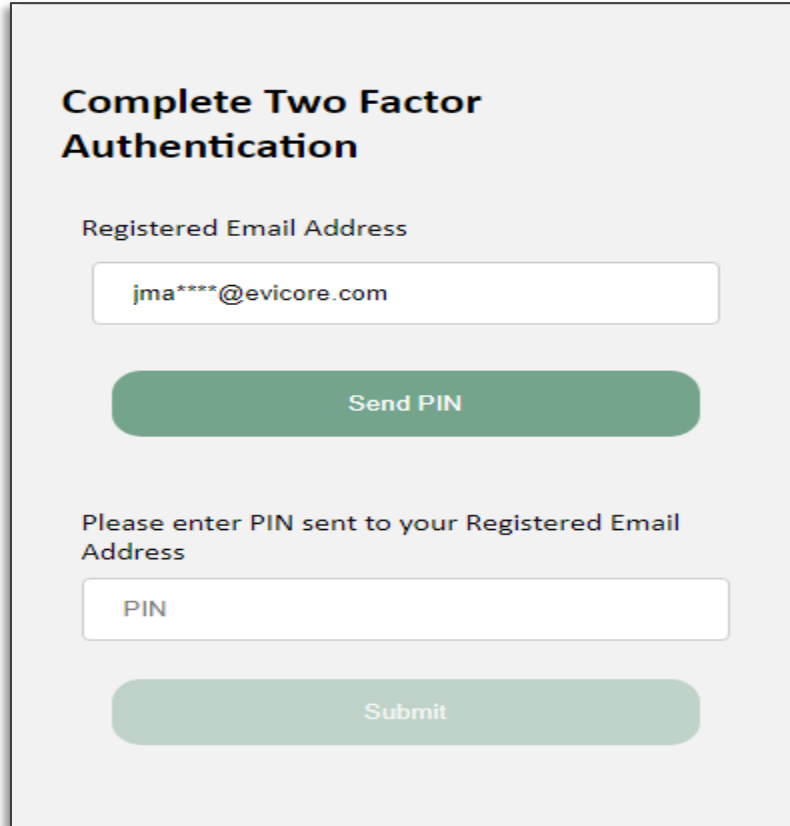
[Don't have an account? Register Now](#)

Empowering the Improvement of Care

EviCore is committed to providing an evidence-based approach that leverages our exceptional clinical and technological capabilities, powerful analytics, and sensitivity to the needs of everyone involved across the healthcare continuum.

**To log-in to your account, enter your User ID and Password.
Agree to the HIPAA Disclosure, and click “LOGIN.”**

Two Factor Authentication

A screenshot of a web form titled "Complete Two Factor Authentication". The form has a light gray background and rounded corners. It contains two main sections. The first section is labeled "Registered Email Address" and features a text input field with the placeholder text "jma****@evicore.com". Below this field is a green button with the text "Send PIN". The second section is labeled "Please enter PIN sent to your Registered Email Address" and features a text input field with the placeholder text "PIN". Below this field is a green button with the text "Submit".

Complete Two Factor Authentication

Registered Email Address

jma****@evicore.com

Send PIN

Please enter PIN sent to your Registered Email Address

PIN

Submit

After entering your login/password, you will be prompted to “Send PIN.” The required PIN will be received into your registered email account. Enter the received PIN and submit.

Once logged into the web registration, there will be a five (5) hour window before the authentication process would expire.

Welcome Screen | Adding Providers to Registration

Home	Certification Summary	Authorization Lookup	Eligibility Lookup	Clinical Certification	Certification Requests In Progress	MSM Practitioner Perf. Summary Portal	Resources	Manage Your Account	MedSolutions Portal	Help / Contact Us
------	-----------------------	----------------------	--------------------	------------------------	------------------------------------	---------------------------------------	-----------	---------------------	---------------------	-------------------

Welcome to the CareCore National Web Portal. You are logged in as

[REQUEST AN AUTH](#)

[RESUME IN-PROGRESS REQUEST](#)

[SUMMARY OF AUTH](#)

[AUTH LOOKUP](#)

[MEMBER ELIGIBILITY](#)

Providers can be added to your account prior to case submission. Click the “Manage Your Account” tab to add providers to the web registration.

Adding Providers

Home	Certification Summary	Authorization Lookup	Eligibility Lookup	Clinical Certification	Certification Requests In Progress	MSM Practitioner Perf. Summary Portal	Resources	Manage Your Account	MedSolutions Portal	Help / Contact Us
------	-----------------------	----------------------	--------------------	------------------------	------------------------------------	---------------------------------------	-----------	---------------------	---------------------	-------------------

Manage Your Account

Office Name:

Address:

Primary Contact:
Email Address:

CHANGE PASSWORD

EDIT ACCOUNT

ADD PROVIDER

Click Column Headings to Sort

No providers on file

CANCEL

Click the “Add Provider” button.

Adding Providers

Home	Certification Summary	Authorization Lookup	Eligibility Lookup	Clinical Certification	Certification Requests In Progress	MSM Practitioner Perf. Summary Portal	Resources	Manage Your Account	MedSolutions Portal	Help / Contact Us
------	-----------------------	----------------------	--------------------	------------------------	------------------------------------	---------------------------------------	-----------	---------------------	---------------------	-------------------

Add Practitioner

Enter Practitioner information and find matches.
*If registering as rendering genetic testing Lab site, enter Lab Billing NPI, State and Zip

Practitioner NPI

Practitioner State

▼

Practitioner Zip

FIND MATCHES

CANCEL

Enter the Provider’s NPI, state, and zip code to search for the provider record.
Once entered, click “Find Matches.”
Multiple providers can be added to your account.

Adding Providers

Home	Certification Summary	Authorization Lookup	Eligibility Lookup	Clinical Certification	Certification Requests In Progress	MSM Practitioner Perf. Summary Portal	Resources	Manage Your Account	MedSolutions Portal	Help / Contact Us
------	-----------------------	----------------------	--------------------	------------------------	------------------------------------	---------------------------------------	-----------	---------------------	---------------------	-------------------

Add Practitioner

This following practitioner record(s) were found to match the requested NPI. Is this the practitioner you would like to register?

Practitioner Name	NPI	Address	City	State	Zip	Phone	Fax

ADD THIS PRACTITIONER

CANCEL

Selecting the matching record based upon your search criteria.

Adding Providers

Home	Certification Summary	Authorization Lookup	Eligibility Lookup	Clinical Certification	Certification Requests In Progress	MSM Practitioner Perf. Summary Portal	Resources	Manage Your Account	MedSolutions Portal	Help / Contact Us
------	-----------------------	----------------------	--------------------	------------------------	------------------------------------	---------------------------------------	-----------	---------------------	---------------------	-------------------

Add Practitioner

Thank you for registering on the CareCore National website. If you wish to add an additional practitioner, click the "Add Another Practitioner" button. If you are finished, click the "Continue" button to complete the registration process.

ADD ANOTHER PRACTITIONER

CONTINUE

Once you have selected a practitioner, your registration will be completed and ready for building a case. You can click on “Add Another Practitioner” to add another provider to your account or click “Continue.”

Initiating a Case

Home	Certification Summary	Authorization Lookup	Eligibility Lookup	Clinical Certification	Certification Requests In Progress	MSM Practitioner Perf. Summary Portal	Resources	Manage Your Account	MedSolutions Portal	Help / Contact Us
------	-----------------------	----------------------	--------------------	------------------------	------------------------------------	---------------------------------------	-----------	---------------------	---------------------	-------------------

Welcome to the CareCore National Web Portal. You are logged in as

REQUEST AN AUTH

RESUME IN-PROGRESS REQUEST

SUMMARY OF AUTH

AUTH LOOKUP

MEMBER ELIGIBILITY

The requester/user will log into the EviCore portal using their existing login credentials, then select “Request an Auth” or “Clinical Certification.”

Select Program

Home	Certification Summary	Authorization Lookup	Eligibility Lookup	Clinical Certification	Certification Requests In Progress	MSM Practitioner Perf. Summary Portal	Resources	Manage Your Account	MedSolutions Portal	Help / Contact Us
------	-----------------------	----------------------	--------------------	------------------------	------------------------------------	---------------------------------------	-----------	---------------------	---------------------	-------------------

Request an Authorization

To begin, please select a program below:

- ☐ Durable Medical Equipment(DME)
- ☐ Gastroenterology
- ☐ Lab Management Program
- ☒ Medical Drug Management
- ☐ Medical Oncology Pathways
- ☐ Musculoskeletal Management
- ☐ Pharmacy Drugs (Express Scripts Coverage)
- ☐ Radiation Therapy Management Program (RTMP)
- ☐ Radiology and Cardiology
- ☐ Sleep Management

CONTINUE

[Click here for help](#)

- Select **Medical Drug Management** from the program list and continue.
- **Following the Medical Drug Management (MDM) program here is essential. Choosing any other radio button on the left will lead the user down an alternate prior authorization program that does not relate to CareSource.**
- A message will populate advising the Medical Drug Management program being for non-oncology diagnoses only. Click **OK** to continue.

Attention!

The Medical Drug Management program is for non-oncology diagnosis only. If you are requesting review of a Medical Drug Management for the treatment of cancer, please select Medical Oncology Pathways for eviCore manage members or contact the number on the back of the member's ID card for additional information.

OK

Please note: The program name may change to “Medical Specialty Drug”

Select Provider

Home	Certification Summary	Authorization Lookup	Eligibility Lookup	Clinical Certification	Certification Requests In Progress	MSM Practitioner Perf. Summary Portal	Resources	Manage Your Account	MedSolutions Portal	Help / Contact Us
------	-----------------------	----------------------	--------------------	------------------------	------------------------------------	---------------------------------------	-----------	---------------------	---------------------	-------------------

Requesting Provider Information

Select the ordering provider for this authorization request.

Filter Last Name or NPI:

SEARCH

CLEAR SEARCH

	Provider
SELECT	

If the provider's NPI is not listed above, please use the search feature below to add a new provider and continue with case build.

Search By NPI:

SEARCH

BACK

CONTINUE

[Click here for help](#)

Select the provider who is referring the patient for medical drug treatment.

Select Health Plan and Provider Address

Home	Certification Summary	Authorization Lookup	Eligibility Lookup	Clinical Certification	Certification Requests In Progress	MSM Practitioner Perf. Summary Portal	Resources	Manage Your Account	MedSolutions Portal	Help / Contact Us
------	-----------------------	----------------------	--------------------	------------------------	------------------------------------	---------------------------------------	-----------	---------------------	---------------------	-------------------

Choose Your Insurer

Requesting Provider:

Please select the insurer for this authorization request.

CareSource	▼
12 WOOD DUCK RD	▼



- Select the health plan and the referring practitioner address.
- **If CareSource is not an option in the first dropdown box, you may have chosen the wrong PROGRAM on a previous screen. Navigate back to the “Select a Program” screen and choose MEDICAL DRUG MANAGEMENT.**

BACK

CONTINUE

[Click here for help](#)

Click OK to Proceed

Home

Certification Summary

Authorization Lookup

Eligibility Lookup

Clinical Certification

Certification Requests In Progress

MSM Practitioner Perf. Summary Portal

Res

Wednesday, June 19, 2024 11:16 AM

Choose Your Insurer

Requesting Provider:

Please select the insurer for this authorization request.

CareSource

BACKCONTINUE

[Click here for help](#)

Urgent Request? You will be required to upload relevant clinical info at th

Don't see the insurer you're looking for? Please call the number on the b

thorization through ev

Message from webpage

You are now being transferred to Express Scripts OnePA to complete your request.

OKCANCEL

Case Create

OnePA™ EXPRESS SCRIPTS

OnePA (OPA-1009284) Log Off Actions ▾

▼ Contact Information

Medium of Interaction First Name ★ Last Name ★ Caller Phone No Caller Comments

ePA PSO ESI Doctors Office This case is created with request from Evicore Portal

Request Received ★ Case Urgency ★

3/28/2024 3:13 PM ☐ Urgent ☐ Not Urgent

▼ Date Of Service

Date of Service ★

3/28/2024

▼ Member Information

Member Search By Member ID ★

Member ID Search

Member ID
First + Last Name + DOB
First + Last Name + ZipCode

- **Complete Contact information (case urgency), Date of Service and Member information: Search by Member ID, Member Name & DOB or Member Name and Zip.**
- **Fields with * are required fields.**

Case Create

▼ Member Information

Member Search By

Member ID ★

Member ID ▼

testtdngie

Search

Patient Information

LastName

FirstName

Date Of Birth

Full address

Medical Coverage

Member ID

Client ID

Group ID

Carrier Name

Start Date

End Date

> Additional Info

PATIENT CONTACT DETAILS ★

Number not provided/verified ▼

Select Phone ...

Alternate Patient Phone

Number not provided/verified

- **Member information search – displays patient information and medical coverage.**
- **Patient contact details: Provide patient phone using alternate patient phone if applicable. If no phone number, select number not provided/verified.**

Case Create

▼

Diagnosis information

Code Type

Search By

Diagnosis Code

Primary ▼

Code ▼

Search

Primary

Code

Secondary

Description

Code Type

Search By

Diagnosis Code

Primary ▼

Code ▼

r60

Search

Primary Diagnosis Codes

Code	Description
<input type="radio"/> R60	Edema, not elsewhere classified
<input type="radio"/> R60.0	Localized edema
<input type="radio"/> R60.1	Generalized edema
<input type="radio"/> R60.9	Edema, unspecified

Add

Code Type

Search By

Diagnosis description

Primary ▼

Description ▼

edema

Search

Primary Diagnosis Codes

Code	Description
<input type="radio"/> J81.0	Acute pulmonary edema
<input type="radio"/> T78.3	Angioneurotic edema
<input type="radio"/> T78.3XXA	Angioneurotic edema, initial encounter
<input type="radio"/> T78.3XXS	Angioneurotic edema, sequela
<input type="radio"/> T78.3XXD	Angioneurotic edema, subsequent encounter

Add

- Enter Diagnosis information by code or diagnosis description.
- Must have primary, can add up to 24 secondary codes, if needed.

Case Create

Drug Information

Drug Search By

Drug Name

Drug Name

remicade

☒ One Drug Per GCN

☐ Drug is Compound Ingredient

Search

Drug Name

NDC

GCN

HCPCS

	GCN	Drug Strength	Dosage form	Drug Type	
X7480	57894003001	61501	100 MG	VIAL	Single-Source

Drug Name

REMICADE 100 MG VIAL

HCPCS Description

Infliximab - 100 mg (Code deleted effective 6/15/09, see J1745)

Continue

- Drug information can be searched by HCPC, NDC or Drug name.
- Select continue to proceed.

Case Create

OnePA™ EXPRESS SCRIPTS

nePA (OPA-583382)

onepacient-qa.express-scripts.com says

Please correct flagged fields before submitting the form!

OK

Start Date

09/01/2012

End Date

12/31/2999

> Additional Info

PATIENT CONTACT DETAILS *

Number not provided/verified

Drug Information

Drug Search By

Drug Name

Drug Name

remicade

☒ One Drug Per GCN

☐ Drug is Compound Ingredient

Search

Selected Drug

HCPCS	NDC	GCN	Drug Strength	Dosage form	Drug Type
X7480	57894003001	61501	100 MG	VIAL	Single-Source
Drug Name					
REMICADE 100 MG VIAL					
HCPCS Description					
Infliximab - 100 mg (Code deleted effective 6/15/09, see J1745)					

OnePA™ EXPRESS SCRIPTS

OnePA (OPA-583382)

1. General Information

2. Coverage Engine Decision

Contact Information

Medium of Interaction

First Name *

Last Name *

Caller Phone No

Caller

ePA

Provider

Demo

Doctors Office

Request Received *

2/7/2023 3:43 PM

Case Urgency *

☐ Urgent

☐ Not Urgent

Value cannot be blank

Date Of Service

Date of Service *

- If all required fields are not populated, will see message “Please correct flagged fields before submitting the form!”.
- Fields that need data will be highlighted in red.

Case Create

Medical Case Information

Order Information

Weight

UOM

Lbs

Oz

UOM

Feet

Inches

Review Type

Lbs/Oz

0

Feet/Inches

0

Select...

Patient BMI Information

Patient Age

27 years

Start Date

End Date

Duration in Days

Dosage

Dosage UOM

Frequency

Frequency UOM

Administrations

NDC Quantity (in Units)

HCPCS Quantity (in Units)

Route Description

HCPCS Modifier

Direction

3/28/2024

3/27/2025

365

MG

Day

Intravenous

Remaining: 400 characters

Drug Information

Drug Name

NDC

NDC Strength

REMICADE 100

57894003001

100 MG

Strength Measure

Package Quantity

Package Description

100.0

1

Volume Measure

HCPCS Description

0.0

Injection, infliximab, excludes biosimilar, 10 mg (Code is to be used for Remicade or Infliximab)

+ Add Additional Doses/Durations

- **Order Information:** Enter height and weight, especially for weight based drugs for dosing and Review Type (Prospective, Retrospective or Concurrent)
- Enter Start Date, End Date, Dosage UOM, Frequency UOM, Administrations, NDC/ HCPCS QTY units, HCPCS Modifier (if applicable), Route Description, and Directions. Add additional Doses/Duration, if applicable.

Case Create

Medical Case Information

Order Information

Weight

UOM

Lbs

Oz

Lbs/Oz

135

0

Unit Conversion: 61.29 Kgs

Height

UOM

Feet

Inches

Feet/Inches

5

10

Unit Conversion: 177.80 cm

Review Type

Prospective

Patient BMI Information

Patient Age	Body Mass Index (Kg/M2)	Body Surface Area (M2)
27 years	19.39	1.74

Start Date

3/28/2024

End Date

3/27/2025

Duration in Days

365

Dosage

100.000

Dosage UOM

MG

Frequency

3.000

Frequency UOM

Week

Administrations

18

NDC Quantity (in Units)

18.0000000000

HCPCS Quantity (in Units)

180.0000000000

Route Description

Intravenous

HCPCS Modifier

Direction

Take 100mg every 3 weeks as directed.

Remaining: 363 characters

+ Add Additional Doses/Durations

Drug Name

REMICADE 100 MG VIAL

NDC

57894003001

NDC Strength

100 MG

Strength Measure

100.0

Package Quantity

1

Package Description

Volume Measure

0.0

HCPCS Description

Injection, infliximab, excludes biosimilar, 10 mg (Code is to be used

- Order Information: Populated with data.
- Patient BMI information populated when height and weight data provided.

Case Create

Prescriber Information

Search By

NPI

NPI

Last + First + State

Last + First + Zip

Phone #

NPI

Search

Provider Information

Provider and Prescriber are same

Site Of Care ★

Physician Requestor ★

Select...

Prescriber

Provider

Search By

NPI

NPI

Search

Back

Create

- **Prescriber Information:** Must match prescriber information registered via EviCore portal during the case request.
- **Search by NPI, Name and state or zip or phone to locate.**

Case Create

Add New Location

	Address	City	State	Zip code	Phone#	Fax#
<input type="radio"/>	40 [REDACTED]	A [REDACTED]	[REDACTED]	[REDACTED]	510 [REDACTED] [REDACTED] ✓	51 [REDACTED] [REDACTED] ✓
<input type="radio"/>	[REDACTED] 200U	[REDACTED] Y	NY	[REDACTED]		

Prescriber Information

NPI

10 [REDACTED]

First Name

Middle Name

Last Name

Suffix

S [REDACTED] [REDACTED] [REDACTED] [REDACTED]

Specialty

Network Status

Add New Location

Add / Edit Prescriber Address

Address *

Address 1

Address 2

City

State... ▾

Zipcode

Ext

Phone Number

Fax Number

Phone

Fax

Skip Address Validation

Validate Address

Prescriber Information

NPI

10 [REDACTED]

Cancel

Submit

- **Prescriber Information: NPI search results.**
- **Select the appropriate address with associated phone/fax.**
- **Add New Location, if applicable.**

Case Create

▼ Provider Information

Provider and Prescriber are same ☐ Site Of Care ★ ▼

Physician Requestor ★ ☐ Prescriber ☐ Provider

Search By ▼

- NPI
- Facility Name
- Last + First + State
- Last + First + Zip
- Phone #

- **Provider Information: If same as prescriber, select radio button.**
 - If not the same, search by NPI, facility name, name, and state or zip or phone.
- **Selection of requestor is required when provider and prescriber are NOT the same.**

Case Create

Provider and Prescriber are same ☐ Site Of Care ★ Physician Requestor ★ ☐ Prescriber ☐ Provider

Add New Location

	Address	City	State	Zip code	Phone#	Fax#
<input type="radio"/>	4	N				
<input type="radio"/>	F	S				

Provider Information
NPI
1 4
Facility Name
C
First Name Last Name Suffix
Specialty Network Status

Add / Edit Provider Address
Address ★
Address 1 Address 2
City State... Zipcode Ext
Phone Number Fax Number
Phone Fax
Skip Address Validation ☐ **Validate Address**
Cancel **Submit**

- **Provider information: NPI search results.**
- **Select the appropriate address with associated phone/fax.**
- **Add New Location, if applicable.**

Case Create

Provider and Prescriber are same ☐ **Site Of Care *** Select... Physician Requestor * ☐ Prescriber ☐ Provider

Provider Information

NPI
152827

Facility Name
IC

First Name Last Name Suffix
— — —

Specialty Network Status
PHARMACY: —

Provider address

Address	City Desc	State Desc	ZipCode
Phone Number Fax Number (615) 252-2522 (615) 252-2522			

[Back](#) [Create](#)

- **Site of Care Selection: Select Home Health, Hospital Outpatient Facility or Providers Office/Ambulatory Center.**
- **Fields with * are required and system will alert if information is needed.**
- **Select Create to proceed.**

Case Create

Click to go back (Alt+Left arrow), hold to see history

Errors:

- "A request for the drug/service you are requesting has already been made. Please contact the plan sponsor for more information."

OnePA (OPA-583382) Actions

Medical Case Information D Demo, Provider

▼ Duplicate Cases

Case ID	Member ID	HCPCS ID	Drug Name	Modifier	Start Date	End Date
54754	37112620352	J3380	ENTYVIO 300 MG VIAL		12/08/2023	12/06/2024
54636	37112620352	J3380	ENTYVIO 300 MG VIAL		12/07/2022	12/06/2023
54635	37112620352	J3380	ENTYVIO 300 MG VIAL		12/06/2023	12/10/2026
54622	37112620352	J3380	ENTYVIO 300 MG VIAL		12/07/2023	12/05/2024
54578	37112620352	J3380	ENTYVIO 300 MG VIAL		12/06/2023	12/04/2024

▼ Diagnosis information

- If this message appears after you click create, this means there is a case for the same patient, drug within the same start and end date. (i.e., duplicate case).
- Duplicate cases will display for review.
- If additional details are needed, please contact Care Continuum at 866-264-7934.

Case Processing

OnePA

EXPRESS SCRIPTS

Log Off

Medical - Make Determination Case ID (94017) | Primary |

Actions

Case Information

Member ID

TESTTDNGIE

Patient Name

Gender F

Date Of Birth

2/1/1957 Age 27Y 1M

Patient address

Patient Phone

Primary Diagnosis

J81.0 (ACUTE PULMONARY EDEMA)

Drug Name

REMICADE 100 MG VIAL

Urgency

NOT URGENT

Prescriber/Provider Name

Network Status

IN

Phone

(804) 341-3600

Fax

Review Type

PROSPECTIVE

Carrier

LOB

Regulatory Status

Funding Type

THALL MONTIC NESR

Group

Complete Criteria

Please answer the below criteria to finalize case.

Will the requested medication be used in combination with a BIOLOGIC or with a targeted synthetic disease-modifying antirheumatic drug (DMARD) used for an inflammatory condition?

☐ Biologic DMARD- Please note: examples of biologic DMARDs Cimzia, Cosentyx (IV or SC), etanercept products (Enbrel, biosimilars), adalimumab products (Humira, biosimilars), Kevzara, Simponi Aria, Simponi SC, Actemra (IV or SC), Kineret, a rituximab product (Rituxan, biosimilars), Siliq, Stelara (IV or SC), Taltz, Ilumya, Tremfya, Entyvio (IV or SC), Omvoh, Bimzelx, Zymfentra, Skyrizi (IV or SC), or Orencia (IV or SC)

☐ Targeted synthetic DMARD (such as Otezla, Rinvoq, Xeljanz/XR, Sotyktu, or Olumiant)

☒ Conventional synthetic DMARD (such as methotrexate, leflunomide, sulfasalazine, hydroxychloroquine)

Comments

Is the requested medication being prescribed by or in consultation with a rheumatologist?

☐ Yes

☒ No

Comments


Save Answers

Submit

- Case is created and moves into the criteria collection phase. After answering the criteria questions, Select submit.
- There is a “save answers” option, if unable to answer criteria question. Choosing this option will allow you to obtain the answers and come back to the question later.

Case Processing

OnePA[™]

 EXPRESS SCRIPTS

Log Off

Medical - Make Determination Case ID (58964) | Primary | 15 days, 12:33:58

Case Information

Member ID	3711	Drug Name	BOTOX 200 UNIT VIAL		Review Type	PROSPECTIVE	
Patient Name	SH	Urgency	NOT URGENT		Carrier		
Date Of Birth	11/1/1975 Age 47Y 3M	Prescriber Name	() Network Status		LOB		
Patient address	1	Phone	(111) 111-1111	Fax	(111) 111-1111	Regulatory Status	State
Patient Phone	NUMBER NOT PROVIDED	Provider Name			Funding Type		
Primary Diagnosis	R60 (EDEMA, NOT ELSEWHERE CLASSIFIED)	Network					
		Phone	(615) 352-2500	Fax	(615) 352-2500		

Your request has been submitted. Please reference Case ID :58964

Thank you! The next step in this case has been routed to Make Determination Work Basket.

Coverage Criteria

Decision

Authorization

Finalize

Add Documents

Criteria completion: Request is submitted, and Case ID referenced documentation can be added or Log Off to exit.

Case Processing

The image displays two screenshots of the 'Add Document' dialog box, illustrating the process of adding a document to a case.

Left Screenshot (Initial State):

- Document Type ***: Select... (dropdown)
- Medium ***: Select... (dropdown)
- Source/Recipient ***: Select... (dropdown)
- Attach File ***: Choose File (button) No file chosen
- Documentation Date/Time ***: 2/8/2023 11:28 AM (calendar icon)
- Comments**: (empty text area)
- Remaining: 2500 characters**
- Buttons**: Cancel, Submit

Right Screenshot (Filled State):

- Document Type ***: Medical Records (dropdown)
- Medium ***: ePA (dropdown)
- Source/Recipient ***: Prescriber (dropdown)
- Attach File ***: Choose File (button) 000693...bits.pdf
- Documentation Date/Time ***: 2/8/2023 11:28 AM (calendar icon)
- Comments**: attaching additional Medical records
- Remaining: 2464 characters**
- Buttons**: Cancel, Submit

- **Select Add Document, if applicable. Fill out required fields* and browse desktop to attach file. Comments may be entered as well.**
- **Once finished, select submit.**

Case Processing

Document Type ★

Medical Records

Medium ★

ePA

Source/Recipient ★

Prescriber

Attach File ★

Choose File

000693...bits.pdf

Documentation Date/Time ★

2/8/2023 11:28 AM

Comments

attaching additional Medical records

Remaining: 2464 characters

Cancel

Submit

Your request has been submitted. Please reference Case ID :58964

Thank you! The next step in this case has been routed to Make Determination Work Basket.

Add Documents

Case 360 View

Case Summary

Case Documents


User Documents

Document name	Document ID	Document Typ	Recipient	Generation Date/Time	Comments
0006938_healthyHabits.pdf	{A0E03186-0000-CB1D-98A1-0A14E992E7F2}	Medical Records	Prescriber	2/8/23 11:28 AM	attaching additional Medical records


- Once document added viewable under User Document Section.

Case Processing

OnePA[™]

 EXPRESS SCRIPTS

Log Off

Medical - Clinician Review  Case ID (93805) | Primary | 02 days, 23:59:15

✓ Case Information



Home

Certification Summary

Authorization Lookup

Eligibility Lookup

Clinical Certification

Certification Requests In Progress

MSM Practitioner Perf. Summary Portal

Resources

Manage Your Account

Help / Contact Us

Tuesday, January 21, 2020 9:24 AM

Welcome to the CareCore National Web Portal. You are logged in as AMYINTG.

REQUEST AN AUTH

RESUME IN-PROGRESS REQUEST

SUMMARY OF AUTH

AUTH LOOKUP

MEMBER ELIGIBILITY

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- Log off once done and takes user back to EviCore submission page.

Additional Portal Features

Access a case via the Authorization Lookup feature on the EviCore portal

EviCore
By EVERNORTH

Home Certification Summary **Authorization Lookup** Eligibility Lookup Clinical Certification Certification Requests In Progress MSM Practitioner Perf. Summary Portal Resources Manage Your Account MedSolutions Portal Help / Contact Us

Thursday, May 30, 2024 2:20 PM

Authorization Lookup

Search by Member Information Search by Authorization Number/NPI **OnePA: Prior Authorization Portal for Providers** Search by Claim Number/Health plan

Required Fields

Healthplan:

Provider NPI:

SUBMIT

PRINT

[Click here for help](#)

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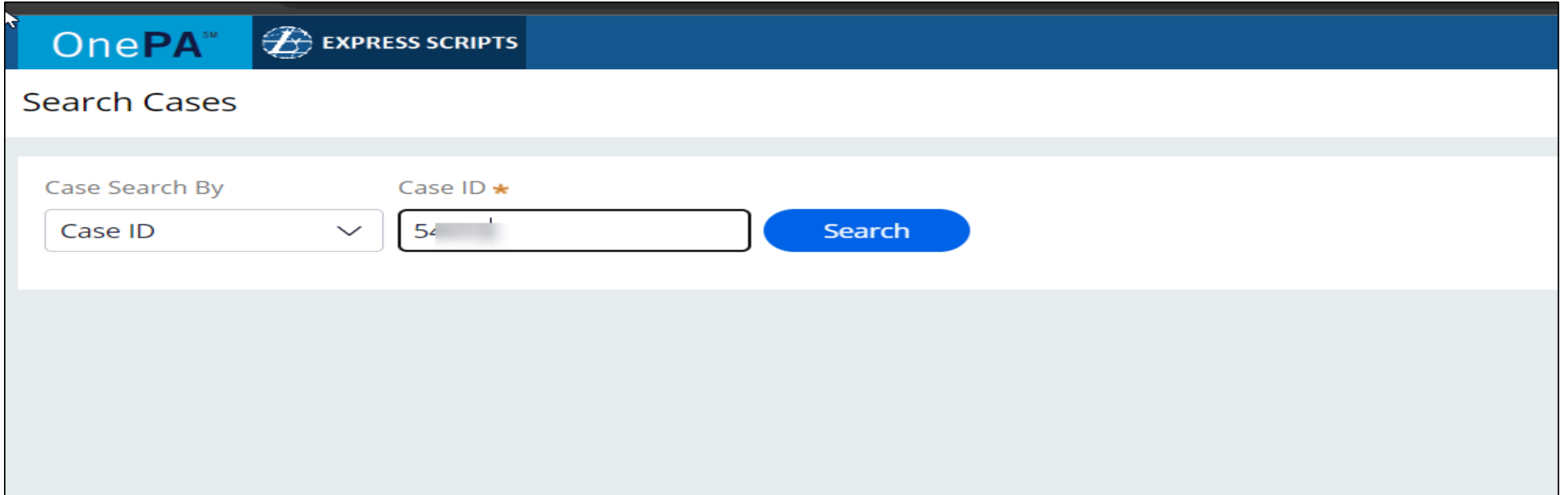
Message from webpage

You are now being transferred to Express Scripts OnePA to complete your request.

OK **CANCEL**

- Select “Authorization Lookup” to search authorization by case ID.
- Select “OnePA Prior Authorization Portal for Providers” tab, Choose Health Plan and Provider NPI.
- Click OK to continue.

Case Look Up



The screenshot shows the 'OnePA EXPRESS SCRIPTS' header. Below it is a 'Search Cases' section. Under 'Search Cases', there is a 'Case Search By' dropdown menu currently set to 'Case ID'. To the right of the dropdown is a text input field containing '54' followed by a blurred area. A blue 'Search' button is positioned to the right of the input field.

- **Case Search by Case ID: Enter case ID and click Search.**

Case Look Up

https://onepacient-qa.express-scripts.com/onepacient/OnePASSO/app/OnePA_/ou99jRUCISAXKsPa2qQNIvN7i6W-Ted6*/!STANDARD?pzPostDat... Not syncing

OnePA EXPRESS SCRIPTS


My Work List [Refresh list](#)

Case ID	Patient's Name	Patient's DOB	Prescriber NPI	Prescriber Name	Provider NPI	Provider Name
5453	SH RY R		10	EROM L	15	

- Work List of cases unique to Prescriber will display.
- Click applicable row for selection.

Case completion

OnePA™

 EXPRESS SCRIPTS

Medical - Make Determination Case ID (5 [redacted]) | Primary |

Actions

Case Information

Member ID	37 [redacted]	Drug Name	BOTOX 200 UNIT VIAL		Review Type	PROSPECTIVE	
Patient Name	S [redacted] RG Gender F	Urgency	NOT URGENT		Carrier	[redacted] L ID 2B [redacted]	
Date Of Birth	11/1/1975 Age 47Y 3M	Prescriber Name	[redacted] Network Status	---	LOB	COMMERCIAL Group [redacted]	
Patient address	[redacted]	Phone	(111) 111-1111	Fax --	Regulatory Status	--- State ---	
Patient Phone	NUMBER NOT PROVIDED	Provider Name	--- -- [redacted]		Funding Type	---	
Primary Diagnosis	R60 (EDEMA, NOT ELSEWHERE CLASSIFIED)	Network Status	UNKNOWN				
		Phone	(616) 222-2522	Fax [redacted]			

Complete Criteria

Please answer the below criteria to finalize case.

[redacted] Is the medication being requested Botox COSMETIC?

☐ Yes

☐ No

Comments

Save Answers

Submit

- User provided page to complete criteria.

Web Portal Services

We're here to help

Tech/Web Support

Live chat is available M-F 7AM-7PM EST

START LIVE CHAT

Email: portal.support@evicore.com

Phone: [800-646-0418](tel:800-646-0418)
option 2

- Email: portal.support@evicore.com
- Call a Web Support Specialist at (800)646-0418 (Option 2)
- Connect with us via Live Chat on the EviCore Provider Resource Page at [Provider's Hub | EviCore by Evernorth](#)

CHAT WITH US

Thank you!
