

Dear Provider:

EviCore will begin managing Radiation Oncology services for Priority Health as of 9/15/2024. Authorization requests will be accepted beginning 9/15/2024 for treatments starting 9/15/2024 and beyond.

Priority Health members with the following plans that require prior authorization from EviCore will require requests to be submitted via the CareCore National portal at www.EviCore.com:

- Commercial
- Medicaid
- Medicare

Services performed without authorization may be denied for payment, and will not be eligible for claims payment.

Under this process, you will be directed to submit requests electronically via the CareCore National portal at www.EviCore.com (preferred), telephonically by contacting the EviCore prior authorization unit, or via fax.

To help familiarize you with these changes, we invite you to attend our online orientation. All online orientation sessions require advance registration. Each online orientation session is free of charge and will last approximately one hour. All sessions are scheduled in **Eastern Standard Time (EST)**.

Session Name	Date	Time
Priority Health Provider Orientation for Radiation Oncology	9/3/2024	1:00pm
Priority Health Provider Orientation for Radiation Oncology	9/5/2024	11:00am
Priority Health Provider Orientation for Radiation Oncology	9/10/2024	1:00pm
Priority Health Provider Orientation for Radiation Oncology	9/17/2024	1:00pm

Here's how to register for an orientation session:

1. Go to <http://EviCore.webex.com>.
2. Select "WebEx Training" from the menu bar on the left.
3. Click the "Upcoming" tab and choose the session you want to attend.
4. Click "Register" next to the session you wish to attend.
5. Enter the registration information.

After you have successfully registered for the live WebEx session, you will receive an e-mail containing the toll-free phone number, meeting number, conference password, and a link to the web portion of the session. Please keep the registration e-mail. You will need the link to join the web conference and the call-in number for the session in which you will be participating.

If you are unable to participate in a session, you can obtain a copy of the presentation as well as other important documents by visiting:

<https://www.evicore.com/resources/healthplan/priority-health>

Documents are available in PDF format. If you need Adobe Reader, you can download it from www.adobe.com/products/reader/.