

## Quick Reference Guide

### EviCore Provider Resources:

<https://www.evicore.com/resources/healthplan/highmark>

### Highmark Provider Resource Center:

<https://hbcbs.highmarkprc.com/> (go to Care Management Programs)

### Case Initiation

<b>Phone</b>	888-564-5492
<b>Fax</b>	800-540-2406

**Guidelines:** <https://www.evicore.com/provider/clinical-guidelines>

**Clinical Worksheets:** <https://www.evicore.com/provider/online-forms>

### Clinical Consultations

<b>Web</b>	<a href="https://www.evicore.com/provider/request-a-clinical-consultation">https://www.evicore.com/provider/request-a-clinical-consultation</a>
<b>Phone</b>	888-564-5492

### Client and Provider Services Team

<b>Email</b>	<a href="mailto:ClientServices@EviCore.com">ClientServices@EviCore.com</a>
<b>Phone</b>	800-646-0418, option 4

### EviCore Web Support

<b>Email</b>	<a href="mailto:Portal.Support@EviCore.com">Portal.Support@EviCore.com</a>
<b>Phone</b>	800-646-0418, option 2

### Check Case Status

<b>EviCore Portal</b>	<a href="http://www.EviCore.com">www.EviCore.com</a> Log in and select “Authorization Lookup.”
<b>Phone</b>	888-564-5492

### Additional Clinical

<b>Web</b>	<a href="http://www.EviCore.com">www.EviCore.com</a> Log in and select “Authorization Lookup,” then upload additional clinical.
<b>Highmark Dedicated Fax</b>	800-540-2406